POLICY AND PROCEDURES TABLE OF CONTENTS

SUBJECT	POLICY NO.	PAGE
Public Comments	100.01	1
Nominations Screening Process	200.01	3
Appointment of Council, Composition Of Council, Term and Compensation	200.02	6
Meetings	200.03	8
Letters of Support, Business Cards and Event Co-Sponsorship	300.01	10
Standing and Other Committees and External Membership	400.01	12
Roles and Responsibilities of Planning Council Members, and Council Support Staff	400.02	16
Process for Approving Council Support Budget	400.03	18
Election of Officers, Election of Committee Chairs, Duties of Officers And Chairs	500.01	20
Quorums, Voting, Proxies, Attendance	600.01	23
Conflict Of Interest	800.01	25
Petty Cash	900.01	28
Grievance	1000.01	30
Computer Policy	1100.00	34
Honorariums Policy	1200.00	35

EST. JUL 15, 1998

REV DECEMBER 13, 2007

POLICY No. 100.01

PUBLIC COMMENTS

PURPOSE

This policy establishes guidelines by which public comments will be received by the Houston Area HIV Health Services Ryan White Planning Council.

AUTHORITY

The RWPC through adoption of its bylaws ensures that there will be a procedure for receiving public comments.

INTENT

The Houston Eligible Metropolitan Area (EMA) HIV Services Planning Council represents the HIV/AIDS affected six county area (EMA). The RWPC does not act on behalf of individuals from affected communities nor agencies serving these communities. The PC identifies the needs of all affected communities, prioritizes those needs and allocates limited Ryan White Part A (formerly known as Title I) funds to meet a portion of those needs. Per a request from the Texas Department of State Services, the PC also makes recommendations regarding the priorities and allocation of funds for Ryan White Part B and State Services funding. The Planning Council does not allocate funds to individuals or to agencies except as allowed in limited circumstances within the Ryan White Program. While a "Comprehensive Needs Assessment" is completed every 2-3 years, "Needs" are assessed on an ongoing basis through various HIV/AIDS Needs Assessment processes.

The work of prioritizing needs and allocating Ryan White Part A and B funds to meet these needs is achieved annually through the Priority and Allocations Committee (See RWPC Policy No.400.01) and approved by the whole Planning Council. The RWPC also is active in planning a better HIV/AIDS system of care for the Houston EMA. A comprehensive care plan is produced every three to five years with adjustments to the plan each year or as needed to address advances in treatment, new and emerging needs, and changes in the populations affected by HIV/AIDS. This activity is handled by the Comprehensive HIV Planning Committee (Policy No.400.01). The final plan is approved by the whole Planning Council.

PROCESS

 All RWPC meetings are open to the public (see Policy No. 200.03) and are announced and conducted in accordance with the Open Meetings Act. There will always be a place on the Agenda for public comments. The RWPC can at any time determine where on the agenda public comments can be made. At the Planning Council meetings, only members of the Planning Council can vote on agenda items. However, official external members can vote on items at the committee level on which they serve (Policy No. 400.01). Public comments may be limited to 3 minutes per individual. At the discretion of the Chair, public comments may be limited to a

shorter, or expanded to a longer period of time, but the amount of time must be announced at the beginning of the public comment portion of the agenda and a uniform amount of time must apply equally to all who are giving comments at the meeting. Council members will abide by the Public Information Act. See staff policy regarding the distribution of information. (See Staff Personnel notebook.)

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SPECIALLY SCHEDULED PUBLIC COMMENTS

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During the year, the standing committees will announce requests for Public Comment on key work products before going to the whole PC for final approval. In addition, the PC may also announce requests for Public Comments on key issues.

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HOW DECISIONS ARE MADE

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- The PC will NOT make decisions on information presented to the PC during public comments unless it relates to an item that has followed the appropriate Council process. It will hear comments and then assign follow-up to the appropriate standing committee (see RWPC Policy No. 400.01). All business for decision by members of the full Planning Council will be handled in the following fashion:
 - Introduce the business item at a Steering Committee Meeting (unless item has already been assigned to/undertaken by the appropriate committee)
 - > Steering assigns the task to the appropriate committee
 - > Chair of the appropriate committee may:
 - Create a sub-committee
 - Create a work group
 - Seek public input
 - Set a time limit as to resolution
 - > Report the recommended action back to Steering
 - > Steering includes the Committee's recommended action on the Council Agenda for Council Meeting if Committee's recommended action passes Steering.
 - > Full council votes

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All items on the agenda for vote by the full council will become official by majority vote.

EST. JUL 15, 1998

REV DECEMBER 13, 2007

POLICY No. 200.01

NOMINATIONS SCREENING PROCESS

PURPOSE

This policy establishes guidelines by which members are nominated for membership on the Houston Area HIV Health Services Ryan White Planning Council (RWPC).

AUTHORITY

 The Nominations Screening Process is referred to in the RWPC Bylaws Article II; Section 2.01-2.05. The CARE Act as amended (currently referred to as the Ryan White HIV/AIDS Treatment Modernization Act of 2006 or the Ryan White Program), Section 2602(b)(1) states: "Nominations to the planning council shall be identified through an open process and candidates shall be selected based on locally delineated and publicized criteria. Such criteria shall include a conflict of interest standard that is in accordance with paragraph (5)." (See RWPC Policy No.800.01)

PROCESS

The Nominations Screening Process will be as follows: The process shall be continuous and/or as needed to fill vacancies in Council membership. The Council shall work with the CEO's office in an attempt to see that no Council seat is vacated for more than three months. All terms begin in January unless a Council member is selected to fill an unexpired term.

The process will be an open-ended process available to all interested persons wishing to serve.

With the exception of persons representing HRSA required government organizations, such as Medicaid, HOPWA and others, candidates will be subject to the Nominations Screening Process conducted by the Operations Committee. The Operations Committee can request a courtesy interview with the purpose of making recommendations to the Council Chair regarding committee placement.

RYAN WHITE PLANNING COUNCIL REPRESENTATION:

See HRSA grant instructions.

The composition of the RWPC will be reflective of the local HIV/AIDS epidemic and according to HRSA policy. Besides the HRSA required representation categories of Planning Council Membership, the RWPC may also request other positions/representation, subject to the approval of the CEO, in order to maintain diversity within the RWPC reflecting the pandemic and/or needed expertise within the EMA. These positions are subject to the Nominations Screening Process.

RECRUITMENT/ADVERTISEMENT:

The Operations Committee shall announce the Nominations Screening Process by notification to

- interested and affected groups in the form of press releases, advertisements, flyers/brochures, etc.
- 44 Announcements should be targeted to the following organizations and communities:
 - Local HIV/AIDS organizations
 - Veterans, Gay, Lesbian, Bi-sexual, Transgender, African American, Hispanic,
 - Asian, Rural and other communities
 - Project LEAP students

Recommendations for vacant positions which occur during the year will be selected from this pool of applicants.

Included in the announcement, will be the name of the contact person to call regarding Information about the Nominations Screening Process. All forms which need to be completed by a potential applicant will be available from the contact person.

NOMINEE APPLICATION:

Council Application: Forms for RWPC membership will be reviewed annually by the Operations Committee for revisions/changes to the forms and will be made available in English and Spanish.

With the exception of persons representing HRSA required government organizations, such as Medicaid, HOPWA and others, persons interested in serving on the RWPC must submit a completed nominee application form to the Operations Committee. Staff will contact an applicant if their form is not complete and inform them that the Committee will not interview a candidate with an incomplete application form.

Interviews with a potential nominee will be scheduled after an application is received. The interview process will be used to determine the applicants' interest, experience, background and availability of time. Open-ended questions will be used to clarify answers given in response to a specific list of questions. The goal is to obtain as much appropriate information as possible about the applicant. During the process, the potential applicant will be able to ask questions of the Operations Committee.

External Committee Applications: Forms for External Committee membership will be reviewed annually by the Operations Committee for revisions/changes to the forms and will be made available in English and Spanish. External Committee application forms are to request two references and contact information for these references. The Planning Council Chair, or his/her designated representative, will use a standard interview form to document information provided by the two references

The following items will be addressed during the interview and on the application:

TIME COMMITMENT:

Each applicant shall be informed of the time commitment necessary to participate as a RWPC member. Minimum time requirements are at least four (4) hours per month. Two (2) hours for monthly RWPC meetings and two (2) hours for monthly Service Committee meetings. This information is to be included on the application form.

