



HOUSTON EMA & HOUSTON HSDA CARE CONSORTIUM

**HIV/AIDS SERVICES, ELIGIBILITY AND
OUTCOMES:**

A report from the 1999 Provider Survey

Prepared for

**Ryan White Title I Planning Council and the Houston HIV
Service Delivery Area Care Consortium**

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SERVICES

INTRODUCTION

This document reviews all services reported by Title I and Title II. Each service is described and the report shows the unit of service reported, eligibility criteria and outcomes. The data reported is from the provider survey conducted in 1999. The methodology for the Provider Survey is fully discussed in the "Needs Assessment Report: Survey and Focus Group Report Of Consumers and Providers."

SERVICE CATEGORIES AND UNIT OF MEASURES

The service categories used in Houston and their corresponding units of care are shown in Table 1 below, based on Consortium ranking. Table 2 shows the differences in Consortium and Council services and rankings of services for 2000-2001. A brief description of each service follows, including a description of the services offered by each provider and their expected outcomes. The information presented is based on the 1998-1999 Ryan White Title I service category definitions, descriptions provided in the Blue Book and information obtained from the 1999 provider survey. In some instances, provider names are given for a service but the description is blank. This indicates that records show that they provide the service, but no provider survey was submitted or information was left blank/incomplete.

Table 1 Services & Unit of Measurement

(Based on Consortium 2000- 2001 Priorities)

SERVICES AND SUBSERVICES	UNIT OF SERVICE
1. Outpatient Medical Care 1.1. Appointments with a doctor, nurse or their assistants in an office or clinic for a problem or to monitor HIV infection 1.2. Lab tests for infections such as viral loads, t-cell counts 1.3. Nutritional Counseling 1.4. Women's Primary Care 1.5. Vision Care	Visit Test Visit Visit Visit
2. Drug Reimbursement 2.1. Drug reimbursement - Assistance in paying for HIV related drugs – ADAP & HIV HOPE	Per treatment or prescription and per visit
3. Case Management 3.1. Case management – someone who helps a client coordinate HIV/ AIDS health care (intake, follow-up, other) 3.2. Medical case management (only funded as case management)	15 min increments
4. Transportation 4.1. General Transportation – assistance to access physical or mental health care on a regular or emergency basis 4.2. Transportation Voucher Program – including Metro bus tokens, passes and gas vouchers	One way Token, pass
5. Housing Assistance 5.1. Assistance in location or obtaining suitable housing 5.2. Obtaining housing in a supportive housing facility 5.3. Long-term or short-term housing	Per month
6. Dental care	Procedure
7. Food Bank 7.1. Food Pantry 7.2. Meals at Thomas Street 7.3. Nutritional Supplements 7.4. Home-delivered meals	Visit Per person/per meal Per person/per meal



SERVICES AND SUBSERVICES		UNIT OF SERVICE
8.	Direct Emergency Assistance	
8.1.	Direct financial emergency assistance – including rent, utilities, telephone, relocation allowance	Month
8.2.	Household items	Visit
9.	Substance abuse treatment / counseling, advocacy and outreach	
9.1.	Substance abuse treatment (not in a residential setting)	Day
9.2.	Substance abuse treatment in a 24 hour a day residential setting	Day
10.	Home health care	
10.1.	Home health care from nurse or professional home health agency that is provided through a case manager	Hour or Visit
10.2.	Homemaker care	Hour
11.	Mental Health Therapies	
11.1.	Professional counseling – Mental health therapy with a psychologist or social worker in individual or group sessions	15 min increments
11.2.	Outpatient Psychiatric Services	Visit
12.	Respite Care	
12.1.	Child Day Care – in-home reimbursement system	Half day (4 hr max)
12.2.	Child Day Care – medically managed child day care	Day
12.3.	Adult Day Care	Day
12.4.	Volunteers/Respite care teams	Hour
13.	Client Advocacy	
13.1.	Legal services	Hour
13.2.	Permanency Planning – adoption/foster care assistance	Hour
13.3.	Communication Services	2 Hours
14.	Health Education / Risk Reduction	
14.1.	Health Education / Risk Reduction Sessions	Course
14.2.	Newsletters, leaflets or booklets about HIV/AIDS treatment	Newsletter
14.3.	Hotline or telephone information	
15.	HIV Counseling and Testing	
16.	Health Insurance Continuation	
16.1.	Assistance paying health insurance premiums, co-payments, and deductibles	Per payment
17.	Counseling Other	
17.1.	Support groups/non-mental health	15 min increments
18.	Rehabilitation Care	
		Physical Therapy Session
19.	Volunteer Programs	
19.1.	Volunteers or peers who assist in household or personal tasks and provide support (Buddy/Companions)	Hour
19.2.	Volunteers providing direct client services	
20.	Hospice care / Home hospice care	
20.1.	In-home hospice care or intensive care at home by a nurse and home care assistants during the end stage of HIV infection	Per day
20.2.	Hospice care, out of the home, where terminally ill PLWH/A live during the end stage of AIDS	Per day
21.	Referral	Per referral
22.	Outreach	
22.1.	Street outreach	Contact
23.	Holistic or complementary therapy – including acupuncture, massage or chiropractic care from licensed practitioner	Session
24.	Employment assistance / vocational counseling and training	15 minutes
25.	Leadership Development	Program



Table 2 Houston Consortium and Council Priorities for FY 2000-2001

CONSORTIUM	Consortium Priority	Council Priority	COUNCIL
Primary Medical Care, Rural	1	1	Outpatient/Ambulatory/Nutritional Services
Medication Assistance	2	2	Drug Reimbursement
Transportation, Rural Non-rural gas vouchers (new)	3	4	Transportation
Housing	4	5	Housing
Food Pantry Food Pantry, Rural	5	7	Food Bank/ meals / nutritional supplements.
Case Management Case Management, Special Needs Primary Care Case Management Adolescent Services	6	3	Case Management
Day Care, Pediatric	7	12	Day or Respite Care
Dental	8	6	Dental Care
Counseling Counseling, Rural	9	11	Mental Health
Health Insurance Premiums	10	15	Health insurance
Legal Legal Rural	11	13	Client Advocacy / Legal / Permanency Planning
Hospice	12	21	Hospice Care
Household Items	13	8	
Home Health Home Health, Rural	14	10	Home Health Care
EMI/HERR	15	14	Health Education / Risk Reduction
Volunteerism	16	19	Buddy / companion
Nutritional Counseling	17	1	Outpatient/Ambulatory/Nutritional Services
Assisted Living	18	*	
Day Care, Adult	19	12	Day or Respite Care
Employment Assistance	20	**	
Interpreter Services	21	**	
Housing Administration	22	5	Housing
Peer Counseling	23	16	Counseling (Peer / Other)
		8	Direct Emergency Assistance
	*	9	Substance Abuse
	*	17	Program Support
	*	20	Planning Council Support
	*	22	Referral
	*	23	Outreach



DESCRIPTION OF SERVICES

Ambulatory/Outpatient Medical Care

Clinic-based and Community Primary Care

Primary health care services include on site physician, physician extender, nursing, phlebotomy, radiographic, laboratory, pharmacy, intravenous therapy, home health care referral, licensed dietitian, patient medication education, and patient care coordination. The agency/clinic must provide continuity of care with inpatient services and subspecialty services (either on-site or through specific referral to appropriate agencies). Services by all providers are provided in rural communities outside Harris County directly or through sub-contract

Services provided

- Continuity of care for all stages of adult HIV infection;
- Laboratory and pharmacy services including intravenous medications (either on-site or through established referral systems);
- Access to the Texas ADAP program (either on-site or through established referral systems);
- Access to compassionate use HIV medication programs (either directly or through established referral systems);
- Access to HIV related research protocols (either directly or through established referral systems);
- On-site pelvic exams as needed with appropriate treatment and referral.

Qualifications

All services are provided by State licensed physicians, registered nurses, nurse practitioners, pharmacists, physician assistants, State licensed dietitian, social workers and ancillary health care providers in accordance with appropriate State licensing and/or certification requirements and with knowledge and experience of HIV disease. The providers and system are Medicaid/Medicare certified.

Women's Primary Care

Women's Primary Care provides a continuum of HIV medical services for eligible, indigent clients with HIV disease. These services include on-site physician, physician extender, nursing, phlebotomy, radiographic, laboratory, pharmacy, intravenous therapy, home health care referral, licensed dietitian, patient medication education, and patient care coordination. The provider provides continuity of care with inpatient services. The provider ensures that subspecialty physician, primary care nursing or ancillary health care provider services are available on-site or by specific established referral protocols to appropriate agencies upon primary care physician order.



