

Houston Area HIV Services Ryan White Planning Council
Office of Support
2223 West Loop South, Suite 240, Houston, Texas 77027
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Memorandum

To: Members, Positive Connections Ad Hoc Committee:
David Benson, Co-Chair Rodney Mills
Steven Vargas, Co-Chair John Poole
Ted Artiaga Cecilia Ross
Evelio Salinas Escamilla Crystal Starr
Tracy Gorden

Cc: Carin Martin Amber Harbolt
Heather Keizman Diane Beck
Nancy Miertschin Shelley Lucas
Sha'Terra Johnson-Fairley Megan Canon
Camden Hallmark Raven Bradley

From: Cecilia Ross, Chair, Ryan White Planning Council

Date: Wednesday, November 22, 2017

Re: Meeting Notice

We look forward to seeing you at the following meeting:

Positive Connections Ad Hoc Committee
12 noon, Monday, December 4, 2017
Ryan White Office of Support
2223 W. Loop South, Room 240
Houston, Texas 77027
Lunch will be provided

Please contact Rod Avila to RSVP, even if you cannot attend. She can be reached at Rodriga.Avila@cjo.hctx.net or by telephone at 713-572-3724. If you have questions, feel free to contact Tori Williams at the same telephone number or by email at Victoria.williams@cjo.hctx.net.

We look forward to seeing you next week.

Houston Area HIV Services Ryan White Planning Council

Positive Connections Ad Hoc Committee Meeting

12 noon, Monday, December 4, 2017

Meeting Location: 2223 West Loop South, Room 240, Houston, TX 77027

AGENDA

- I. Call to Order David Benson and
Steven Vargas, Co-Chairs
 - A. Welcome and Moment of Reflection
 - B. Introductions
 - C. Announce who will be chairing the meeting
 - D. Adoption of the Agenda
 - E. Approval of the Minutes
 - F. Review purpose of today's meeting Tori Williams

- II. Public Comment
(NOTE: If you wish to speak during the Public Comment portion of the meeting, please sign up on the clipboard at the front of the room. No one is required to give his or her name or HIV status. All meetings are audio taped by the Office of Support for use in creating the meeting minutes. The audiotape and the minutes are public record. If you state your name or HIV status it will be on public record. If you would like your health status known, but do not wish to state your name, you can simply say: "I am a person living with HIV", before stating your opinion. If you represent an organization, please state that you are representing an agency and give the name of the organization. If you work for an organization, but are representing yourself, please state that you are attending as an individual and not as an agency representative. Individuals can also submit written comments to a member of the staff who would be happy to read the comments on behalf of the individual at this point in the meeting.)

- III. Update on site visit to Positive Links at the University of Virginia Nancy Miertschin,
Harris Health Systems

- IV. Ad Hoc Committee Tasks Chair, Ad Hoc Committee
 - A. Design External Evaluation Measures
 - B. Establish Project Timeline

- V. Next Meeting (Goals, Date and Time)

- VI. Announcements

- VII. Adjourn

Houston Area HIV Services Ryan White Planning Council

Ryan White Positive Connections Ad Hoc Committee Meeting

12:00 p.m., Monday, November 11, 2017

2223 W. Loop South, Room 532; Houston, TX 77027

Minutes

MEMBERS PRESENT

Steven Vargas, Co-Chair
David Benson, Co-Chair (via phone)
Rodney Mills
John Poole
Crystal Starr

MEMBERS ABSENT

Ted Artiaga, excused
Evelio Salinas Escamilla, excused
Tracy Gorden, excused

OTHERS PRESENT

Cecilia Ross, RWPC Chair
Nancy Miertschin, Harris Health System
Bobby Cruz
Brandon D. Joseph
Carin Martin, RWGA
Heather Keizman, RWGA
Tori Williams, Office of Support
Amber Harbolt, Office of Support
Diane Beck, Office of Support

Call to Order: Steven Vargas, Co-Chair, called the meeting to order at 12:07 p.m. and asked for a moment of reflection.