CONFLICT OF INTEREST:

Applicants will be informed that individual Planning Council members who are members of or who have a financial interest in an organization receiving and/or seeking Ryan White Part A or B or State Services funding will be informed of the conflict of interest policies and procedures

HIV DISCLOSURE:

- Persons who are self-identified as being HIV positive or having AIDS may choose whether or
- 96 not to reveal their HIV/AIDS status. All laws regarding HIV/AIDS confidentiality are adhered
- 97 to. This information is included on the Application form. Once an interview is completed the
- 98 information will be recorded.

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CONSIDERATION OF APPLICANTS:

- 101 The Operations Committee will consider all applications in order to ensure that the PC is
- balanced in terms of expertise, racial and ethnic composition, geography, and other criteria
- developed by HRSA and the RWPC.

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105 **LIST OF CANDIDATES:**

- The Operations Committee will submit all applications with a committee recommendation to the
- 107 CEO. The CEO will also be notified of the candidates who are not being recommended. The
- 108 CEO will appoint all members to the Council.

EST. JUL 15, 1998

REV DECEMBER 13, 2007

POLICY No.200.02

APPOINTMENT OF COUNCIL, COMPOSITION OF COUNCIL AND COMPENSATION

PURPOSE

This policy establishes guidelines set forth in RWPC Bylaws Rev.11/01, Article II, Sections 2.01 through Section 2.05 and current HRSA guidelines. This policy will ensure representation of the HIV+ communities on the Planning Council.

AUTHORITY

Adopted and amended Bylaws of the Houston Area HIV Health Ryan White Planning Council as Revised 12/07; Ryan White HIVAIDS Treatment Modernization Act of 2006 or the Ryan White Program.

APPOINTMENT OF COUNCIL

 All members of the above mentioned Council will be appointed by the Chief Elected Official (CEO) of Harris County. Vacancies will be filled by appointment of the CEO and serve at the pleasure of the CEO. All candidates are subject to the established Nominations Screening Process (see RWPC Policy No. 200.01).

COMPOSITION OF COUNCIL

The Planning Council will be made up of individuals as specified in Sec.2602(2) PLANNING COUNCIL REPRESENTATION as stated in current Ryan White Program, and will be reflective of the local HIV/AIDS Epidemic according to HRSA policy. The Planning Council may also request other positions/representation in order to maintain diversity within the EMA reflecting the pandemic and/or needed expertise within the EMA subject to approval of the CEO. These positions are subject to the Nominations Screening Process.

A minimum of 33% of the membership of the Planning Council will be HIV+ persons who do not have a conflict of interest (or according to current HRSA policy) and are willing to represent the community.

Recruitment will comply with the Health Resources Services Administration (HRSA) Program Guidance to ensure Planning Council membership reflects and is representative of those affected by HIV/AIDS throughout the EMA. Therefore, special recruitment efforts will be made among those least represented on the PC.

TERM

Council position terms are two (2) years. The terms of one-half of the Council positions shall

terminate in even-numbered years. The other half of the positions shall terminate in odd-numbered years. A term shall begin on January 1 and shall terminate on December 31 of the second year following. Council members appointed to vacancies shall complete the unexpired term of office.

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The CEO shall appoint Council members to no more than three consecutive two-year terms. All members serve at the pleasure of the CEO through an open nominations process.

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COMPENSATION/REIMBURSEMENT

- 51 Persons serving as members of the Houston Area HIV Health Services Ryan White Planning
- 52 Council shall not receive any salary or other compensation for their services as a member of the
- 53 Council. All Council members may be reimbursed allowable expenses as approved by the
- Public Health and Environmental Services, the Ryan White Planning Council and the CEO.

EST. May 5, 1998

REV MAY 14, 2009

POLICY No. 200.03

MEETINGS

PURPOSE

This policy is to establish guidelines by which meetings of the Houston Area HIV Health Services Ryan White Planning Council (RWPC) will abide.

AUTHORITY

The RWPC through adoption of Roberts Rule of Order and bylaws 12/07; Article II; Sec. 2.01-2.01) and by order of the Chief Elected Official of Harris County, ensure that there will be a procedure for meeting(s) conducted by the RWPC.

INTENT

The intent of this policy is to include all citizens who are infected and affected by HIV and who live in the Houston Eligible Metropolitan Area (EMA) in the decision making process.

DEFINITIONS

"Meeting(s)" will be defined as an encounter where two or more people of the RWPC meet to discuss business related to that body and a binding vote is intended to be taken. All meetings will be open to the public (except where noted.) The public is encouraged to participate (see Policy No. 100.01) and will be notified of meetings according to Open Meetings requirements. All meetings of the above mentioned will be held in an environment that will be accessible to all interested parties.

"Standing Committee Meetings(s)" are public meetings. Exceptions to this are hearings conducted by the Grievance sub-committee of the Operations Committee, "personnel issues", and any other exception allowable under the Open Meetings Act.

"Work Group or Subcommittee Meetings(s)" will be defined as meetings that have been so designated by the Chair of the Council, the Chair of a Standing Committee, or through the recommendation of a member at a regular standing, or sub-committee meeting and agreed to by that body. All finished products by work groups will be viewed by the appropriate Standing Committee prior to submission to the Steering Committee, unless the Standing Committee approves by vote, an alternative submission process.

"Other Committee Meeting(s)" will fall under the definition of Meetings. These are Committee(s) that are part and parcel of Standing Committees. While they are not officially a committee, their function is to carry out the business of the Council. Each of these entities is to conduct meetings in areas that are accessible to the public. The public can make comments about the services that affect them without fear of retribution from any member, or group of members of the Houston Ryan White Planning Council.

FOCUS GROUPS

Focus groups do not involve voting and will not be considered open meetings. These are gatherings where individuals are invited to participate in open discussion about services offered in the Houston EMA. Members of the committee that convene the focus groups will be subject to Conflict of Interest guidelines (see Policy #800.01). Participation in focus groups will be according to the approved methodology for a particular focus group, and people who are not appropriate to attend or view the focus group (including Council members) will not be allowed to participate.

If any member of the public feels that s/he has been singled out or denied services based on guidelines specified in a contracting agency(s) agreement with the Administrative Agency (HIV Services), then a grievance can be filed with that agency and/or HIV Services.

ROLE OF THE COMMITTEE CHAIR

It is the role of the chair of any committee to facilitate the discussion and reach a majority or consensus of the group. It is important that when there is not a clear majority or consensus in committee meetings that a majority and minority report be given to the body which authorized that committee to convene. It is imperative that all members of the committee be allowed to express his or her concerns. The chair is to be fair and impartial.

ROLE OF THE COMMITTEE MEMBERS

It is the responsibility of each member of any committee to first identify if there is a conflict of interest violation. If so, this member must state that by holding up the red flag (see Policy No. 800.01). If a committee member is the service provider of the topic under discussion, it is imperative that this member listen objectively to comments or concerns both negative and positive from the public, other council members or agents of the Administrative Agency. Each member of the Council has the power to enact a grievance if the need arises (see Policy No. 1000.01). Let this policy remind committee members that the Houston Area HIV Health Services Ryan White Planning Council will abide by confidentiality guidelines as set forth in the most current Ryan White Program and health and safety codes of the Federal Government and Texas Department of State Health Services.

TELECONFERENCING AT MEETINGS

Due to unusual circumstances, such as illness or travel, Council and committee members are allowed to participate in a Ryan White committee meeting via telephone as long as the Office of Support has access to the technology needed to accommodate such a request. Regarding Council meetings, members may not use teleconferencing to participate in a full Council meeting except under unusual circumstances, such as severe weather or a public health emergency (for example an outbreak of the flu). In this situation, the Office of Support, in consultation with the Chair of the Council (or the Vice Chair and then Chair of the Operations Committee if the Chair or Vice Chair is unavailable), will decide if members can participate in a full Council meeting via conference call, again depending upon the availability of the technology needed to accommodate the call. Due to the limited technological capability of conference calling, Council members will be included in the call on a first come, first serve basis. In this unusual situation, the general public will be encouraged to submit public comment through fax or email, they may listen to the conference call at the location where the staff will be in attendance, and/or they may request a digital copy of the recorded proceedings (if available) or a paper copy of the meeting minutes after the meeting has taken place.