Services Provided

- Continuity of care for all stages of adult HIV infection;
- Laboratory and pharmacy services including intravenous medications (either on-site or through established referral systems);
- Access to the Texas ADAP program (either on-site or through established referral systems);
- Access to compassionate use HIV medication programs (either directly or through established referral systems);
- Access to HIV related research protocols (either directly or through established referral systems);
- Complies with the Adult Standards for HIV Primary Medical Care Components of Medical Practice and provides state-of-the-art HIV-related primary care medicine in accordance with the most recent National Institute of Health (NIH) HIV treatment guidelines.
- On-site pelvic exams as needed with appropriate treatment and referral.

Qualifications

The provider is responsible for ensuring that services are provided by State licensed physicians, registered nurses, nurse practitioners, pharmacists, physician assistants, State licensed dietitian, social workers and ancillary health care providers in accordance with appropriate State licensing and/or certification requirements and with knowledge and experience of HIV disease.

Patient Medication Education

Program Description

- Educators are RNs or a Master level Mental Health Professionals.
- Clients are able to form an ongoing relationship with the assigned staff member doing the patient medication education.
- Clients who prescribed ongoing medical regimens (i.e. protease inhibitors) are assessed for adherence. Clients with adherence issues related to lack of understanding, must receive more education regarding their medical regimen. Clients with adherence issues that are behavioral or involve mental health issues are referred to counseling.

Vision Care

Services are provided at an eye care clinic or Optometrist's office. The service sub-categories include appointments with a doctor, nurse, or their assistants in an office or clinic for a problem or to monitor HIV infection and lab tests for t-cell counts and infections such as viral loads.



Services Provided

Services include but are not limited to:

- External/internal eye health evaluations;
- Refractions;
- Dilation of the pupils;
- Glaucoma and cataract evaluations;
- CMV screenings;
- Prescriptions for eye glasses and over the counter medications;
- Provision of eye glasses (contact lenses are not allowable);
- Referrals to other service providers (i.e. Primary Care Physicians, Ophthalmologists, etc.) for treatment of CMV, glaucoma, cataracts, etc.

Outpatient Care Providers, Eligibility and Outcomes

Amigos Volunteers in Education and Services, Inc., Baylor College of Medicine Health Care – Pediatric, Donald R. Watkins Memorial Foundation, Inc., Fort Bend Family Health, Harris County Hospital District, Montrose Clinic (including Vision Services), UTMB – Conroe Clinic, UT Health Science Center of Houston – including Women’s Immunology at LBJ Hospital & Pediatric, and KINDERx Clinic (Kids In Need of Drug Evaluation and Re-treatment clinic).

The services offered by each provider and their expected outcome are described in Table 3.

Table 3 Outpatient services

OUTPATIENT SERVICES		
Amigos Volunteers in Education (AVES)		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic	Outpatient medical care-for women, men and adolescents (1.1-1.4). Treatment, education and advocacy – our clients receive education sessions during each doctor visit and are invited to our on-going workshops.	
2) Harm reduction approach		
3) Live in Harris or Fort Bend Co.		



OUTPATIENT SERVICES, cont...		
Baylor Teen Clinic		
Eligibility	Service Description	Outcomes
<ol style="list-style-type: none">1) Must be 21 years or younger2) The majority of clients are indigent.	<p>Well trained multi-disciplinary staff provides gender neutral, culturally sensitive services in a confidential setting. The programs are no cost to clients and target adolescents who are at high risk for school dropout due to lack of primary health care, chemical abuse, violence, and/or teen pregnancy. The clinics network with various community groups to address adolescent medical care needs. Services offered in the Teen Health Clinics include: family planning, HIV screening/pre-post test counseling, STD screening, treatment and test of cure; prenatal care, evaluation for contraception, individual counseling, crisis intervention, complete medical exam, comprehensive lab profile, sports physicals, screening for substance and alcohol abuse, parenting education, self-esteem coaching, Early Periodic Screening Diagnosis and Treatment, and case management.</p>	<p>Current patient profiles identify the high-risk teen clients as primarily African-American (65%) with Hispanic (29%) and Anglo (11%). However, the proportion of Latino teens in the clinics is consistently growing, reflecting the changing population trends in Texas and the Southern region. In 1998, the clinics saw over 12,000 adolescent patients. Of this group, 20% were males. During this time period, the clinic diagnosed 11 HIV positive teens, screened approximately 3,000 patients for HIV and also found 2,730 cases of STDs.</p> <p>There was an increase in the number of adolescents served by the clinics, number of referrals to our clinical programs, and an increase in Hepatitis B, immunizations and physical examinations. There was a reduction in the prevalence of STDs and HIVs, number of counseling sessions for individuals at risk for HIV infections, number of individuals agreeing to be tested for HIV, and decrease in participates in HIV pre/post test counseling</p>



OUTPATIENT SERVICES, cont...		
Donald R. Watkins Foundation		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic or diagnosed with AIDS 2) Must live in Houston EMA 3) Must meet other Ryan White Title I requirements	Provide primary care visits to eligible clients, which may include site physician, physician extender, nurses, phlebotomy, radiography laboratory, pharmacy, intravenous therapy, home health care referral, dietitians, patient medication education, and patient care coordination.	Improvement of health and living status for 750 unduplicated clients with limited or no income. Donald Watkins provided at least 10,000 units of primary care visits to persons living with HIV.

Fort Bend Family Health		
Eligibility	Service Description	Outcomes
1) 500% of Federal Poverty Level or underserved for any person 2) All stages of HIV 3) Live in Houston HSDA	Offers primary health care, medical case management, labs, imaging, specialty care, medications.	Treatment adherence lead to maintenance or improvement of health.

Harris County Hospital District		
Eligibility	Service Description	Outcomes
Must be HIV + or with AIDS diagnosis	Primary Medical Care - Provide direct outpatient primary medical care services to people living with HIV and AIDS at Harris County Hospital District facilities and coordinate other services needed by clients that are not accessible in our facilities. Services provided on site in our facilities include appointments with a doctor, nurse or their assistants for a client specific problem or monitoring the progression of the infection, lab tests, women's primary care, drug assistance, physical therapy, and pain management.	HCHD expected to be able to delay the progression of the infection and allow clients to have an extended productive quality of life. The number of clients that have been able to return to a meaningful productive life and helping others in the community to deal with the infection increased.
Must be HIV + or with AIDS diagnosis	Early Intervention Program - Early intervention, primary care, linkages to other community services, dental care, outreach, and HIV counseling/testing.	Newly diagnosed clients remained as healthy as possible.



OUTPATIENT SERVICES, cont...		
Montrose Clinic		
Eligibility	Service Description	Outcomes
1) Must be up to 500% of poverty 2) HIV infection symptomatic or asymptomatic	Provide outpatient primary care, nutritional counseling, and vision care.	Achieved lower viral load, higher t-cell, and fewer opportunistic infections. Early detection of CMV. An increase in the ability of clients to return to work. Unexpectedly, no matter how much work is invested with clients, they are not compliant with meds.

Texas Children's Hospital		
Eligibility	Service Description	Outcomes
1) Pregnant women (13-55 yrs old) and Pediatrics (0-18 years old) 2) HIV+ or with AIDS diagnosis	Pediatric and adolescent outpatient medical care, case management, referrals, direct emergency assistance, transportation, HIV testing for children and adolescents, AIDS clinical trials for children with HIV and pregnant women with HIV.	Increased # of research participants (greater than 100). Decreased # of perinatal transmission (maintained less than 5%). Decreased # of adolescent/adult women STDs. TCH has developed a camp as a new outreach program, and has developed a liaison with a pharmacy to assist in medication non-compliance. Unfortunately and unexpectedly, recognition of patient noncompliance hindered funding available for transportation assistance.

UTMB – Conroe Clinic		
Eligibility	Service Description	Outcomes
1) HIV infection, symptomatic (above 100 CD4) 2) Harm reduction approach	Offers primary health care.	The management of patient's HIV infection slowdown/reverse progression of the disease. UTMB worked in a socially complex population. Some clients made their healthcare difficult to manage.



OUTPATIENT SERVICES, cont...		
UT Health Science Center of Houston, Dept. of Pediatrics		
Eligibility	Service Description	Outcomes
1) Must meet Ryan White income parameters 2) Between ages 0-21 3) HIV infection symptomatic or asymptomatic	UTHSC provides primary and subspecialty medical care to 80 HIV infected children and 100 HIV exposed newborns each year. The 100 exposed infants are not included in these numbers.	