Adoption of the Agenda: *Motion #1: it was moved and seconded (Starr, Mills) to adopt the agenda. Motion carried.*

Approval of the Minutes: *Motion #2: it was moved and seconded (Starr, Mills) to approve the minutes with two corrections: the meeting time was 9:30 a.m. and Motion #2 was to approve the minutes. Motion carried.*

Review of October Meeting: Williams summarized that the representatives from the University of Virginia were very interesting, especially the consumer viewpoint and app information. The committee determined the composition of the study participant group. Martin is working with the Texas Department of State Health Services (DSHS) and the City of Houston to arrange funding so that the project can continue beyond February 28, 2018. Martin said that DSHS has started moving funds through The Resource Group. The City is also interested in providing funds. Williams reminded the members that, after March 1, 2018, the participant study group can be expanded since the project will no longer be using Minority AIDS Initiative funds.

Public Comment: None.

Design the Evaluation Measures: The committee reviewed two studies about the Positive Links program as well as a list of data elements, see attached. Martin said that one of the studies lists demographics, viral load and CD4 counts before and after the program – if the Houston project collects this same information than we will be able to compare our results with that of the

DRAFT

University of Virginia (UVA) program. There won't be much dates available by February 28, 2018, but we should have the demographics of the study group. Miertschin distributed information she received when in Virginia last week, see attached. The committee discussed the options for short-term and long-term evaluations. Harbolt organized the information for both, see attached Evaluation Process and Measures. **Motion #3:** *it was moved and seconded (Starr, Mills) to approve the evaluation measures outlined on the handout from Harbolt.* **Motion carried.**

Next Meeting: Monday, December 4, 2017 at 12:00 p.m. The goal of the meeting will be to create a timeline and discuss parameters of collecting information independently of the UVA data elements that will not require IRB approval. Miertschin will bring the timeline for program implementation at Thomas Street Health Center as well as the program coordinator to demonstrate the app.

Announcements: None.

Adjournment: The meeting adjourned at 2:26 p.m.

Submitted by:

Approved by:

Tori Williams, Director

Date

Committee Chair

Date

Proposed Evaluation of the Houston Area Positive Links App Project

Short-term (process/launch) evaluation:

The Administrative Agent and the contractor conduct, with recommendations from the Committee. This evaluation will look at:

1. Staffing
2. Equipment procurement
3. IT linkage
4. Recruitment of users
5. Training of staff
6. Training of users
7. Policies and procedures
8. Adherence to (divergence from) implementation guide
9. Best practices / challenges / lessons learned

Long-term (output/outcome) evaluation:

Ideally, Positive Links would:

Measure to what extent Positive Links accomplishes the following. Relevant evaluation measures should include:

1. Improve retention in care
 - a. Appt adherence rate
 - b. Missed appts
 - c. Visit constancy
 - d. Retention among special pops.
2. Increase medication adherence
 - a. Medication adherence rate (cross tab stress and mood)
 - b. 100% reported medication adherence rate for 4 consecutive weeks
3. Decrease viral loads
 - a. Viral load values in EMR chart reviews
4. Consistent use over time
 - a. Overall response rate
 - b. Number of launches
 - c. Number of quizzes answered
 - d. Number of users
5. Foster connection and informational/social support between users
 - a. CMB qualitative analysis (see articles in mtg packet)
 - b. Number of posts (changes over time?)
6. Help users manage mood and stress
 - a. Average mood and stress scores (over time)
7. Preserve personal connection with provider staff
 - a. Number of messages sent / received

PositiveLinks Data Elements

Report Type	Member Activity	Provider Activity	System Activity	Member Achievements	Appointment Data	Clinical Data
Source	PositiveLinks Webportal	PositiveLinks Webportal	PositiveLinks Webportal	PositiveLinks Webportal	EMR: Chart Review	EMR: Chart Review
Data Elements	Overall Response Rate	Number of Dashboards Viewed	Number of Member Users	Days as a PL Member	Appointment Adherence Rate	CD4 values
	Medication Adherence Rate	System Logins	Number of Sessions	Number of App Logins	Missed Appointments	Viral Load values
	Average Mood	Messages Sent	Number of Screen Views by App Feature	Number of Quizzes Answered	Visit Constancy	
	Average Stress	Number of Messages Received		100% reported Medication Adherence Rate for four consecutive weeks	HRSA-1	
	Number of Community Message Board Posts	Number of Community Message Board Posts				
	Number of App Launches					
	Number of Quiz Responses					
Number of Messages Sent						