EST. JUL 7, 2001

REV MAY 14, 2009

POLICY No. 300.01

LETTERS OF SUPPORT, BUSINESS CARDS AND EVENT CO-SPONSORSHIP

PURPOSE

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This policy is to establish the roles and responsibilities of the Ryan White Planning Council. Wwhen interacting with other organizations, determining events that will be co-sponsored by the Council and determining if a letters of support can be provided by from the Council.

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AUTHORITY

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11 12 The authority given to the Operations Committee by the council adoption and approval of Bylaws Rev. 112/017 and under the order of the Chief Elected Official (CEO) of Harris County, initiates procedures by which day to day business of the Council is to take place. Ryan White CARE Act Amendments of 2000.

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BUSINESS CARDS

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The Council will have two types of business cards: 1.) As the only authorized spokesperson for the Council, the Chair will have a business card that includes his/her name. 2.) For all other members of the Council, the staff will prepare one generic card that explains how to contact the Office of Support and does not include personal identifying information.

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LETTERS OF SUPPORT

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When appropriate, letters of support will be written collaboratively between the Council Chair and the Office of Support.

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INTENT

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Create an atmosphere of respect and mutual understanding as to the tasks involved in processes vital to HRSA mandates for Eligible Metropolitan Area Planning Councils, and their responsibilities

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PROCESS

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EVENT CO-SPONSORSHIP

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- The Ryan White Planning Council will consider co-sponsorship of an event when the following
 - Ninety-day advance notice is given so that the Council can review information about the
 - When the 90-day advance notice is not possible, tThe OperationsAffected Community Committee is authorized to make a recommendation to the Planning Council regarding

- co-sponsorship of the event. determine which events will be co-sponsored by the Council when the 90-day advance notice is not possible.
 - Events relating to a State of Emergency will take precedence over other events.

At appropriatell Ryan White Planning Council approved events, a booth/table will be set up to distribute information about Council activities as well as applications for Council membership.

If the sponsoring organization requests the use of a Council logo or permission to add the Council's website link to the sponsoring organization's website, the following applies. The Council does not have a logo and is not authorized to use the Harris County logo. Adding the Council's website link to the sponsoring organization's website can only be done when the Chair of the Planning Council and the Manager of the Office of Support have provided written approval for 1.) Adding the link to the other organization's website and 2.) The text describing the link to the Council's website. If the sponsoring agency requests that their logo or website link be added to the Council's website, the Council will only include the agency's website address within the electronic version of the Blue Book which is posted on the Council's website.

LETTERS OF SUPPORT

When appropriate, letters of support will be written collaboratively between the Council Chair and the Office of Support.

EST. JUL 15, 1998

REV SEPTEMBER 16, 2010

POLICY No.400.01

STANDING AND OTHER COMMITTEES AND EXTERNAL MEMBERSHIP

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This policy establishes the roles and responsibilities of each Standing Committee of the Ryan White Planning Council (RWPC) and defines other committees.

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AUTHORITY

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The RWPC through adoption of its bylaws ensures that there will be six (6) Standing Committees (including Steering) and establishes that there will be "other" committees as may be necessary to carry out the duties and responsibilities of the RWPC.

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Ryan White HIV/AIDS Treatment Modernization Act of 2006 or the Ryan White Program and by establishment of Houston Area HIV Health Services Ryan White Planning Council as established by the CEO ensures that the actions and decisions of the RWPC as represented through its committees are within the scope and intent of the Act.

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REQUIREMENTS FOR STANDING COMMITTEE MEMBERSHIP

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Planning Council members will be asked to complete a Skills Inventory check list to document experiences and skills appropriate to committee charges and work plans.

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STANDING AND OTHER COMMITTEES

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STEERING COMMITTEE:

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Members of this committee will consist of the PC officers and chairs of the standing committees. In a case where standing committees have co-chairs, only one of them may vote at Steering Committee meetings. The Steering Committee will be responsible for the following:

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- Setting the agendas for Ryan White Planning Council
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- Making recommendations to the Ryan White Planning Council

30 31 Providing leadership

32 33 Previewing reports from the Standing Committees
 Functioning in "emergency" situations as they arise.

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The Steering Committee will meet once a month for a projected two-hour meeting. This committee will not have external members.

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QUALITY ASSURANCE COMMITTEE:

- This committee will be given the responsibility of assessing and ensuring continuous quality
- 39 improvement within Ryan White Part A funded services. This committee is also the place where
- 40 definitions and recommendations on "how to best meet the need" are made. Standards of Care

and Outcome Evaluation, which must be looked at within each year, will also be monitored from this committee. Whenever possible, this committee should collaborate with other Ryan White planning groups, especially within the service categories that are also funded by other Ryan White monies, to create shared Standards of Care.

This committee is also designed to implement the PC's third legislative requirement assessing the rapid disbursement of Ryan White Part A funds. It will receive reports on the HIV services procurement process and aggregate service reports to assure compliance with PC service priorities, allocations and compliance with the EMA's HIV/AIDS epidemiology. This committee will initiate, manage and evaluate, as needed, services for outcomes and cost effectiveness. This Committee may benefit from the utilization of external members skilled in service evaluation when professional evaluators are absent among Council members.

COMPREHENSIVE HIV PLANNING COMMITTEE:

This committee will be responsible for implementing, evaluating, monitoring and overseeing the Comprehensive Plan that is approved by the Council. They will act as a liaison to other Planning Groups, and will receive recommendations that are made to the Council regarding the Comprehensive Plan.

This committee will also be in charge of the comprehensive needs assessment activities that are preformed periodically by the Council. In as much as these tasks call for community involvement, using this committee to promote community involvement will be a top priority. Matters that relate to the Continuum of Care will be addressed in this committee since it is part of the Comprehensive Plan.

Timeline: This committee will be responsible for presenting to the Council on at least a yearly basis, an evaluation of the progress of the Comprehensive HIV Services Plan and any revisions/updates for strengthening the plan. They will also be responsible for presenting to the Council a revised Comprehensive HIV Services plan every 3-5 years (or according to HRSA expectations).

PRIORITY AND ALLOCATIONS COMMITTEE:

This committee is designed to give attention to the comprehensive process of establishing priorities and allocations for each PC year. Per a request from the Texas Department of State Health Services, this committee will also provide recommendations on priorities and allocations for Ryan White Part B and State Service funding (see the Letter of Agreement between the Planning Council, Department of State Health Services and other stakeholders dated 07/07). This committee will be appointed by the PC Chair and its membership must be guided by skills appropriate to prioritizing and allocating, not by self-interests in the outcomes from prioritizing and allocating. The committee will be subject to Conflict of Interest standards (see RWPC Policy No.800.01). This committee will meet regularly for a projected two to three hour meeting, and will benefit from the use of external resource persons.

COMMITTEE MEMBERSHIP

To function well, the Priority and Allocations Committee must have access to individuals who represent:

- Skills in epidemiology, health care finance, and financial systems planning
- HIV+ individuals
- Expertise/experience in the Houston EMA Continuum of Care and from health and support services, both private and public. Health services are broadly defined to include the full array of health related services, and are not limited to biomedical

92 services.

In addition, the Priority and Allocations Committee will require cooperation from individuals who will serve as resource persons to the Priority and Allocations process. Information will be required from individuals knowledgeable in all aspects of the Ryan White Program, State-funded services, HUD, HOPWA, Medicaid and more. Information will be required from the Administrative Agency on service needs met through Part A funds.

- Resource persons may or may not be requested to attend all Priority and Allocations Meetings.
- The goal will be to balance committee membership according to race and ethnicity, sex and sexual orientation and gender, HIV serostatus, skills and experience, and according to Conflict of

103 Interests policies and procedures.

COMMITTEE LEADERSHIP

The Committee Chair and Vice Chair must be members of the Houston Area HIV Services (Ryan White) Planning Council.

COMMITTEE PARTICIPATION

Each committee member and each committee chair/vice chair will be required to complete a signed assurance of Committee Member Expectations.

CONFLICTS OF INTEREST

No more than two individuals employed by Ryan White Part A, Part B or State Services funded agencies may serve on the Priority and Allocations Committee.