UT Health Science Center of Houston, Women's Immunology Center at LBJ Hospital		
Eligibility	Service Description	Outcomes
1) Must live in Houston EMA/HSDA 2) HIV infection symptomatic or asymptomatic	Women's Primary Care and Case Management	UTHSC served 300 women, adolescents, and children. UHSC lost a considerable amount of patients because of managed care. UTHSC is doing same work for same money but not being reimbursed at same rate.

KINDERx Clinic (Kids In Need of Drug Evaluation & Re-Treatment Clinic)		
Eligibility	Service Description	Outcomes
1) HIV exposed in-utero 2) Substance high risk 3) Live in Houston EMA/HSDA 4) Exposed in-utero to drugs, alcohol, and/or HIV/AIDS.	Provides medical care, case management, and social services to children exposed to drugs, alcohol and/or HIV/AIDS, and their families. When funding is available, KinderX also provides nutritional counseling and education to HIV/AIDS infected men and women.	Kinderx Clinic one-stop-shop has seen a 90% immunization rate and an increase compliance with appointments. It was able to provide availability of staff on their main-site and more outreach.



Drug Reimbursement

Local (Houston EMA only) drug reimbursement program provides pharmaceuticals to patients otherwise ineligible for medications through private insurance, Medicaid/Medicare, State ADAP or other sources. Medications available are those in the State ADAP (Levels I and II) and local Medication Plus formularies. Patients must have income no greater than 500% of the Federal Poverty Index and are limited to a maximum of \$1,500.00 per month in medications through this program.

Drug Reimbursement Providers, Eligibility, and Outcomes

The Assistance Fund (TDH administers the ADAP program).

Table 4 Drug Reimbursement

DRUG REIMBURSEMENT		
The Assistance Fund		
Eligibility	Service Description	Outcomes
1) Income must be 500% of poverty 2) All ages eligible 3) HIV infection symptomatic or asymptomatic 4) Must live in 6 county or 10 county depending on program 5) Valid Rx from doctor	Provide long & short-term help with HIV related meds for those with no insurance.	This service was able to keep clients from getting debilitating infections and hospitalization.



Case Management

Case Management is provided at no cost to HIV/AIDS infected persons who are not able to access services without assistance. Case managers can link their clients to appropriate services and help them develop the skills and resources they need to access services on their own. A single agency may have one targeted and one untargeted team.

Case Management Team

Case management provides both case management, service linkage, and outreach activities. Case management is a working agreement between a client and a case manager for a defined period of time based on the client's assessed needs. The purpose of case management is to assist clients with the procurement of needed services so that the problems associated with living with the disease are mitigated. Case management is primarily home and community-based. Service linkage is a working agreement between a client and a service linkage worker for a variable period of time, based on client need, during which information, referrals and service linkage are provided on an as-needed basis. The purpose of service linkage is to assist clients who do not require the intensity of a case management relationship, as determined by service need level. Service linkage is primarily office-based.

Key Activities

- Identifying and screening clients;
- Assessing each client's medical and psychosocial history and current service needs;
- Developing and regularly updating a service plan based upon the client's needs and choices; and implementing the plan in a timely manner;
- Providing information, referrals and assistance with linkage to medical and psychosocial services as needed;
- Monitoring the efficacy and quality of services through periodic reevaluation;
- Advocating on behalf of clients to decrease service gaps and remove barriers to services is helping clients develop and utilize independent living skills and strategies.

Services target low-income individuals with HIV/AIDS who demonstrate multiple medical and psychosocial needs. This includes, but is not limited to: primary care; specialized care; alternative treatment; medications; placement in a medical facility; emotional support; mental health counseling; substance abuse treatment; basic needs (including food, clothing, and shelter); transportation; legal services; and vocational services. Services also target clients who cannot function in the community due to barriers. This includes, but not limited to: extreme lack of knowledge regarding available services; inability to maintain financial independence; inability to complete necessary forms; inability to arrange and complete entitlement and medical appointments; homelessness; deteriorating medical condition; psychiatric illness; illiteracy; language/cultural barriers; and/or the absence of speech, sight, hearing, or mobility.

Case Managers are to serve eligible clients, especially those underserved or unserved population groups which include: African American, Hispanic/Latino, Women and Children, Veteran, Deaf/Hard of Hearing, Substance Abusers, Gay/Lesbian/Transsexual, Homeless.



Services Delivered

Case Management/Service Linkage services are integrated into the Houston Regional HIV Care Management System (HIV/CMS). They comply with HIV/CMS Case Management/Service Linkage Standards for Care and policies and procedures as they are completed and/or revised including linkage to the Houston Case Management Uniform Reporting System (URS) database.

One of the Team Members must function as the designated F.T.E. Supervisor. The designated Supervisor is required to have at least 10% direct service time with the clients of the Team. Case Managers/Service Linkage Workers spend at least 50% (1,040 hours per FTE) of their time providing direct case management services. Direct case management services include any activities with a client (face-to-face or by telephone), communication with other service providers or significant others to access client services, monitoring client care, and accompanying clients to services.

Case Managers are required to have at least one (1) face-to-face encounter per month with all of the Team's active clients in the clients' natural environment. Indirect activities include travel to and from a client's residence or agency, staff meetings, supervision, community education, documentation, and computer input. Direct case management activities are documented in the URS according to the Case Management/Service Linkage Standards of Care.

Populations are served in their natural environment and in a culturally competent manner. Culturally competent services include, but are not limited to: services that are provided in a language and format the client understands; interpreter services; communications devices for the deaf/hard of hearing; and staff with documented prior experience, training and/or education regarding the underserved/unserved populations.

Personnel Qualifications

Providers comply with the Houston HIV/CMS Case Management/Service Linkage Standards of Care and Position Descriptions. At least one (1) of the Case Manager FTE positions on the Case Management/Service Linkage Team are fluent in both English and Spanish (both oral and written). Case management/Service Linkage staff have at least one year of paid HIV/AIDS experience.

Rural Case Management Team

Same as above, except services to be provided in Houston EMA counties other than Harris.

Hispanic/Monolingual Team

Same as above, except services to be provided by staff who are bilingual and bicultural.

Children/Adolescents Team

Same as above, except staff must have prior experience with children and adolescents.



Medical Case Management Team

Same as the above, with the following differences. The focus of the Medical Case Management Team concept is to provide short-term intensive intervention by a team of case managers which will address service linkage, medical needs and psychosocial needs depending on client need followed by long-term availability of information, referrals and intermittent interventions, if required. Clients at all levels of need are served.

Medical Assessment and Consultation

Medical Assessment and Consultation is performed through the participation (either directly or via consultation) of the Registered Nurse member of the Team. It includes:

- Client assessments;
- Develop a medical service plan for each client and ensure its implementation;
- Home visits;
- Interaction and advocacy with medical providers on behalf of clients;
- Monitor medical services accessed by clients and follow-up as needed;
- Transition clients out of medical case management upon completion of medical service plan and medical stabilization;
- Medical Assessment and Consultation.

Case Management Service Providers, Eligibility, and Outcomes

Amigos Volunteers in Education and Services, Inc. (provider survey not submitted), Covenant House Texas – Adolescent Case Management, Donald R. Watkins Memorial Foundation, Inc. (provider survey not submitted), Family Service Center (urban and rural), Harris County Hospital District, Houston Area Community Services, Montrose Clinic, Montrose Counseling Center, People With AIDS Coalition, UT Health Science Center at Houston, and Diocesan AIDS Ministry – A Program of Associated Catholic Churches.



Table 5 Case Management Services

CASE MANAGEMENT SERVICES		
<u>Amigos Volunteers in Education and Services, Inc.</u>		
Eligibility	Service Description	Outcomes

<u>Covenant House Texas – Adolescent Case Management (Title IV)</u>		
Eligibility	Service Description	Outcomes
1) Must be an adolescent 2) HIV infection symptomatic or asymptomatic 3) Must live in Houston/Harris County	Case Management for adolescents, male and female.	Provided case management to 45-48 adolescents. Increased enrollment into clinical trials and participation in HIV+ support groups. Unexpectedly, Covenant House had some clients with a reluctance to participate in clinical trials and support groups.

<u>Donald R. Watkins Memorial Foundation, Inc.</u>		
Eligibility	Service Description	Outcomes

<u>Family Service Center</u>		
Eligibility	Service Description	Outcomes
HIV infection symptomatic or asymptomatic	The program provides case management services to HIV/AIDS persons which include assisting clients with procurement of needed services so that problems associated with living with the disease are mitigated. Services are primarily home and community based.	Provide case management services to 410 clients and 6,240 direct service hours.

<u>Harris County Hospital Clinic</u>		
Eligibility	Service Description	Outcomes
1) Must live in Harris Co. 2) HIV infection, symptomatic or asymptomatic	Provide the help clients need to coordinate their HIV/AIDS health care regimen. Services provided include: client's needs assessment, intake, refer clients in the direction where they can receive the needed care, follow up to see how clients are doing and help clients to be compliant with their care regimen.	



