

**2017 Comprehensive Plan for HIV Prevention and Care Services  
Gaps in Care & Reaching the Out of Care Workgroup**

3:00 p.m., Thursday, July 21, 2016  
Meeting Location: 2223 W. Loop South, Room #240

**AGENDA**

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**Goal of Today's Meeting:**  
Complete Logic Model 3

- |   |   |
|---|---|
| I. Call to Order  | Connie Barnes and<br>Pam Green, Co-Chairs           |
| A. Welcome  |   |
| B. Moment of Reflection                                       |   |
| C. Adoption of the Agenda                                     |   |
| D. Approval of the Minutes                                    |   |
| II. Complete Activity Details<br>(Logic Model 3)              | Amber Harbolt, Health<br>Planner, Office of Support |
| III. Next Meeting – Contingent on Completion of Logic Model 3 | Connie Barnes and<br>Pam Green, Co-Chairs.          |
| A. <b>All Workgroups must complete Logic Model 3 by 7/29</b>  |   |
| IV. Announcements   |   |
| V. Adjourn  |   |

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*The 2017 Comprehensive Plan for HIV Prevention and Care Services is a collaborative project of the*

♦ Houston Health Department      ♦ HIV Prevention Community Planning Group      ♦ Ryan White Planning Council  
♦ Harris County Public Health & Environmental Services      ♦ Ryan White Grant Administration      ♦ The Resource Group

♦ Meetings hosted by the Ryan White Planning Council 2223 W. Loop South, #240; Houston, TX 77027 ♦  
Ph: 713 572-3724 Fax: 713 572-3740 TTY: 713 572-2614 Web: [www.rwpcHouston.org](http://www.rwpcHouston.org)

## 2017 Comprehensive Plan for HIV Prevention and Care Services

### GAPS IN CARE & REACHING THE OUT OF CARE WORKGROUP

3:00 p.m., Thursday, July 7, 2016

Meeting Location: 2223 West Loop South, Room 532; Houston, TX 77027

#### Minutes

MEMBERS PRESENT	MEMBERS ABSENT	OTHERS PRESENT
Pam Green, Co-chair	Alex Moses	Amber Harbolt, Office of Support
Connie Barnes, Co-chair	Amber David	Diane Beck, Office of Support
Allen Murray	Cecilia Ross	
Angela F. Hawkins	Curtis Bellard	
C. Bruce Turner	Isis Torrente, excused	
Denis Kelly	Rodney Mills	
Ebony Smith	Tana Pradia	
Ella Collins-Nelson		
Michael Kennedy		
Nancy Miertschin		
Robert Noble		
Teresa Pruitt		
Weilin Zhou		

**Call to order:** Pam Green, Co-Chair, called the meeting to order at 3:08 a.m.; she welcomed everyone and then asked for a moment of reflection.

**Adoption of the Agenda: Motion #1:** *It was moved and seconded (Pruitt, Kelly) to adopt the agenda with one change: move item IV up to II. Motion Carried.* Abstention: Turner

**Approval of the Minutes: Motion #2:** *It was moved and seconded (Pruitt, Kelly) to approve the June 21, 2016 meeting minutes. Motion Carried.* Abstentions: Miertschin, Smith, Turner.

**Gaps in Care Activities for 2017 Plan (Logic Model 2):** See attached. Harbolt reviewed changes that were suggested by the Leadership Team. **Motion #3:** *It was moved and seconded (Pruitt, Kelly) to accept the changes suggested by the Leadership Team for Solution 1, Activity 5 and Solution 2, Activities 2 and 5. Motion Carried.*

An Activity was added to Solution 2 as follows: Promote HERR in Primary Care settings (this is a care not prevention activity).

Solution 3 was updated to read: Adopt strategies to retain and reengage PLWH to return to care particularly those receiving care outside of Ryan White. Activities for Solution 3 were discussed as follows: 1. Evaluate outreach services and Houston Health Department's Project Pride reengagement/relinkage processes for duplication and opportunities for coordination. 2. Study the feasibility of allowing non Ryan White providers access to CPCDMS for health information.

3. Explore and implement best practices for incentivizing providers to increase retention and viral suppression. 4. Develop agency data mining capacity for reengagement. 5. Identify Houston area hospitals serving highest # of HIV patients and target for dialog about ways to interface with the Ryan White system for relinkage.

**Motion #4:** *It was moved and seconded (Murray, Hawkins) to accept all activities for the Gaps in Care strategy.* **Motion Carried.**

**Next Meeting:** July 21, 2016 at 3:00 p.m.; Agenda items include completion of Logic Model 3.

**Announcements:** None.

**Adjourn:** The meeting was adjourned at 5:00 p.m.

# 2017 Houston Area Comprehensive HIV Services Plan

## Logic Model 2: Solution, Focus & Activities – Gaps in Care Solution 3

<b>Solution</b>
{Recommended approach to achieve stated goals and targets}
3. Adopt strategies to retain and/or reengage PLWH to return to care, particularly those receiving care outside of Ryan White



<b>Activities</b>			
{Specific tasks to be performed that will achieve the solution}			
{Any specific focus for the proposed activities. A focus can be geographic, population-based, program-specific, or another type of segmentation}			
Focus	Focus	Focus	Focus
Re-linkage Processes	Incentivization & Capacity Building with Providers	Connecting with non-RW providers	
<p>1. Evaluate outreach services and Houston Health Department’s Project PrIDE reengagement/re-linkage processes for duplication and opportunities for coordination.</p> <p>2. Study the feasibility of allowing non-Ryan White providers CPCDMS access to health information to support re-linkage.</p> <p>3. Explore and implement best practices for incentivization for providers to increase retention and viral suppression.</p> <p>4. Develop agency-level data mining capacity for reengagement.</p> <p>5. Identify Houston area hospitals serving highest number of HIV positive patients, and target for dialog about ways to interface with the Ryan White system for re-linkage.</p>			