AFFECTED COMMUNITY COMMITTEE:

This committee is designed to acknowledge the collective importance of consumer participation in PC strategic activities and provide consumer education on HIV-related matters. The committee will serve as a place where consumers can safely and in an environment of trust discuss PC work plans and activities. This committee will verify consumer participation on each of the standing committees of the PC, with the exception of the Steering Committee (the Chair of the Affected Community Committee will represent the committee on the Steering Committee). The committee will consist of HIV+ individuals, caregivers (friends or family members) and others. All members of the PC who self-disclose as HIV+ should be invited to be a member of the Affected Community Committee; however membership on a committee for HIV+ individuals will not be restricted to the Affected Community Committee.

When providing consumer education, the committee should not use pharmaceutical representatives to present educational information. Once a year, the committee may host a presentation where all HIV/AIDS-related drug representatives are invited. It is acceptable for a pharmaceutical company to provide refreshments at such an educational meeting as long as the refreshments are valued at less than \$25 per person.

OPERATIONS COMMITTEE:

This committee will be responsible for four (4) areas of compliance with the Houston Area HIV
Health Services Ryan White Planning Councils operations as outlined in the Ryan White
Program. The committee will (1) develop and facilitate the management of PC operating
procedures, guidelines, and inquiries into member compliance with these procedures and
guidelines. (2) Implement the Open Nominations Process (RWPC Policy No.200.01), which will
require a continuous focus on recruitment and orientation. (3) Initiate and conduct the PC selfevaluations and where the PC staffing pattern design and staff recruitment-selection-evaluation is

initiated and conducted. (4) Grievances related to the PC processes will be handled by this committee (RWPC Policy No.1000.01). This committee will meet regularly for a projected two hour meeting and will not benefit from external members, except where resolve of grievances are concerned. External members knowledgeable about the area of grievance may sometimes be utilized to promote objectivity in decision-making.

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AD HOC COMMITTEES, WORK GROUPS, SUBCOMMITTEES:

These committees are to be utilized when necessary to conduct meetings outside of regular RWPC, and Standing Committee meetings. Their task is to make decisions, and relay suggestions back to the Standing Committee or the RWPC. These committees are short term in nature and task oriented. The formation of these committees can be suggested by officers and members of the RWPC as necessary to carry out the aims, goals, and objectives of the RWPC as it relates to the intent of the Ryan White Program. The Conflict of Interest Policy applies to all members. Only one voting member per agency will be allowed.

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EXTERNAL COMMITTEE MEMBERS:

External members will be appointed by the Chair of the Council to each of the Standing Committees with the exception of Operations and Steering. The Operations Committee will not benefit from external membership except where noted (ref. RWPC Policy 1000.01). Individuals wishing to become External members must submit to the Office of Support an External Membership Application which will include contact information for two references. Before making an appointment, the Chair must contact references for candidates unless the person has already served as an external committee or Council member. The Council Chair can ask the Manager of the Office of Support to assist with contacting references. Both must use the approved form to document the results of all calls.

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When committees have membership openings, the Office of Support will notify the Council Chair of all pending applications and references will be contacted at that time and before an appointment is made.

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VOTING PRIVILEGES AND CONFLICT OF INTEREST FOR EXTERNAL COMMITTEE

174 MEMBERS:

External members can only vote at committee, sub-committee, and workgroup meetings. They may not vote at Council meetings.

- External members must declare a conflict of interest, abiding by the same rules as full council
- members. On the committee level, only one voting member per agency (full or external) will be
- 180 permitted to vote. The number of external members on a standing committee should not equal or
- exceed the number of council members on that committee.

EST. MAY 5, 1999

REV DECEMBER 13, 2007

POLICY No. 400.02

ROLES AND RESPONSIBILITIES OF PLANNING COUNCIL MEMBERS AND COUNCIL SUPPORT STAFF

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This policy is to establish the roles and responsibilities of the Houston Area HIV Health Services (Ryan White) Planning Council and the Council Support Staff.

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AUTHORITY

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The authority given to the Operations Committee by the Ccouncil adoption and approval of Bylaws Rev. 12/07 and under the order of the Chief Elected Official (CEO) of Harris County, initiate procedures by which day to day business of the Council is to take place.

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INTENT

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Create an atmosphere of respect and mutual understanding as to the tasks involved in processes vital to HRSA mandates for Eligible Metropolitan Area Planning Councils, and their responsibilities.

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PLANNING COUNCIL

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The Planning Council is charged with the following:

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- Setting Priorities
- Resource AllocationComprehensive Planning
 - Assessing Needs
 - Assessing the Efficiency of the Administrative Mechanism.

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OFFICE OF SUPPORT

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The Manager shall report to the Houston Area HIV Health Services (Ryan White) Planning Council (HAHHSRWPC) and will be responsible for the following:

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• Providing direction to both the HAHHSRWPC and its support staff

32 33 • Completeing the and legal fulfillment of all Ryan White Part A Council responsibilities within the revised Ryan White CARE Act of 1990 Program.

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• Managing the budget for the Office of Support in accordance with HRSA and Harris County regulations.

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• All expenditures over \$5,000 must be approved in writing by the Planning Council Chair unless already specifically identified in a Council approved budget (Note: the Manager may not be directed to incur any expense that is: 1. Not justifiable as an expense under Ryan White Part A; 2. Not available or unobligated within the budget).

- Providing day-to-day management of the Planning Council activities.
 - Providing day-to-day management of the support staff operations and be responsible for hiring and terminating staff, in consultation with the Personnel Committee.

In addition the Manager shall have overall management responsibility for:

 • Devising and presenting to the Council, on an annual basis, a time line for the work of the HAHHSRWPC.

 • Acting as the Council's point of request for public information and as a liaison with and between the Council, its Standing Committee, Ad Hoc Committees, official caucuses, and the Administrative Agent.

• Facilitating and enhancing regional cooperation among other planning councils, service providers, consumers, and constituent communities.

 • Assisting the RWPC and/or its committees in responding to HRSA recommendations, including assisting with interpretations; acting then upon these interpretations by which to developing and facilitateing a process to adopt these changes, as approved by the RWPC mandates and initiatives as approved by the council and in accordance with HRSA and local county regulations.

COMMITTEES

Only the designated Chair or Co-chair of a committee may make a budgetary request from the Manager. The Chair must submit the request in writing outlining the purpose for which the funds are to be used. what the funds will be used for. If the request is for items not previously approved by the Council, the Manager will determine whether the request can be justified as a Ryan White Part A expense and whether there is money available to pay for the request. Upon estimation of the expense, if the amount is to exceed \$5,000 signed approval must be given by the Chair of the Planning Council before the Manager can act unless the expense has been previously approved by Council.

EST. JULY 10, 2008

POLICY No. 400.03

PROCESS FOR APPROVING THE COUNCIL SUPPORT BUDGET

PURPOSE

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This policy is to establish the process used to review and approve the annual budget for the Houston Area HIV Health Services Ryan White Planning Council and the Council Support Staff.

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AUTHORITY

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The authority given to the Operations Committee by the Council adoption and approval of By-laws Rev. 12/07 and under the order of the Chief Elected Official (CEO) of Harris County, initiate procedures by which day to day business of the Council is to take place. According to the Ryan White HIV/AIDS Treatment Modernization Act of 2006, and a letter of guidance issued by the HIV/AIDS Bureau (April 26, 2007) "Section 2604(h) specifies that the chief elected official of an eligible area shall not use in excess of 10 percent of amounts received under a Part A grant for administrative expenses. The amounts may be used for administrative activities that include all activities associated with the grantee's contract award procedures, including activities carried out by the HIV Health Services Planning Council as established under section 2602 (b) of the Act... While Part A Planning Councils may use Ryan White Program funds to support certain activities related to carrying out required functions, the Planning Council must also work with the grantee to agree on a budget for Planning Council support activities. Reasonable and necessary activities include both tasks directly related to legislative functions and the following costs that support multiple functions:

22 23 • Staff support (professional and clerical)

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 Activities publicizing the Planning Council's activities for people living with HIV and efforts to substantively enhance community participation in Planning Council activities

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 Developing and implementing Planning Council grievance procedures for decisions related to funding."

• Expenses of Planning Council members as a result of their participation

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INTENT

31 32 Create an atmosphere of mutual respect and transparency as the Council works with the CEO and the grantee to agree on the annual Council Support budget.

