

Resources and Information re COVID-19

(as of 04/03/20)

If you need help finding a doctor or accessing medical care, call 2-1-1 and they can direct you to low- or no-cost providers in your area as well as assistance to find food or other social services. There may be an increased volume of calls so if you cannot get through, call again.

Stay Home-Work Safe Order

Harris County Judge Lina Hidalgo, in coordination with Houston Mayor Sylvester Turner, has issued a mandatory “Stay Home-Work Safe” Order, effective through at least April 30. **Read the order here:** <https://www.readyharris.org/Stay-Home>

COVID-19 Testing

Anyone currently experiencing COVID-19 symptoms should contact their healthcare provider.

The Houston Health Department’s free COVID-19 drive-thru testing sites will provide services to people of any age experiencing the common COVID-19 symptoms, can call the Houston Health Department’s COVID-19 call center at 832-393-4220 or 832-927-7575 between 9 a.m. and 3 p.m. to get screened – or – complete the online screening tool: CoVCheck.hctx.net (or www.ReadyHarris.org). You will receive a unique identification code and instructions on where to go for testing.

The drive-thru testing sites will only accept people with a unique identification code obtained through the screening process. People who show up without an identification code will not be tested.

Legacy Community Health is offering testing at all locations to anyone with a chronic illness or underlying condition that results in a suppressed immune system who is also exhibiting symptoms of COVID-19.

It is not necessary to call before coming to be screened for COVID-19. Locations and hours may change, check the website for updates www.legacycommunityhealth.org. Patients can also call 832-548-5000 with questions or to make an appointment.

New patients will go through the new patient process, including going through the eligibility department for those who are under- or uninsured. Walk-in appointments can be accommodated depending on capacity or an appointment can be made within the next 24 hours.

NOTE: Test results are currently expected in 10-14+ days, according to Legacy’s third-party lab vendor. Legacy accepts most HMOs/PPOs, Medicaid and CHIP. Legacy also utilizes a sliding scale fee to lower the cost of services for uninsured patients.

Hotlines:

If you are experiencing symptoms please call the hotline for your area:

City of Houston 832-393-4220 (M-F 9am-7pm, Sat 9am-3pm)

Ft. Bend County 281-633-7795 (M-F 8am-8pm, S-S 10am-2pm)

Harris County 832-927-7575 (9 a.m. until 7 p.m.)

For local updates on COVID-19, please go to www.ReadyHarris.org or www.hcphtx.org.

Mental Health Support:

833-251-7544 (Toll Free, 24/7)

Online Resources:

- [CDC | COVID-19: What people with HIV should know](https://www.cdc.gov/hiv/1998-2014/1998-2014_covid-19.html)
- [Coronavirus.gov](https://www.coronavirus.gov)
- [COVID-19 prevention during pregnancy](https://www.cdc.gov/pregnancy/2020/covid-19-prevention.html)
- [Texas Dept of State Health Services](https://www.dhs.gov/state/01-texas/01-topics/01-topics-health-services)
- www.ReadyHarris.org
- www.harrishealth.org
- www.hcphtx.org
- www.HoustonHealth.org
- [HoustonEmergency.org/COVID19](https://www.houstonemergency.org/covid19)
- www.fbchealth.org/ncov