## 2017 Houston Area Comprehensive HIV Prevention & Care Services Plan

### Logic Model 3: Action Planning Matrix: Solution 1

#### Solution

{Recommended approach to achieve stated goals and targets}

1. Target linkage to care efforts to vulnerable points in the HIV system (e.g. at initial diagnosis, before the first medical visit, after the initial visit, upon release from incarceration, unstably housed, transitioning from pediatric to adult care, etc.) where individual are more likely to not seek care or to fall out of care, particularly newly-diagnosed PLWH

Activity	Responsible Parties (Name of entity)	Timeframe (By when)	Resources (Funding, staff, etc.)	Target Population	Data Indicator	Priority (rank by #)
1. Assess the feasibility of providing Ryan White-funded buddy/peer mentoring support to incoming clients during first eligibility and primary care appointment(s).						
2. Revise case management, service linkage, and outreach services Standards of Care and policies to incorporate warm handoff protocols.						
3. Design Standards of Care ensuring follow-up contact with newly diagnosed consumers throughout first year of diagnosis.						
4. Provide case managers strengths-based practice training to include skills for: <ul style="list-style-type: none"> <li>a. Identifying and leveraging existing strengths and support systems for consumers and;</li> <li>b. Building referral networks for appropriate support group, mental health, and substance abuse resources.</li> </ul>						
5. Develop a process to provide regular updates on Ryan White system developments and resources to targeted private providers.						

**2017 Houston Area Comprehensive HIV Prevention & Care Services Plan**

Logic Model 3: Action Planning Matrix: Gaps in Care Solution 2

**Solution**  
 {Recommended approach to achieve stated goals and targets}

2. Expand retention and engagement activities with in-care PLWH, focusing on community education system enhancements, and health literacy\*

Activity	Responsible Parties (Name of entity)	Timeframe (By when)	Resources (Funding, staff, etc.)	Target Population	Data Indicator	Priority (rank by #)
1. Create a public service announcement detailing the benefits of treatment adherence, treatment as prevention, and retention in care.						
2. Assess consumer-preferred alternative hours of operation for primary care sites as a component of client satisfaction surveys.						
3. Collaborate with the City of Houston Housing and Community Development Department on development of the Houston HOPWA care continuum and expansion of engagement and retention activities.						
4. Provide Road to Success training at housing sites.						
5. Evaluate, adjust, and distribute existing social media materials to increase consumer and community health literacy.						
6. Evaluate the feasibility of establishing a site or sites with community partners for PLWH experiencing homelessness to safely store and access medications.						
7. Promote HE/RR in primary care settings to enhance retention.						

## 2017 Houston Area Comprehensive HIV Prevention & Care Services Plan

### Logic Model 3: Action Planning Matrix: Gaps in Care Solution 3

#### Solution

{Recommended approach to achieve stated goals and targets}

3. Adopt strategies to retain and/or reengage PLWH to return to care, particularly those receiving care outside of Ryan White

Activity	Responsible Parties (Name of entity)	Timeframe (By when)	Resources (Funding, staff, etc.)	Target Population	Data Indicator	Priority (rank by #)
1. Evaluate outreach services and Houston Health Department's Project PrIDE reengagement/re-linkage processes for duplication and opportunities for coordination.						
2. Study the feasibility of allowing non-Ryan White providers CPCDMS access to health information to support re-linkage.						
3. Explore and implement best practices for incentivization for providers to increase retention and viral suppression.						
4. Develop agency-level data mining capacity for reengagement.						
5. Identify Houston area hospitals serving highest number of HIV positive patients, and target for dialog about ways to interface with the Ryan White system for re-linkage.						

UPDATED:  
07/07/16

All meetings subject to  
change. Please call in  
advance to confirm:  
713 572-3724.

*Unless otherwise noted,  
meetings are held at:*

2223 W. Loop South,  
Suite 240  
Houston, TX 77027

# July 2016

	<i>Sun</i>	<i>Mon</i>	<i>Tue</i>	<i>Wed</i>	<i>Thu</i>	<i>Fri</i>	<i>Sat</i>
						<b>1</b>	<b>2</b>
	<b>3</b>	<b>4</b> Independence Day OFFICE CLOSED	<b>5</b>	<b>6</b>	<b>7</b> 12 noon Steering Committee Room #240  3:00 pm Gaps in Care Wg Room #240	<b>8</b> 9:00 am Special Pops Wg Rm #416	<b>9</b>
	<b>10</b>	<b>11</b> 12:00 pm Project LEAP Advisory Committee Room #240	<b>12</b>	<b>13</b>	<b>14</b> 12 noon Planning Council Room #532  2:00 pm Comp HIV Planning Room #532	<b>15</b> 9:00 am Coordination of Effort Wg Room #TBD	<b>16</b>
	<b>17</b>	<b>18</b>	<b>19</b> 11:00 am Operations Room #240  1:30 pm Prevention and Early Identification Wg Room #416	<b>20</b>	<b>21</b> CANCELLED Quality Improvement	<b>22</b>	<b>23</b>
	<b>24</b>	<b>25</b> 3:00 pm Leadership Team Room #TBD	<b>26</b> 12:00 pm Affected Community Bee Busy Wellness Ctr 8785 W. Bellfort Ave. 77031	<b>27</b> SIRR	<b>28</b> 11:00 am Priority & Allocations Room #532	<b>29</b>	<b>30</b>
	<b>31</b>						