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PROCEDURE

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The following describes the steps to be followed in order to secure approval of the Council Support budget:

- 1. The Manager of the Office of Support prepares a proposed budget.
- The Manager distributes the proposed budget to members of the Operations
 Committee, the liaison to the CEO and the manager of Harris County Public Health

- 42 and Environmental Services/Ryan White Grants Administration Section (the "grantee").
- The grantee reviews the budget in terms of Ryan White Program guidelines and discusses any concerns with both the Manager of the Office of Support and the assigned liaison to the CEO.
- 47 4. The Manager conveys this input to the Operations Committee when they meet to review and make recommendations on the proposed budget.
- The Operations Committee reviews the budget to make sure that it supports activities related to carrying out the legislatively mandated role of the Council and prepares a committee recommendation regarding the proposed budget.
- 52 6. The Steering Committee and Council review and vote on the recommendations of the Operations Committee regarding the Council Support budget.
 - 7. The Manager provides the grantee with the Council approved budget.

The grantee reviews the budget and provides written confirmation to the Manager of the Office of Support and the liaison with the County Judge's Office stating that the budget is consistent with HRSA requirements and County rules and no changes are necessary. If the budget is not consistent with HRSA requirements and County rules, the budget is returned to the Manager of the Office of Support who revises the budget and begins the process at Step 1 as described above.

EST. JUL 15, 1998

REV MAY 13, 2010

POLICY No. 500.01

ELECTION OF OFFICERS, ELECTION OF COMMITTEE CHAIRS, DUTIES OF OFFICERS & CHAIRS

PURPOSE

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This policy establishes the guidelines by which the officers of the Houston Area HIV Health Services Ryan White Planning Council will be elected. In addition, this outlines and defines the duties of RWPC Officers and duties of the Chairs of each of the Standing Committees. (See RWPC Policy No.400.01)

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AUTHORITY

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Bylaws (12/07) Article V, Sec5.01 - Sec5.06 ensures that the nomination and selection of officers and committee chairs will be in accordance with those principles.

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DEFINITIONS

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Ryan White Planning Council Officers refers to the positions of Chair, Vice Chair, and Secretary.

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PROCESS

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39 40 Nominations for officers may be submitted to the Planning Council Support Staff up until the end of the November Steering Committee meeting. After this time, nominations are added from the floor the day of the election. Nominations for officers will be announced at least one month prior to the December Houston Area HIV Health Ryan White Planning Council meeting. Any member may submit a nomination for himself/herself or another member for a specific office. The annual election will be held at the December RWPC meeting. The Operations Committee will announce the slate of nominees, which will include but not be limited to, each candidate presenting a statement, written or verbal, expressing his or her interest in and qualifications for an office. Election to office will be by written ballot unless there is only one candidate running for a specific office. A simple majority vote will be required for election. (Per letter from Judge Eckels dated 12-13-00: "As in any political election, the number of candidates is not regulated. Following the first vote in the race, if one candidate has not received the majority, a run-off election is held between the two candidates receiving the most votes. The Council may accept nominations for the slate of officers that exceeds two candidates and may receive nominations from the floor regardless of the number of candidates already nominated.") Each member of the Council shall be entitled to one vote on any regular business matter coming before the Council. A simple majority of members present and voting is required to pass any matter coming before the Council except for that of proposed Bylaw changes, which shall be submitted (in written form) for review to the full Council at least fifteen (15) days prior to voting and will require a two-thirds (2/3) majority for passage. The Chair of the Council shall not vote except in the event of a tie. The election of the officers will be done one at a time in the following order: Chair,

QUALIFICATIONS FOR RWPC OFFICERS:

Ryan White Part A or B or State Services funded providers/employees/subcontractors/Board Members and or employees/subcontractors of the Grantee(s) shall not be eligible to run for office of Chair of the Ryan White Planning Council. Except as otherwise required by the Ryan White Program, staff representing the Office of Support and Part A and B administrative agencies cannot serve as members of the Ryan White Planning Council. Staff representing these entities are requested to attend Council, committee and other meetings when work products are being developed and approved.

Candidates will have served as an appointed member of the RWPC for the preceding twelve (12) months and, if needed, have been reappointed by the CEO. If subsequent to the election the Chair of the RWPC becomes a provider/employee of a subcontractor/Board member of a subcontractor/of the Grantee he/she shall be immediately removed from office. A new election will be held to fill any open positions. Any one of the three officers must be a self-identified HIV positive person.

DUTIES OF OFFICERS:

The officers of the RWPC will be responsible for the following:

Chair:

Chief Executive Officer of the Council; preside at all meetings of the Council; appoint Standing Committee Chairs; represent (or designate a representative to serve) on behalf of the Council at meetings, conferences, etc. where "Council representation" is requested. Chair assigns committee participation of Council members, and performs such other duties as are normally performed by a chair of an organization or such other duties as the Council may prescribe from time to time. The Chair will be responsible for correspondence to members regarding attendance and participation issues. The Chair will also sign and date the final version of the minutes as indication of PC approval. The Chair of the Council is an ex-offico member of all committees (standing, subcommittee, and work groups). Ex-officio means that he/she is welcome to attend and is allowed to be a part of committee discussion. He/she is not allowed to vote. In the absence of the Chair of the Council, the next officer will assume the ex-offico role with committees.

Vice Chair:

Preside at meetings of the Council in the absence of the Chair. Perform such other duties as the Chair may designate or the Council shall prescribe from time to time. Performs the above duties in the absence of the Chair.

Secretary: The position of Secretary will oversee the following tasks:

- 1. The Secretary will ensure that minutes are taken, approved, and filed as mandated by the Ryan White Program.
- 2. Keep an up-to-date roll of PC members. The PC Operations Committee (RWPC Policy 400.01) will file membership management reports with the Secretary for presentation to the PC.
- 3. Call the roll call vote, noting voting and will announce the results of the roll call vote. The Secretary will monitor voting for possible conflicts of interest (COI), the Secretary will process inquiries into votes made in COI.
- 4. Keep a copy of the RWPC Bylaws and other relevant Policies and Procedures at the PC meetings, and will provide the Council with clarification from the Bylaws and Policies & Procedures, as requested.

5. Keep a record of all committees of the PC. When (if) new committees are established, the Secretary will assure or cause to be assured the actual formation and implementation of the new committees.

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6. Be responsible for notification of specially called PC meeting, corresponding to the members as required by the Bylaws.

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COMMITTEE CHAIRS:

Committee Chairs will be appointed by the Planning Council Chair. Committee Chairs must be members of the PC for at least one year. If committee leadership is not available from among PC members with at least one year's service, the Chair may seek leadership among remaining PC members. The Standing Committee Chairs will preside at all meetings of their respective committees. The Committee Vice Chair shall preside at all committee meetings in the absence of the Chair. If neither are present, committee members shall use consensus to select another committee member to chair that particular meeting. The Committee Chairs are responsible for the execution of the duties prescribed herein (see RWPC Policy 400.01) for the Committees and for such other duties as may be prescribed by the Chair of the Council or the Council from time to time. The Committee Chairs are responsible for the recording of or cause to be recorded all deliberations undertaken by each respective Committee. Copies of all approved minutes are available from the Office of Support (713-572-3724). Minutes from full Council meetings are available on the PC website (www.rwpc.org) once the draft copy has been approved by the Chair of the Council.

EST. JUL 15, 1998

REV DECEMBER 13, 2007

POLICY No. 600.01

QUORUM, VOTING, PROXIES, ATTENDANCE

PURPOSE

This policy establishes the guidelines as to what legally constitutes a Houston Area HIV Health Services (Ryan White) Planning Council meeting. In addition, the policy will define and establish how voting is done, what constitutes a roll call vote and who monitors that process. This policy will define attendance, and the process by which a member can be removed from the council.

AUTHORITY

The adoption of the Houston Area HIV Health Services (Ryan White) Planning Council Bylaws Rev. 12/07 Article VI; Sections 6.01-6.04).

PROCESS

QUORUM:

A majority of the members of the Council are required to constitute a quorum. A minimum of one (1) self-identified HIV+ member must also be present to constitute a quorum. In the event that there is not a quorum, the council meeting can begin discussions but no official business of the body can be conducted or approved. Once quorum is established then the Chair will end discussions up to that point and put forth a motion to adopt items needed to be approved by a majority before business can continue. To constitute a Standing Committee quorum, at least two (2) committee members and a Chair must be present; one of these must be a self-identified HIV positive member.