CASE MANAGEMENT SERVICES, cont...		
Houston Area Community Services		
Eligibility	Service Description	Outcomes
Must be HIV + or diagnosed with AIDS.	Intensive case management services and service linkage to HIV+ persons.	HACS was able to stabilize clients thus fostering independence.

Montrose Clinic		
Eligibility	Service Description	Outcomes
1) Must be 16+ 2) HIV infection symptomatic or asymptomatic	Provide case management services to PWAs who are deaf, hard of hearing, visually impaired, and/or mentally retarded.	27 clients received case management services which provided advocacy and referral for clients in the hearing world throughout their needs. Several service providers were educated on dealing better with the deaf/hard of hearing populations for improved service delivery. Unexpected outcomes: 1). At times, the client's dependency on the case manager, who is hearing but can sign, exceeded appropriate levels resulting in the need for the case manager to work harder on empowering the client. 2). Increased the awareness that other disabled groups, such as with mental retardation, have increase need for services.

Montrose Counseling Clinic		
Eligibility	Service Description	Outcomes
1) 300% of poverty level 2) HIV infection symptomatic or asymptomatic 3) Must live in Houston EMA 4) Must meet TCADA requirements	General case management and case management specifically for substance users.	Expected outcome: an increase in quality of life, an increase in medication adherence, and decrease in homelessness.



CASE MANAGEMENT SERVICES, cont...

People With AIDS Coalition		
Eligibility	Service Description	Outcomes
1) Must be at 300% of poverty guidelines 2) HIV infection symptomatic or asymptomatic 3) Live in Houston EMA	Case management provides advocacy between it and the service system to ensure quality and continuum of care.	PWA provided over 11,485 units of service to the Houston EMA.

UT Health Science Center of Houston, Pediatrics Dept.

Eligibility	Service Description	Outcomes
1) Must meet Ryan White income requirements 2) HIV infection symptomatic or asymptomatic	Provide case management services to families affected by HIV/AIDS. Ours is a family service model. One third of our cases are pediatric cases.	

KINDERx Clinic (Kids In Need of Drug Evaluation & Re-Treatment Clinic)

Eligibility	Service Description	Outcomes
1) HIV exposed in-utero 2) Substance high risk 3) Live in Harris Co. & surrounding area 4) Exposed in-utero to drugs, alcohol, and/or HIV/AIDS.	Provides medical care, case management, and social services to children exposed to drugs, alcohol and/or HIV/AIDS, and their families. When funding is available, KinderX also provide nutritional counseling and education to HIV/AIDS infected men and women.	Improvement of quality service. A one-stop-shop with a 90% immunization rate and an increased compliance with appts.

Diocesan AIDS Ministry, A Program of Associated Catholic Churches

Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic 2) Must live in 11 counties of Diocesan of Galveston-Houston	General case management - Diocesan AIDS Ministry assists HIV+ clients to access Houston Care System and other social services. It moves clients toward self sufficiency in maintaining care regimen.	Case managers provided service to 80 clients per year.
1) HIV infection symptomatic or asymptomatic 2) Must live in 11 counties of Diocesan of Galveston-Houston	Case management for women & children – Provides intensive case management, decreasing financial assistance and support groups focused on building life skills that lead to self-sufficiency. This is a 6-month program.	As a new program twelve single, female head-of-household clients participated.



Transportation

General Transportation

General Transportation service is defined as transportation service provided through the use of individual EMPLOYEE or CONTRACT drivers with vehicles/vans to eligible individuals. Taxi vouchers are used only in emergency situations. General Transportation service hours are from 7am to 10 p.m. on weekdays (non-holidays), and coverage must occur for Saturday social services and medical appointments.

Services Provided

To provide General Transportation services to access medical and/or support services for eligible individuals. Transportation will include round trips to single destinations and round trips to multiple destinations. Taxi vouchers are provided to eligible clients only for identified emergency situations. HIV/AIDS affected others may accompany the HIV/AIDS diagnosed clients as necessary.

Transportation Vouchering Program

Transportation Voucher service is defined as providing vouchers for the essential transportation of eligible clients. Vouchers consist of METRO bus tokens and passes, and gas vouchers.

Taxi vouchers cannot be purchased under this service category. Transportation Voucher service hours are from 8am to 5pm on weekdays (non-holidays), with exceptions noted under agency requirements.

Services Provided

The intent of this funding is to provide transportation services to access medical and/or support services for eligible individuals. Clients receiving METRO bus passes are ineligible for tokens. Gasoline Voucher services are authorized for use only after reasonable alternative transportation sources have been exhausted.



Table 6 Client Transportation

CLIENT TRANSPORTATION		
The Life Center		
Eligibility	Service Description	Outcomes
1) Must have low income 2) 0-70 years of age 3) Diagnosed AIDS 4) Must live in Houston EMA 5) Must agree to and sign consent for transportation, rights and responsibilities.	General Transportation – to medical and support services by auto.	Better access to providers/reduction to distance, time, money and barriers. Improved quality of life. The program achieved 348,977 units of service. 800 HIV+ individuals received transportation services. More people were able to access services because of the hours of service.
1) Must have low income 2) 0-70 years of age 3) Diagnosed AIDS 4) Must live in Houston HSDA 5) Must agree to and sign consent for transportation, rights and responsibilities.	Rural Transportation – to medical and support services	The program achieved 35,687 units of service. 100 HIV+ individuals received transportation services. Unexpectedly, denial of transportation services to the affected populations occurred. Also there were not enough funds to cover cost of transportation to UTMB.



Housing Assistance

Housing assistance includes assistance in locating and obtaining suitable, on-going or transitional shelter; costs associated with finding a residence and/or subsidized rent; and residential housing services, which are the provision of housing assistance in a group home setting. Rental and utility assistance are not part of this service. (This service is not currently funded by Title I but other funding sources available.)

Housing Assistance Service Provider, Eligibility and Outcome

AIDS Foundation Houston and Steven's House

Table 7 Housing Assistance

RESIDENTIAL HOUSING SERVICES		
AIDS Foundation Houston		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic 2) Substance free/abstinence 3) Live in HSDA/EMA	Tenant-Based Rental Association - long-term rental assistance.	Decreased homelessness and increased independence.
1) Income eligibility is established by Housing Authority 2) HIV infection symptomatic or asymptomatic 3) Substance free/abstinence 4) Live in HSDA/EMA	Beecher Wilson - Long-term project based rent assistance.	Offered permanent housing for a minimum of 30 clients.
1) HIV infection symptomatic or asymptomatic 2) Substance free/abstinence 3) Live in HSDA/EMA	Life Road - Housing and support services for homeless HIV+ men/women/children.	Decreased homelessness and substance abuse. Increased adherence, permanent housing, income/skills, and independence.
1) Must be female w/ HIV infection symptomatic or asymptomatic 2) Substance free/abstinence 3) Living in HSDA/EMA	A Friendly Haven - Comprehensive housing, support, case management, mental health services for homeless HIV+ women and children.	Decreased: substance abuse, homelessness, hospital visitation, emergency room visitation, and # of hospital days. Increased: adherence, skills/income, employment, transport, and childcare.



RESIDENTIAL HOUSING SERVICES, cont...		
Steven's House		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic 2) Substance free/abstinence	Intermediate care facility, room and board, support groups in house, C.D. support groups, 24-hour supervision, males and females, free.	Enabled residents to return to independent living. A family atmosphere was created with many previous residents visiting for dinners, special occasions or just drop-ins.



Dental Services

Dental services include restorative dental services, oral surgery, root canal therapy, fixed and removable prosthodontics; periodontal services include subgingival scaling, gingival, curettage, osseous surgery, gingivectomy, provisional splinting, laser procedures and maintenance. Oral medication (including pain control) for HIV patients 15 years old or older is based on a comprehensive individual treatment plan.

Services Provided

- Individual comprehensive treatment plan;
- Diagnosis and treatment of HIV-related oral pathology, including oral Kaposi's Sarcoma, CMV ulceration, hairy leukoplakia, xerostomia, lichen planus, aphthous ulcers and herpetic lesions;
- Diffuse infiltrative lymphocytosis;
- Standard preventive procedures including oral hygiene instruction, diet counseling and home care program; oral prophylaxis; restorative care; oral surgery; root canal therapy; fixed and removable prosthodontics; periodontal services, including subgingival scaling, gingival curettage, osseous surgery, gingivectomy, provisional splinting, laser procedures and maintenance.

The provider has mechanism in place to provide oral pain medication as prescribed for clients by the dentist.