VOTING:

Each council member will have only one vote on any regular business matter coming before the Council. A simple majority of members present and voting will be required to pass any matter coming before the Council except for that of proposed Bylaws changes. Proposed changes to the Bylaws will be submitted in written form for review to the full Council at least fifteen (15) days prior to voting and will require a two-thirds (2/3) majority for passage. The Chair of the Council will not vote except in the event of a tie. The Chairs of the Standing Committees shall not vote at Committee meetings except in the event of a tie. In a case where standing committees have co-chairs, only one of them may vote at Steering. The Chair of the Council is an ex-offico member of all committees (standing, subcommittee, and work groups). Ex-offico means that he/she is welcome to attend and is allowed to be a part of committee discussion. He/she is not allowed to vote. In the absence of the Chair of the Council, the next officer may assume the ex-officio role with committees.

ALTERNATE PARTICIPATION:

During committee meetings any HIV+ full council member may serve as an alternate on a committee for any absent HIV+ committee member. The Chair of the Committee will

communicate to the rest of the committee that the alternate HIV+ person is there to conduct business. Alternates have full voting privileges. This rule is not applicable in full council meetings.

CONFLICT OF INTEREST AND VOTING AMONG EXTERNAL MEMBERS:

External members must declare a conflict of interest. Only one voting member per agency will be permitted to vote.

The number of external members on a committee (not a subcommittee or work group) should not equal or exceed the number of council members on that committee.

ROLL CALL VOTE:

When a roll call vote is taken, the Secretary will call the roll call vote, noting voting, and will announce the results of the roll call vote. The Secretary will monitor voting for possible conflicts of interest (RWPC Policy No. 800.01). The Secretary will process inquiries into votes made in conflict of interest.

ATTENDANCE:

Council members are required to attend meetings of the Houston Area HIV Health Services (Ryan White) Planning Council. External Committee members are required to attend meetings of the committee to which they are assigned. The Secretary shall cause attendance records to be maintained and shall regularly provide such records to the Chair of the Operations Committee. The Operations Committee will review attendance records quarterly.

If a Council or external committee member has 4 absences (excused or unexcused) from Council meetings or 4 absences from committee meetings within a calendar year or fails to perform the duties of a Council member described herein without just cause, that member will be subject to removal. In order to avoid such action, the following will occur: Step 1: Office of Support staff will contact the member by telephone to check on their status. Step 2: If the member continues to miss meetings, the Chair of the Planning Council will formally notify the member in writing to remind them of Council policies regarding attendance and to give the member an opportunity to request assignment to another committee. If assignment to another committee is requested, the Chair of the newly selected committee and the Planning Council Chair must approve the change. Step 3: If the Council member continues to miss meetings, the CEO will be informed of the situation and the steps taken by the Council to address the situation. If an External Committee member continues to miss meetings, the Chair of the Council will be informed of the situation and the steps taken by the Council to address the situation. Step 4: The CEO has the sole authority to terminate a Council member and will notify said member in writing. The CEO or the Chair of the Planning Council has the authority to terminate an External Committee member and will notify said member in writing.

Reasons for absences that would be used to determine reassignment or dismissal include: 1) sickness; 2) work related conflicts (in or out of town and vacations), and 3) unforeseeable circumstances. Any Planning Council member who is unable to attend a Planning Council meeting or standing committee meeting must notify the Office of Support prior to such meeting. The Office of Support staff will document why a member is absent.

PROXIES:

There will be no voting by proxy.

EST. JUL. 15, 1998

REV DECEMBER 13, 2007

POLICY No. 800.01

CONFLICT OF INTEREST

PURPOSE

To define the policy in which the Houston Area HIV Health Services (RW) Planning Council identifies and addresses conflict of interest within the planning council (PC).

- <u>Inherent in the system The Ryan White Program states: The HIV health services planning council shall include representatives of...community-based organizations serving affected populations and AIDS service organizations; local public health agencies...</u>
- <u>Must be managed</u> The Ryan White Program states: The PC may not be directly involved in the administration of a grant. The PC may not designate (or otherwise be involved in the selection of) particular entities as recipients of any amount provided in the grant.

AUTHORITY

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The CARE Act Amendments of 2000 through 2006 Sec.2602(b)(1);Sec.2602(b)(5)(A); Sec.2602(b) (5)(B);Article VIII,Sec8.01 of the Bylaws of the Houston Area HIV Health Services (RW) Planning Council 2001.

DEFINITION(S)

"Conflict of Interest" (COI) is defined as an actual or perceived interest by a RWPC member in an action which results or has the appearance of resulting in personal, organizational, or professional gain. COI does not refer to persons living with HIV disease (PLWH) whose sole relationship to a Ryan White Part A or B or State Services funded provider is as a client receiving services. The potential for conflict of interest is present in all Ryan White processes: needs assessment, priority setting, comprehensive planning, allocation of funds and evaluation.

PROCESS

The rules contained in this policy apply to all RWPC members, council support, contractors and consultants to the Houston Area HIV Health Services (RW) Planning Council, all of whom shall be referred to as RWPC members in this policy.

RWPC members who have a financial interest in, are employed by, sit on Boards of Directors, or have been employed by such an entity at any time during the previous twelve months, or are members of a public or private entity seeking Ryan White Part A or B or State Services funding will not participate directly or in an advisory capacity, in the Administrative Agency's processes of selecting entities to receive Ryan White Part A or B or State Services funding within that particular service category. RWPC members shall be provided with copies of, and shall abide by local state regulations governing COI.

RWPC members must complete a COI Disclosure Form annually and/or as needed, describing the relationship of the person to each organization that can benefit from an action by the RWPC. This information, in the form of a matrix of members and their conflicts of interest, will be provided to all members of the RWPC. Additionally all RWPC members will identify conflicts of interest during a discussion and/or vote and abstain from voting on issues pertaining to that

of interest during a discussion and/or vote and abstain from voting on issues pertaining to that conflict. All RWPC members are encouraged to request a review of potential COI of another member during a RWPC meeting.

49 member during a RWPC meeting.50

The Secretary of the RWPC has responsibility for addressing actions to resolve COI when they occur (see RWPC Policy500.01). When the Secretary has a COI, monitoring voting for COI and processing inquiries related to COI will fall to the role of the Council Vice Chair, if the Council Vice Chair has a COI the responsibility will fall to the Council Chair. If still unresolved then the responsibility will fall to the Chair of the Operation Committee.

In the event of a COI and/or during the period of review of said COI, members with a COI may participate in the discussion of the COI or questions, but shall abstain from voting on the matter.

 The Operations Committee of the RWPC shall recommend to the CEO the termination of a member from the RWPC if the member refuses to complete a COI disclosure form, refuses to declare a COI, or refuses to cooperate in a COI review, or if it is determined that the member took action intended to influence the conduct of the Administrative Agency in selecting entities to receive Ryan White Part A or B or State Services funding within a particular service category or an action which resulted in or had the appearance of resulting in personal, organizational, or professional gain.

COI INQUIRY/INTRODUCTION/PROCEDURE:

A COI matrix from the information provided on the COI questionnaire will indicate the service category(ies) in which a conflict(s) occurs.

An inquiry as to whether or not an individual has a conflict of interest that has not been disclosed is handled as a privileged motion: raising a question of privilege.

Questions of privilege relate to the conduct of officers, members, and employees. In this specific case, the conduct being addressed would be not having disclosed a COI. A question of privilege (COI Inquiry) will usually take place during or after a discussion or vote. If necessary, raising a question of privilege may interrupt a member's speech.

A member of the RWPC, who feels that another member has violated the COI policy by failing to disclose a COI or by voting on an issue regarding a service category in which a conflict has been disclosed, should raise a question of privilege in order to inquire about a possible conflict. The following steps will take place:

<u>Step 1:</u> A member rises, addresses the chair, and then, without waiting, says, "I rise to a question of privilege."

<u>Step 2:</u> The Chair will at this time request the Secretary to take control of the meeting. The Secretary will direct him/her to state his/her question.

 <u>Step 3:</u> The member will briefly express his/her complaint and propose, as a motion, a solution. The motion is the actual question of privilege or a request to inquire about a COI.

 <u>Step 4:</u> The Secretary will attempt to process the motions to inquire as to whether a member has a COI by general consent. (General consent requires no objections). If the general consent is obtained, the motion will be discussed.

- 94 If general consent fails, the Secretary will ascertain if there is a second to the motion and then 95 process it as a main motion (even if a main motion was interrupted).
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- As soon as the interrupting question of privilege is disposed of, the assembly resumes consideration of the question that was interrupted.

- 100 METHOD OF DISCLOSURE:
- 101 Annually and on an as needed basis, PC and external committee members are required to submit
- a Proposed Conflict of Interest Disclosure Questionnaire (RWPC Form 2, COI) to PC Support
- 103 Staff.

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- **RESOLUTION OF CONFLICT OF INTEREST:**
- 106 Ryan White Planning Council's "APPROPRIATE STEPS FOR CONFLICT RESOLUTION"
- five-step process will be followed. (See RWPC Steps to Conflict Resolution Form).

- 109 PROCEDURE FOR COUNCIL MEMBERS WHO BECOME VENDORS AFTER
- 110 **JOINING THE COUNCIL:**
- 111 Vendors must abide by the same conflict of interest policies that everyone else does.

EST. JUL. 15, 1997

REV October 11, 2012

POLICY No. 900.01

PETTY CASH

PURPOSE

This policy establishes the guidelines by which petty cash reimbursements of expenses to attend Houston Area HIV Health Services (Ryan White) Planning Council meetings are made. While all members of the RWPC are eligible for reimbursement this policy notes that members who are not Persons Living with HIV/AIDS (PWAs) are encouraged to pay for their own expenses out of their own funds. This policy includes both internal as well as external members.

AUTHORITY

 "Guidelines for Reimbursement of People on a Ryan White Title I Planning" dated January 21, 1997, revised 05/29/98 of the Ryan White C.A.R.E. Act Title I manual, Guidelines for Reimbursement. The RWPC voted on February 10, 1996 to set as a priority the reimbursement of expenses to attend RWPC meetings (including subcommittee and related meetings). Those eligible to receive reimbursement of expenses to attend committee, subcommittee and related meetings include Council and external committee members.

DEFINITIONS

<u>Meetings</u> - are defined as outlined in the RWPC adoption of its Bylaws, Article IX. Rev. 12/07.

<u>Meals</u> - are those that are related to and occur as the result of attending any Houston area HIV/AIDS Health Services (Ryan White) Planning Council meeting.

PROCESS

Review – Annually, the Operations Committee will review RWPC petty cash policies and forms.

<u>Transportation</u> - Expenses will be reimbursed as a result of a Planning Council or external committee member attending a scheduled meeting. If travel is conveyed through the use of the members own vehicle the rate will be the same as the county rate per mile. Council and external committee members are reimbursed for mileage to and from a consistent, designated starting point (either home or work). The start point will be documented in the member's file and mileage will be determined by an Internet site selected annually by the Office of Support. If the member travels by cab, then an official cab company receipt must accompany the request for reimbursement. Bus expenses will be reimbursed at the prevailing METRO rate (round trip).

Traveling by cab should be the option of last resort, with the following exceptions. Council and external committee members who are accompanied by children are allowed to take a cab to and from work, home and/or the child care provider. Parents must provide the Office of Support with the location from where they will be coming at least 24 hours in advance of a meeting. Members are also allowed to use a cab if no other means of transportation is available or there

are barriers to existing transportation. Members are allowed to ask the Operations Committee for additional exemptions if necessary.

Meals - Snacks are provided at all Council related meetings to assist individuals with dietary needs. Individuals will not be reimbursed for purchasing a meal if staff notifies members that a meal is being provided at a particular meeting. Exceptions will be made for individuals with special dietary needs. If a meeting takes place near a meal time and the Office of Support has not announced that a meal will be provided, members are allowed to purchase a meal one hour before the scheduled start time of the meeting. Members will not be reimbursed if the receipt indicates that a meal was purchased after the scheduled start time for the meeting. Members will be reimbursed for food as well as transportation and childcare when representing the Council at off-site events such as health fairs, unless a meal is provided at the event.

Expenses for meals are to be reimbursed for "in-town" and "out-of-town" meetings. In-town meetings are those that occur as a result of a regularly scheduled meeting and a meal reimbursement is requested. The maximum amount allowed will be in accordance with current Harris County reimbursement rate for meals and receipts will be required.

<u>Child Care</u> - Expenses for childcare will be \$35 per child per visit, not to exceed \$100 per day (total). An exception to this would be an activity that takes place outside of normal business hours (6 am - 6 pm) in which case a volunteer could be reimbursed for an additional \$35 per child per visit, not to exceed \$100 (total). A Council approved Child Care Expense Receipt must be attached to the Claim for Reimbursement. Child Care reimbursements are based on RWPC meetings or committee related events.

Members will not be reimbursed for transportation, childcare and/or food if they arrive 20 minutes after the scheduled start time for the meeting. Members are allowed two exemptions from this within the calendar year. If necessary, members are allowed to ask the Operations Committee for additional exemptions for reimbursement if they are more than 20 minutes late to a meeting.

Per Harris County policy, petty cash is not allowed to be taken off site. Therefore, members will be reimbursed for off-site meetings the next time they are at the Office of Support. Members will not be reimbursed for travel to the Office if the sole reason for coming to the Office is to be reimbursed for an off-site meting.

Reimbursement requests are to be submitted to the Office of Support for payment. Receipts can be submitted at anytime within 45 days of the date of the event, with the exception of end of year reimbursements which must be submitted within 30 days after the end of the Ryan White Part A fiscal year. Any request over and above the amounts and time frames as outlined above needs to be submitted in writing to the RWPC Manager for approval. Reimbursement requests presented 30 days after the end of the fiscal year will not be approved. All reimbursements are available from the RWPC Support Staff.

The RWPC will not reimburse members for loss of wages as a result of attending meetings.

EST. JUL 15, 1998

REV DECEMBER 13, 2007

POLICY No. 1000.01

GRIEVANCE

PURPOSE

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This policy establishes which types of grievances will be covered by the procedures and who may bring a grievance. This process will address priority setting and allocating funds to those priorities and any subsequent process to change the priorities or allocations. Any changes as a result of a hearing, mediation or arbitration process will be perspective in nature (i.e. any changes as a result of this process will effect future decisions and not impact former or current funding decisions).

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This policy will permit individuals or entities directly affected by the outcome of a decision related to funding as being eligible. At a minimum; providers eligible to receive Ryan White funding; consumer groups/PLWH coalitions and caucuses.

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This policy will allow for non-binding procedures for resolving conflicts, including but not limited to Mediation for the parties in reaching a solution. In addition, Binding Arbitration will be the final resolve in this process.

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AUTHORITY

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Section 2602(b)(6) requires Planning Councils to develop procedures for addressing grievances with respect to funding; Section 2602(c)(1)(A), refers to non-binding and binding arbitration and under subsection (b)(1) allows for local discretion and describes the elements that must be addressed in establishing local grievance procedures and provides grantees with flexibility in the design of such local procedures. Section 2602(c)(1)(B) requires that once grievance policies are established they are determined adequate. This will assess whether such procedures permit legitimate grievances to be filed, evaluated, and resolved at the local level. Section 2602(c)(2) states that "to be eligible to receive funds under this part a grantee shall develop grievance procedures that are determined by the Secretary to be consistent with the model procedures developed under paragraph (1)(A) of HRSA regs. By adoption of the BYLAWS of the Houston Area HIV Health Services (Ryan White) Planning Council; Rev 12/01.

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DEFINITIONS

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- <u>Arbitration</u> A private informal process by which all parties agree, in writing, to submit their disputes to one or more impartial persons authorized to resolve a controversy by rendering a final and binding award.
- Arbitrator An impartial third party who has completed a minimum of 40 hours of training in dispute resolution techniques in a course conducted by an alternative dispute resolution system
- or organization. Decisions awarded by arbitrators are binding unless otherwise stipulated in
- 40 advance of the arbitration proceeding.
- 41 <u>Business Day</u> Reference to a business day will be understood to mean Monday through Friday,
- 42 8:00am to 5:00pm.