Agency Qualifications

The dental provider has prior experience treating HIV disease and/or on-going HIV educational programs that are documented in personnel files and updated regularly.

Dental Service Providers, Eligibility, and Outcomes

Amigos Volunteers in Education and Services, Inc. (provider survey not submitted) and Bering Omega Community Services.

Table 8 Dental Care

DENTAL CARE		
Bering Community Service Foundation w/ Omega House		
Eligibility	Service Description	Outcomes
1) Must be 17 years of age and above 2) Must be without dental insurance except for oral medicine	Provide comprehensive dental services for HIV+ individuals including standard preventative procedures, HIV related oral pathology, dentures, tooth extractions, and denture repairs.	Provided 10,000 dental visits for the improvement of HIV+ client health. Unexpectedly, Bering has met clients with a number of unique diagnoses.



Food Bank

Food Pantry

A facility that provides food and related grocery items to include personal hygiene, paper products, cleaning supplies and diapers. This service does not provide food to affected persons and individuals who are caregivers for HIV/AIDS infected persons. Up to 90% of funds can be used for the wholesale purchase of food and specialty items. In addition an agency has an option of purchasing food vouchers in an amount up to 10% of its award. Agencies planning to use this option must provide the County a copy of written guidelines for the issuance, recording and safeguarding of food vouchers and receive approval of these guidelines prior to issuing food vouchers.

Services Provided

Operation of a food pantry for residents of the Houston EMA. Food vouchers must be issued and recorded in the name of the client only. Tobacco, liquor and pet food or pet products may not be purchased.

Meals At Thomas Street Clinic

One light meal, which includes some combination of fresh fruit, sandwiches, prepackaged snacks and beverage appropriate for PLWH utilizing the Harris County Hospital District's Thomas Street Clinic.

Services Provided

The provision of light meals at Thomas Street Clinic. The District will provide and maintain a walk-in refrigerator for storage of light meals. The District also provides staff to distribute the food daily (Monday-Friday). Provider agency is responsible for the delivery of food by 10:00 a.m. each morning the Clinic is open and for the pick of unused (if any) food by 2:00 p.m. each afternoon. Unused food is delivered to an appropriate HIV/AIDS service provider for distribution to Ryan White eligible clients.

Nutritional Supplements

Up to a 90-day supply at any given time, per client, of the following nutritional supplements: L-Glutamine; Supplemental Protein Powder; Acidophilus; Multi-Vitamins; Milk Thistle; Alpha-Lipoic Acid.

Services Provided

The provision of the eligible nutritional supplements to clients at no more than 300% of poverty with a written referral from a physician or licensed dietitian which specifies frequency, duration and amount. The per client cap may not exceed \$1,000.00 annually. A request to exceed the cap may be made to the administrative agent based on demonstrated need by client. Information on this service will at least be communicated to health care providers funded by Titles I and II.



Food Bank Service Providers

AIDS Foundation Houston, Brentwood Economic Community Development Corp., Healthy Lunch Box, Inc. (provider survey not submitted), Houston Challenge Foundation, the Northwood AIDS Coalition, Riverside General Hospital (provider survey not submitted).

Table 9 Food Bank

FOOD BANK		
<u>AIDS Foundation Houston</u>		
Eligibility	Service Description	Outcomes
1) 150% or less of poverty level 2) HIV infection symptomatic or asymptomatic 3) Live in Houston EMA/HSDA	Food pantry services (<u>Stone Soup</u>) and a rural voucher program.	Decreased hunger, served a minimum of 1200 clients, and improved nutrition knowledge.
<u>Brentwood E.C.D., Inc.</u>		
Eligibility	Service Description	Outcomes
1) Income eligibility is based on Federal Poverty Guidelines 2) All ages are eligible 3) HIV infection symptomatic or asymptomatic 4) Live in Houston EMA	Provides food and related items to include cleaning supplies, personal hygiene items, paper products and diapers to HIV-infected persons.	By the end of the contract period, Brentwood provided at least 500 unduplicated eligible clients with food and related grocery items by means of a food pantry program for HIV-infected individuals.
<u>Health Lunch Box, Inc.</u>		
Eligibility	Service Description	Outcomes
<u>Houston Challenge Foundation</u>		
Eligibility	Service Description	Outcomes
1) Below poverty level 2) Must live in Houston EMA/HSDA 3) Must not be using another pantry and get food stamps if eligible 4) HIV infection, symptomatic or asymptomatic	Food pantry for indigent clients affected/infected with HIV/AIDS.	Served 1287 people with quality and compassionate pantry service



FOOD BANK, cont...		
Northwood AIDS Coalition		
Eligibility	Service Description	Outcomes
1) Must be below 500% poverty level 2) HIV infection symptomatic or asymptomatic or w/ AIDS diagnosis 3) Live in Houston EMA	Provision of food/hygiene supplies and household cleaning products.	Served 84 unduplicated clients with a 90%+ satisfaction rating. Unexpectedly, Northwood AIDS Coalition goals exceeded 25%.

Riverside General Hospital		
Eligibility	Service Description	Outcomes



Direct Emergency Assistance

Direct Emergency Assistance

The term “emergency” is defined as a need for funds within 24 hours to 72 hours. Agency is required to acknowledge receipt of the assistance request within 24 hours. Emergency essential living needs include housing, utilities, rent, electricity, telephone, TTY, water and gas for HIV/AIDS infected individuals. There is a limit of \$500 per client/family in a contract year.

Services Provided

- Rent (late rental payments are excluded)
- Utilities (gas, water and electricity)
- Telephone bills/TTY, including long distance charges up to \$25.00
- Relocation allowance not to exceed \$200.00. (This one time allowance may be given to clients relocating out of the Houston EMA.) This relocation allowance is to be included in the \$500.00 overall limit. Clients are limited to utilizing this assistance once per contract year for each individual service need unless extreme hardship is documented by the contracting agency.

The following guidelines exist in providing these services:

- Assistance must be in the form of vouchers made payable to vendors, merchants, landlords, etc. No payments may be made directly to individual clients or family members.
- Agency must operate during regular business hours, Monday through Friday from 8:00 a.m. to 5:00 p.m.
- Agency must provide services to homebound clients.
- Agency may not require a client to have a case manager as a prerequisite for assistance.

Household Items

To provide HIV/AIDS infected persons with household items to support their independent living. No more than 20% of these funds can be used for the purchase of household items.

Services Provided

Pickup, delivery, and storage of donated household items including, but not limited to, furniture, small appliances, kitchen utensils, bathroom accessories, and linens; purchase of basic household items that are not donated including but not limited to mattresses, etc. Contractor will make appropriate provisions (on site or voucher) for clothing to eligible indigent clients.

Direct Emergency Assistance Service Provider, Eligibility, and Outcomes

Brentwood E.C.D., Inc., People With AIDS Coalition, and Diocesan AIDS Ministry - A Program of Associated Catholic Churches.



Table 10 Direct Emergency Assistance

DIRECT EMERGENCY ASSISTANCE		
<u>Brentwood E.C.D., Inc.</u>		
Eligibility	Service Description	Outcomes
HIV infection symptomatic or asymptomatic	Brentwood provides short-term rent, mortgage, and utility assistance to a minimum of two hundred (200) unduplicated, HIV/AIDS clients, who met the eligibility standards.	By the end of the contract period, Brentwood provided housing and supportive services to a minimum of 200 unduplicated HIV/AIDS infected clients. The program outcomes provided more assistance to clients in rent, mortgage, and utility assistance to prevent homelessness.
<u>People With AIDS Coalition</u>		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic 2) Live in Houston EMA 3) Have emergency need	Direct Financial Emergency Assistance – includes rent, utilities, telephone & relocation allowance in the form of vouchers not to exceed \$500 on an annual basis.	The DEA program served 411 clients with financial assistance with 181,843 in vouchers.
1) Must be at poverty level 2) HIV infection symptomatic or asymptomatic 3) Live in Houston EMA	New Beginnings Household Restart - provides furniture and household items to eligible clients in the Houston EMA.	Provided services to over 6,500 clients in the Houston EMA.
<u>Diocesan AIDS Ministry - A Program of Associated Catholic Churches</u>		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic 2) Must live in 11 counties of Diocesan of Galveston-Houston	Provides emergency financial assistance to secondary clients with HIV/AIDS.	Provided emergency financial assistance to 400 secondary clients with HIV/AIDS.



DIRECT EMERGENCY ASSISTANCE, cont...		
St. John Vianney Catholic Church Social Service		
Eligibility	Service Description	Outcomes
1) Low income 2) HIV infection, symptomatic or asymptomatic 3) Must be member of parish and living in following zip codes: 77077, 77079, 77055, 77043 4) Referred by other agencies	St. John Vianney provides emergency services to many people including a small number of persons with AIDS, and have an AIDS care team. Emergency assistance includes case management, buddy/companion services, direct financial assistance, household items, and food bank.	



Substance Abuse Treatment

Substance Abuse Treatment/Counseling (Level 1 & 4)

A unit of service is defined as one (1) hour of substance abuse treatment.

Services Provided

Services for all eligible HIV/AIDS patients with substance abuse disorders. Client must not be eligible for services from other programs/providers (i.e. MHMRA of Harris County) or any other reimbursement source (i.e. Medicaid, Medicare, Private Insurance) unless the client is in crisis and cannot be provided immediate services from the other programs/providers. In this case, clients may be provided services, as long as the client applies for the other programs/providers, until the other programs/providers can take over services. All services must be provided in accordance with the Texas Commission on Alcohol and Drug Abuse Chemical Dependency (TCADA) Treatment Facility Licensure Standards. Specifically, regarding service provision, services must comply with §148.202. *Services Required In All Programs*, §148.211 *Level I Treatment* and §148.214. *Level IV Treatment*. Providers of Level I Treatment must make such treatment available, either directly or through sub-contract, to all Title I eligible clients (including rural).

§148.202. *Services Required In All Programs* states:

- Members of the client's treatment team shall demonstrate effective communication and coordination.
- Every residential client shall have a medical history and physical examination.
- Chemical dependency education shall follow a course outline that identifies lecture topics and major points to be discussed.
- The program shall provide education about the health risks of tobacco products and nicotine addiction.
- The program shall provide HIV education based on the Model Workplace Guidelines for Direct Service Providers developed by the Texas Department of Health.
- Clients shall have access to HIV counseling and testing services directly or through referral.
- Services shall be voluntary, anonymous, and not limited by ability to pay.
- Counseling shall be based on the model protocol developed by the Texas Department of Health.
- The program shall make testing for tuberculosis and sexually transmitted diseases available to all clients unless the program has access to test results obtained during the past year.
- Services may be made available directly or through referral.
- If a client tests positive, the program shall refer the client to an appropriate health care provider and take appropriate steps to protect clients and staff.
- The program shall: provide access to appropriate health care and mental health services directly or through referral; refer pregnant clients who are not receiving prenatal care to an appropriate health care provider and monitor follow-through; and refer clients to ancillary services necessary to meet treatment goals.

§148.213. *Level I Treatment* states:

- All clients admitted to Level I Detoxification programs shall be in need of detoxification.
- Every client shall have a medical history and physical.
- Residential clients shall have the medical history and physical within 24 hours of admission. If the facility cannot meet this deadline because of exceptional circumstances, the circumstances



shall be documented in the client record. Until a client's medical history and physical is complete, staff shall observe the client closely and monitor vital signs.

- Outpatient clients shall have the medical history and physical before admission.
- The program shall provide continuous supervision for clients.
- In residential programs, direct care staff shall be awake and on site 24 hours a day.
- During day and evening hours, at least two awake staff shall be on duty for the first 12 clients, with one more person on duty for each additional one to 16 clients.
- At night, at least one awake staff member shall be on duty for the first 12 clients, with one more person on duty for each additional one to 16 clients.
- In outpatient programs, direct care staff shall be awake and on site whenever a client is on site. Clients shall have access to on-call staff 24 hours a day.
- If the program accepts clients with acute detoxification symptoms or a history of acute detoxification symptoms, the program shall have: a licensed vocational nurse or registered nurse on duty during all hours of operation; and a physician on-call 24 hours a day.
- Level of observation shall be based on medical recommendations and program design.
- A physician shall approve all medical policies, procedures, guidelines, tools, and forms, which shall include: screening instruments (including a medical risk assessment) and procedures; treatment protocol or standing orders for each chemical the program is prepared to detoxify; and emergency procedures.
- The clinical supervisor shall be a physician, physician assistant, advanced practice nurse, or registered nurse.
- The program shall: ensure continuous access to emergency medical care; provide clients access to mental health evaluation and linkage with mental health services when indicated; and use written procedures to encourage clients to seek appropriate treatment after detoxification.
- Direct care staff shall complete training as described in §148.114 of this title (relating to Special Training Requirements).
- Staff shall help each client develop an individualized post-detoxification plan that includes appropriate referrals.

§148.213. *Level IV Treatment* states:

- All clients admitted to intermediate programs shall be medically stable; and able to function with minimal structure and support.
- The program shall have enough staff to provide clients with adequate support and guidance.
- The program shall set limits on counselor caseload size that ensures effective, individualized treatment and rehabilitation. Criteria used to set the caseload size shall be documented.
- The program shall be adequately staffed during hours of operation to ensure effective service delivery.
- In residential programs, the awake direct care staff-to-client ratio shall be at least 1:16 during the hours clients are awake.
- For clients transferred from Level I or admitted directly to this level of treatment, counselors shall complete a comprehensive client assessment within five individual service days of admission in residential programs; and 45 calendar days of admission in outpatient programs.
- All clients shall have an individualized treatment plan within seven individual service days of admission in residential programs; and 45 calendar days of admission in outpatient programs.



- The facility shall deliver an average of two hours of structured activities per week for each client, including at least one hour of chemical dependency education or counseling. These activities shall be designed to help clients establish a healthy, independent lifestyle.
- The program shall offer chemical dependency counseling services.
- The program design and application shall include increasing levels of responsibility for clients and frequent opportunities for clients to independently apply knowledge and practice skills in non-structured settings.

Agency Qualifications

The facility must be licensed by the Texas Commission on Alcohol and Drug Abuse with Level I and Level IV treatment designations.

Substance Abuse Treatment/Counseling (Levels 3 & 4)

A unit of service is defined as one (1) client visit for substance abuse treatment.

Services Provided

Services for all eligible HIV/AIDS patients with substance abuse disorders. Client must not be eligible for services from other programs/providers (i.e. MHMRA of Harris County) or any other reimbursement source (i.e. Medicaid, Medicare, Private Insurance) unless the client is in crisis and cannot be provided immediate services from the other programs/providers. In this case, clients may be provided services, as long as the client applies for the other programs/providers, until the other programs/providers can take over services. Services provided must be integrated with HIV-related issues which trigger relapse. All services must be provided in accordance with the Texas Commission on Alcohol and Drug Abuse Chemical Dependency (TCADA) Treatment Facility Licensure Standards. Specifically, regarding service provision, services must comply with §148.202 *Services Required In All Programs*, §148.213 *Level III Treatment* and §148.214. *Level IV Treatment*.

§148.202. *Services Required In All Programs* states:

- All services shall be delivered according to a written plan.
- The program shall be culturally appropriate for the population served.
- Members of the client's treatment team shall demonstrate effective communication and coordination.
- Every residential client shall have a medical history and physical examination.
- Chemical dependency education shall follow a course outline that identifies lecture topics and major points to be discussed.
- The program shall provide education about the health risks of tobacco products and nicotine addiction.
- The program shall provide HIV education based on the Model Workplace Guidelines for Direct Service Providers developed by the Texas Department of Health.
- Clients shall have access to HIV counseling and testing services directly or through referral.
- Services shall be voluntary, anonymous, and not limited by ability to pay.
- Counseling shall be based on the model protocol developed by the Texas Department of Health.
- The program shall make testing for tuberculosis and sexually transmitted diseases available to all clients unless the program has access to test results obtained during the past year.



- Services may be made available directly or through referral.
- If a client tests positive, the program shall refer the client to an appropriate health care provider and take appropriate steps to protect clients and staff.
- The program shall provide access to appropriate health care and mental health services directly or through referral; refer pregnant clients who are not receiving prenatal care to an appropriate health care provider and monitor follow-through; and refer clients to ancillary services necessary to meet treatment goals.

§148.213. *Level III Treatment* states:

- All clients admitted to Level III shall be medically stable; and able to function with limited supervision and support.
- The program shall have enough staff to meet treatment needs within the context of the program description.
- Counselor caseloads shall not exceed 1:16.
- Direct care staff shall be awake and on site during all hours of program operation. The direct care staff-to-client ratio shall be at least 1:16 during the hours clients are awake in residential programs; and all hours of operation in outpatient programs.
- For clients transferred from Level 1 or admitted directly to this level of treatment, counselors shall complete a comprehensive client assessment within five individual service days of admission.
- All clients shall have an individualized treatment plan within seven individual service days of admission.
- The facility shall deliver an average of ten hours of structured activities per week for each client, including at least five hours of chemical dependency education and/or counseling.
- The program design and application shall include increasing levels of responsibility or clients and frequent opportunities for clients to apply knowledge and practice skills in structured and non-structured settings.