- 43 <u>Court</u> Includes an appellate court, district court, constitutional county court, statutory county
- court, family law court, probate court, municipal court, or justice of the peace court.
- 45 <u>Grievance</u> Any unresolved controversy, claim or dispute relating to the Planning Council
- 46 process involving establishing priorities; allocating funds to those priorities and any subsequent
- 47 process to change the priorities or allocations.
- 48 The Operations Committee The Operations Committee will convene as needed to address a
- 49 grievance. All final resolutions by that committee will be presented at the next full Planning
- 50 Council meeting and presented by the Chair of the Operations Committee.
- 51 <u>Grievant</u> An individual or group of individuals with standing and who file a grievance with the
- 52 Manager of the Office of Support for the Planning Council.
- 53 Hearing Meeting held with the Houston Area HIV Health Services (Ryan White) Planning
- 54 Council Operations Committee at which an individual or group of individuals provides specific
- testimony relating to an unresolved controversy, claim or dispute.
- 56 Mediation A private, informal process in which an impartial third person facilitates
- 57 communication among parties to encourage reconciliation, settlement or agreement of a
- 58 particular dispute, controversy, or claim.
- 59 Mediator An impartial third person who facilitates the communication between parties in
- 60 dispute and encourages reconciliation, settlement or agreement of a particular dispute,
- 61 controversy of claim. Qualifications of a mediator must include a minimum of 40 classroom
- 62 hours of training in dispute resolution techniques provided by an alternative dispute resolution
- 63 system or organization. A mediator may not impose his own judgment on the issues for that of
- 64 the parties.

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TIMELINE:

Written notification of grievance, using the Grievance Intake Form, must be given to the Manager of the Office of Support for the Planning Council within five (5) business days after the incident or results of the process being grieved are announced. When written notification of grievance is received, the Manager of the Office of Support will establish a file which briefly describes the grievance issue and the remedy being requested.

The Manager, within three (3) business days, will notify the Chair of the Operations Committee and the Chair of the Planning Council of the grievance notification. The Manager will also acknowledge receipt of grievance to grievant by certified mail, return receipt requested, within three (3) business days of notification.

A grievance hearing will be held within fourteen (14) business days after receipt of notification of the grievance. At that time, the Operations Committee will determine whether the grievance is within the scope of the procedures, and whether or not a grievant is eligible to initiate a non-binding process. Once a grievance has been filed, if not resolved at the initial hearing, the conversation from here forward must be limited to the items discussed in the grievance hearing. Amendments to the form are acceptable only before the hearing. The person who filed the grievance and the party(s) involved will be interviewed by the Operations Committee.

The grieving party will be notified by certified mail, return receipt requested, of the date, time and place of hearing at least five (5) business days before the hearing is held.

The Operations Committee will render a decision within ten (10) business days after the scheduled Grievance hearing, and Grievant will be notified of said decision by certified mail, return receipt requested, within three (3) business days after rendered decision.

If, after being notified of the Operations Committee's decision, any party to the grievance is not

satisfied with said decision, that party may request mediation of the dispute. That party must notify in writing the Manager of the Office of Support of the request for mediation no later than three (3) business days after receiving the Operations Committee's decision. Mediation will be provided by the Harris County Alternative Dispute Resolution Service, or any other such service that is mutual agreed upon by all parties involved, who will provide impartial third parties to mediate the filed grievance. Mediation costs will be shared equally among both parties involved.

The initial mediation will be scheduled within fourteen (14) business days after the Planning Council Manager (subject to the schedule of the mediation service) receives the request. The mediation process will be held at a location designated by the mediation service provider, and all business conducted during the mediation process will be considered confidential. Documents provided during mediation will be subject to the Public Information Act. Maximum amount of time to complete any non-binding process will be eight (8) hours. Additional time may be granted on an "as needed" basis to promote resolution of the grievance.

Any unresolved controversies, claims or disputes that cannot successfully be resolved through the Operations Committee process or through good faith negotiations in mediation shall be settled by arbitration. Results of the arbitration will be binding upon all parties involved. The grievant must notify in writing the Manager of the Office of Support of the intent to pursue arbitration within three (3) business days after the mediation process ends.

A panel of three (3) qualified neutral arbitrators will conduct the arbitration process. An independent, impartial third party organization designated in advance will provide each party with a list of proposed arbitrators who may be familiar with the subject matter involved in the grievance. Each side will have ten (10) business days to strike the names of those individuals on the list that are deemed unacceptable, prioritize the remaining names in order of preference and return the list to the designated organization. The designated organization will contact the arbitrators remaining on the list in order of preference to serve on the panel.

The Arbitration Committee will hear the dispute within thirty (30) business days after the appointment of the arbitrators. Fees associated with the arbitration process will be borne by the parties equally. However, each party shall be responsible for expenses related to its own counsel, experts, witnesses, and preparation and presentation of documents. Cost and fees may include, but are not limited to, all reasonable pre-award expenses of the arbitrators' fees, administrative fees, travel expense, out-of-pocket expenses for copying and telephone, court cost, witness fees, and attorney's fees.

Policy 002. Date of Issue Date Filed Date Received Date of Hearing		Date of Appeal Date of Appeal Date Grievance C	Concluded		
		Please d	lo not write in this	space	
The Grievan 1) 2) 3) 4) 5) 6) 7)	 The Manager will immediately notify Chair of the Operations Committee of request for hearing. The Grievance hearing will be scheduled within fourteen (14) business days after the request for hearing is received by the chair of the Operations Committee. Amendments to the form are acceptable only before the hearing. If a mutual agreeable solution is not reached in this process, the grievant may request mediation. Mediation will be provided by a mutually agreed upon service to all parties involved. 				
		GR	RIEVANCE FORM	1	
Instructions additional p		print the information request	ed in the space provide	d below. If additional spac	e is needed, please attach
Name:				Title:	
Agency:	Phone:				
Address:				Zip code:	
Briefly pr	ovide a descri	iption of expectations fro	om the grievance pr	ocess:	
Will you have a representative at the hearing? If yes, please provide the representative's name: List the names of witnesses and a brief overview of the witnesses' testimony:					
Grievant S	Signature		Title	Date	
Operations Committee's Recommendations					
Signature			Title	Date	

EST. JAN 2002

REVISED DECEMBER 13, 2007

POLICY NO. 1100.00

COMPUTER POLICY

PURPOSE

The purpose of this policy is to establish guidelines by which "donated" computers or computer equipment will be utilized by Houston Ryan White Planning Council members.

PROCESS

Any agency, company, business or individual can donate a computers or computer equipment to the Houston Ryan White Planning Council. The above entity should contact the Office of Support, with a description of the unit(s) or equipment that will be donated. The Office of Support will make known to all Council members by email, mail or fax the availability of the equipment. Council members must make a written request for use of the available equipment. If the number of requests by Council members exceeds the available equipment, a lottery will be held using the priority list below to determine which request(s) will be honored. The Operations Committee will conduct the lottery.

PRIORITY

Priority for use of "donated" equipment will be given to the following Council members:;

1. Elected Officers

2. Standing Committee Chairs

 3. Council Members

CONDITIONS FOR USE OF EQUIPMENT

Use of the equipment is limited to the "term" of the Council member. It is the responsibility of Council members selected to "use" the equipment to arrange for delivery of the equipment to and from his or her home.

The Planning Council and the Office of Support is not responsible for upgrading, the maintenance or repair of the aforementioned equipment. Any fees, expenses, or cost associated with use of the equipment is the sole responsibility of the Council member utilizing the equipment and will not be borne by the Council or the Office of Support.

When the membership term of the Council member ends, the Council member is responsible for returning the equipment to the Office of Support. If the equipment is not returned in a reasonable time, not to exceed 30 days, the Office of Support staff is authorized to make all reasonable attempts to recover the equipment for future use.

REIMBURSEMENT FOR ISP LINES

The Council will pay for 50%, with a maximum cap of \$11 per month, for the cost of a Council member's ISP service. The Council member must submit a copy of the bill and a copy of their check or credit card receipt indicating payment of the total bill in order to be reimbursed from petty cash.

EST. OCT. 2002

REVISED DECEMBER 13, 2007

POLICY NO. 1200.00

HONORARIUMS

PURPOSE

1 2 3

The purpose of this policy is to establish guidelines by which honorariums or other forms of gratuity are received by Ryan White Planning Council members.

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PROCESS

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No member of the Ryan White Planning Council, or any other Council-related volunteer, may accept an honorarium or other form of gratuity for services performed in connection to his or her service to the Council. This does not pertain to reimbursements for travel, meals, hotel or other expenses incurred in performance of these services. If an honorarium is sent, the recipient is to turn it in to the Office of Support who will return the check with a letter declining the check and a suggestion that the money be distributed to an HIV/AIDS organization, such as those listed in the Blue Book.