§148.213. *Level IV Treatment* states:

- All clients admitted to intermediate programs shall be medically stable; and able to function with minimal structure and support.
- The program shall have enough staff to provide clients with adequate support and guidance.
- The program shall set limits on counselor caseload size that ensures effective, individualized treatment and rehabilitation. Criteria used to set the caseload size shall be documented.
- The program shall be adequately staffed during hours of operation to ensure effective service delivery.
- In residential programs, the awake direct care staff-to-client ratio shall be at least 1:16 during the hours clients are awake.
- For clients transferred from Level I or admitted directly to this level of treatment, counselors shall complete a comprehensive client assessment within five individual service days of admission in residential programs; and 45 calendar days of admission in outpatient programs.
- All clients shall have an individualized treatment plan within seven individual service days of admission in residential programs; and 45 calendar days of admission in outpatient programs.
- The facility shall deliver an average of two hours of structured activities per week for each client, including at least one hour of chemical dependency education or counseling. These activities shall be designed to help clients establish a healthy, independent lifestyle.
- The program shall offer chemical dependency counseling services.



- The program design and application shall include increasing levels of responsibility for clients and frequent opportunities for clients to independently apply knowledge and practice skills in non-structured settings.

Agency Qualifications

The facility must be licensed by the Texas Commission on Alcohol and Drug Abuse with Level III and Level IV treatment designations.

Substance Abuse Treatment Service Providers, Eligibility, and Outcomes

Harris County Hospital District, Montrose Counseling Center, Inc., and Riverside General Hospital.

Table 11 Substance Abuse Treatment

SUBSTANCE ABUSE TREATMENT		
<u>Harris County Hospital District</u>		
Eligibility	Service Description	Outcomes
1) Must be HIV + or with AIDS diagnosis 2) Must live in Harris Co.	Level I substance abuse treatment (outpatient detoxification) and Level IV substance abuse treatment (2 x weekly group therapy). Baylor College of Medicine is subcontracted to provide substance abuse treatment services to the Harris County Hospital population.	No program outcome measurements were in place at the time this program was operated by HCHD.
<u>Montrose Counseling Center</u>		
Eligibility	Service Description	Outcomes
1) Must be 300% of poverty level 2) Must be 17 years of age or older 3) All stages of HIV 4) Substance free / abstinence 5) Must live in Harris Co. & EMA	Level III and IV outpatient treatment. Level III – 10 hrs group and 1-hour individual per week. Level IV – 2 hrs of group and 1-hour individual per week.	MCC expected to assist in risk reduction, relapse prevention, and harm reduction. Unexpectedly, some clients needed level II residential. Since there was no one in Houston that was sensitive to or trained to do HIV, Montrose reported taking some people that might be better served in residential



SUBSTANCE ABUSE TREATMENT, cont...		
Riverside General Hospital		
Eligibility	Service Description	Outcomes
<ol style="list-style-type: none">1) Federal Poverty Guidelines for income eligibility2) Must be 18 and older3) Must live in Harris and surrounding counties4) Have a history of substance abuse and dependency	Substance Abuse/Dependency Treatment for clients with HIV/AIDS. This was a 60-day Treatment Program from 8am-1pm. Clients were also allowed to access other services not funded by Ryan White (support group facilitated by a counselor x2 evening every week.)	Expected to give 21 clients substance abuse/dependency treatment; for three or less clients to relapse and return to treatment. Only two clients relapsed and returned to treatment. Riverside was not able to reach 21 client's goal; clients did not want to stay in treatment 60 days, thus unable to use \$75,000 total grant.



Home Health Care

In-home Skilled Nursing

A unit of In-Home Skilled Nursing care is defined as one (1) skilled nursing visit. Physician ordered skilled nursing care provided by a Licensed Vocational or Registered Nurse for HIV patients in their place of residency.

Services Provided

- Medication administration;
- Medication supervision;
- Central line dressing changes;
- Starting intravenous lines;
- Intravenous line and wound dressing changes;
- Phlebotomy services;
- Palliative care services;
- Nutritional support and training (including tube feedings);
- Foley catheter insertion;
- Restorative nursing, training of family/significant others in patient care techniques;
- Ongoing monitoring of patient's physical condition and communication with attending physician(s).

Provider Qualifications

Skilled Home Health Nursing Care is provided by a Licensed Vocational or Registered Nurse. Services are initiated within 48 hours of receipt of physician's order. Services are available on a 24-hour basis. Provider must coordinate patient referrals with Harris County Hospital District Thomas Street Outpatient Home Care Coordinator and other outpatient/ambulatory health care providers, including inpatient discharge planners.

In-home Intravenous Therapy

A unit of In-Home Intravenous Therapy care is defined as one (1) in-home intravenous therapy visit. Physician-ordered intravenous medication therapies administered by a registered nurse in the patient's home or residential facility.

Services Provided

- Intravenous line initiation (including med-line catheter insertion);
- Management of central lines, administration and supervision of intravenous therapies;
- Monitoring of patient's physical condition;
- Collaboration with referring physician(s).

Services are available on a 24-hour basis. Services are delivered within 48 hours of receipt of a physician's order. Provider must have a licensed pharmacist on staff or provide pharmacy services via contract. Provider must coordinate patient referrals and supplies with Harris County



Hospital District Thomas Street Outpatient Home Care Coordinator and other outpatient/ambulatory health care providers, including inpatient discharge planners.

Home Health Aide Care

A unit of Home Health Aide care is defined as one (1) hour of home health aide care. This service is defined as a home visit by a Home Health Aide for the purpose of performing specific tasks to allow the patient to remain in their place of residency. Phone contact is made with the patient by the agency within 24 hours of the date of the referral, as a part of the service delivery process. A home visit with the patient by the Registered Nurse is required within 72 hours of the referral. The care plan and consent for service are to be signed during the initial home visit. Services are re-evaluated every 60 days by the Registered Nurse, or more often if necessary, to determine the adequacy of the care plan. Services are authorized by a physician.

Services Provided

- Personal care assistance includes bathing, grooming, oral hygiene, shampooing hair and reminders to take medication;
- Personal immediate environmental care includes changing bed linens and light laundry (2 loads);
- Meal preparation/feeding/serving/clean-up;
- Basic communication skills include talking, listening, recording and observation;
- RN assessment/monitoring, supervision of the Home Health Aide.

Guidelines for Termination of Services

1) The goal of the service has been attained and the patient has been rehabilitated to a point where the patient is able to manage without agency assistance. 2) Three visits by the Home Health Aide to the patient's home and the patient is not available for service (does not include hospitalization, medical appointments) and the patient fails to notify the agency to cancel or to reschedule the home visit. 3) Patient's behavior becomes abusive, unpredictable or a threat to the employee's health and safety. 4) Maintenance of the patient's care can be assumed by the willing and able adult family members or other service providers (TDH, etc.). 5) Patient or patient's family, guardian (power of attorney) requests termination of services. Referring agency is notified when and the reason why the patient is terminated from service.

Qualifications

Services are performed by individuals appropriately trained and certified in the provision of home health aide, skilled nursing and intravenous therapy services including infection control to HIV patients. The providing agency is licensed by the Texas Department of Health as a Home and Community Support Services Agency. The acceptable documentation for licensure is a copy of the agency's current Home and Community Support Services Agency license from the Texas Department of Health.



Homemaker care

A unit of service is defined as one (1) hour of homemaker care. Homemaking services are specific tasks provided to HIV patients to facilitate their maintaining independent living and to remain in his/her home.

Patients are assessed according to the Homemaker Assessment Form by the homemaker supervisor to determine the client's level of needs. The assessment process will include the development of a service plan by the professional staff member in collaboration with the patient and his/her significant other/adult family members. The service plan will outline the duties of the Homemaker. A copy of the service plan is placed in the patient's home during the initial in-home assessment. The service plan is to be revised as needed, and will include a supervisory visit.

Services Provided

- Environmental care includes light housekeeping, light furniture dusting sweeping/mopping/vacuuming floors, changing bed linens and light laundry (2 loads);
- Shopping;
- Meal preparation/serving/clean-up;
- Basic communication skills include talking, listening, and recording.

Guidelines for Termination of Services

1) The goal of the service has been attained, and the patient is able to manage without agency's assistance. 2) Maintenance of patient's care can be assumed by the patient's adult family or others (TDH, etc.). 3) Patient's or family's written request for termination of service. 4) Three visits by the homemaker to the patient's home to deliver service; patient not available for service. 5) The patient's behavior becomes abusive, unpredictable or a threat to the employee and service cannot be delivered in a safe environment. The referring agency is notified if the patient is terminated from service. Reason for termination must be communicated. A patient may receive a maximum of twenty (20) hours of care per seven day period. Contractor must receive written approval from Administrative Agency to provide additional services.

Qualifications

Services are performed by individuals appropriately trained in provision of homemaker services to HIV patients and must have professional supervision. The providing agency is licensed by the Texas Department of Health as a Home and Community Support Services Agency. The acceptable documentation for licensure is a copy of the agency's current Home and Community Support Services Agency license from the Texas Department of Health.

Home Health Care Service Providers, Eligibility and Outcomes

Alternate Resources of Texas, Family Service Center, Memorial Hermann Home Health Care, and Visiting Nurse Association of Houston.



Table 12 Home Health Care

HOME HEALTH CARE		
<u>Alternate Resources of Texas</u>		
Eligibility	Service Description	Outcomes
HIV infection symptomatic or asymptomatic	Home health care includes skilled nursing, infusion therapy, home health aide, and homemaker services.	Experienced a reduction of hospital visits and length of stay; and improved quality of care which helped improve the client's quality of life

<u>Family Service Center</u>		
Eligibility	Service Description	Outcomes
HIV infection symptomatic or asymptomatic	The program provides homemaking services to HIV/AIDS persons. To assist them, FSC performs activities of daily living in their home. This assists and facilitates the ability of clients to maintain independent living.	<ol style="list-style-type: none"> 1) The program outcome was to provide 10,039 units of homemaker service to 150 clients. 2) 93% reported being helped in maintaining independence. 3) High satisfaction rates

<u>Memorial Hermann Home Healthcare</u>		
Eligibility	Service Description	Outcomes
<ol style="list-style-type: none"> 1) Must be diagnosed w/ AIDS. 2) Live in Harris Co. 	Our business line is home health skilled nursing care in the home.	Provided quality patient care in the home.

<u>Visiting Nurse Association of Houston</u>		
Eligibility	Service Description	Outcomes
<ol style="list-style-type: none"> 1) Medically and financially indigent per Federal Poverty Guidelines 2) HIV infection or w/ AIDS diagnosis 3) Live in Houston EMA/HSDA 4) Requires doctor's order 	Home Health Care, including skilled nursing, Infusion Therapy, and Home Health Aide Services; and homemaker services.	<p>Provided 17,711 hours of Home Health Care and Homemaker services to HIV+ clients in EMA and 3,148 hours of Home Health Care services to HIV+ clients in HSDA, in order to maximize quality of life, prevent or delay institutionalization, and provide care in a culturally appropriate manner.</p> <p>Unexpectedly, VNA has seen a decline in utilization of these services by HIV+ clients, due to new drug therapies preventing or delaying onset of symptoms.</p>



Mental Health Therapy

Professional Counseling

All Title I eligible clients living in the EMA are provided access to this service. A unit of service is described as an individual counseling session lasting a minimum of 45 minutes or one group session lasting a minimum of 90 minutes. Support Groups are defined as professionally-led (licensed therapists or counselor) groups that comprise HIV positive individuals, family members, or significant others for the purpose of providing emotional support directly related to the stress of caring for an HIV positive person. Bereavement Counseling is individual counseling which assists clients in resolving grief and mourning associated with the death of a parent/partner/family member. Counseling must be initiated within 12 months of the death of the parent/partner/family member and is provided for a short-term duration to a Title I eligible affected child, partner or other family member.

Target Population

HIV/AIDS infected and affected individuals living within the Houston Eligible Metropolitan Area (EMA).

Client Eligibility

For individual therapy sessions (office and non-office based):

- Client must be HIV positive or the affected significant other of an HIV positive person.
- HIV positive client must have a DSM-IV Axis I diagnosis eligible for reimbursement under the State Medicaid Plan.
- Affected significant other is eligible for services only related to the stress of caring for an HIV positive significant other or for bereavement counseling.
- Client must have an income at or less than 500% of the Federal Poverty Level.
- Client must not be eligible for services from other programs/providers (i.e. MHMRA of Harris County) or any other reimbursement source (i.e. Medicaid, Medicare, Private Insurance) unless the client is in crisis and cannot be provided immediate services from the other programs/providers. In this case, clients may be provided services, as long as the client applies for the other programs/providers, until the other programs/providers can take over services.
- Medicaid/Medicare, 3rd Party Payer and Private Pay status of clients receiving services under this grant must be verified by the provider prior to requesting reimbursement under this grant.

For support group sessions:

- Client must be either an HIV positive person or the significant other of an HIV positive person.
- Affected significant other is eligible for services only related to the stress of caring for an HIV positive significant other.



Outpatient Psychiatric Services

All Title I eligible clients living in the EMA are provided access to this service. A unit of service is defined as one client visit for Outpatient Psychiatric Care.

Services Provided

- Diagnostic Assessments: comprehensive evaluation for identification of psychiatric disorders, mental status evaluation, differential diagnosis which may involve use of other clinical and laboratory tests, case formulation, and treatment plans or disposition.
- Emergency Psychiatric Services: rapid evaluation, differential diagnosis, acute treatment, crisis intervention, and referral. To be available on a 24-hour basis, emergency room referral is permitted.
- Brief Psychotherapy: individual, supportive, group, couple, family, hypnosis, biofeedback, and other psychophysiological treatments and behavior modification.
- Psychopharmacotherapy: evaluation and medication treatment of psychiatric disorders, including, but not limited to, anxiety disorders, major depression, pain syndromes, habit control problems, psychosis and organic mental disorders. Access to an on site pharmacy must be available.
- Rehabilitation Services: some, but not necessarily all, of the following: physical, psychosocial, behavioral, and cognitive training.

Mental Health Therapy Service Providers, Eligibility and Outcomes

Amigos Volunteers in Education and Service, Inc. (provider survey not submitted), Baylor College of Medicine – Outpatient Psychiatric Care (provider survey not submitted), Donald R. Watkins Memorial Foundation, Inc. (provider survey not submitted), Family Service Center, Harris County Hospital District, and Montrose Counseling Center

Table 13 Mental Health Therapy

MENTAL HEALTH THERAPY		
<u>Amigos Volunteers in Education and Service, Inc.</u>		
Eligibility	Service Description	Outcomes
<u>Baylor College of Medicine – Outpatient Psychiatric Care</u>		
Eligibility	Service Description	Outcomes
<u>Donald R. Watkins Memorial Foundation, Inc.</u>		
Eligibility	Service Description	Outcomes



MENTAL HEALTH THERAPY, cont...

Family Service Center		
Eligibility	Service Description	Outcomes
Must be HIV+.	The program utilizes solution oriented counseling to enable an individual or family to be its own source of support during times of crisis by reactivating existing coping skills or developing new ones to solve their problems.	1) 10% decrease in symptoms after 30 days of treatment. 2) 3% increase in functioning at close of treatment. 3) #Of unduplicated cases opened in 1998: 2,041. 4) # Of hrs of clinical services provided in 1998: 12,947. 5) 93% of clients reported their presented problem as resolved.

Harris County Hospital District

Eligibility	Service Description	Outcomes
1) Must be HIV + or with AIDS diagnosis 2) Must live in Harris County	Basic psychiatry services including traditional psycho-pharmacotherapy, emergency and routine diagnostic assessments, brief psychotherapy, rehab and other non-pharmacologic services, stress management, EMG/EEG-based biofeedback, cognitive restructuring, memory retraining, and sleep hygiene education. Baylor College of Medicine is subcontracted to provide psychiatric services to the Harris County Hospital District population.	No program outcome measurements had been developed at the time this program was operated by HCHD.

Montrose Counseling Center

Eligibility	Service Description	Outcomes
	Individual professional counseling. Group counseling with people living with HIV disease and caregivers.	Stress reduction, medication adherence, coping skills, and support network.



Day/Respite Care

Volunteers/Respite Care Teams

The use of volunteers to provide social, emotional and physical care to HIV/AIDS infected individuals which includes training these volunteers to provide in-home bedside care/support services and providing supervision and support for respite care teams dealing with the stress of caring for these clients. The intent of all the volunteer programs is to provide direct “hands on” volunteer services and not volunteers for agency administrative assistance.

Services To Be Provided

The provider recruits, trains, coordinates and supports a pool of volunteers to service a broad geographical area. An agency may not provide outreach or case management services under this category (See Case Management Section).

Day/Respite Care Service Providers, Eligibility, and Outcomes

Bering Omega Comm. Services

Table 14 Day/Respite Care

DAY/RESPITE CARE		
Bering Community Service Foundation w/ Omega House		
Eligibility	Service Description	Outcomes
Must be 18 years or older.	Adult day care - Up to 10 hrs of adult day care w/ services including the provision of nursing care, physical therapy, exercise programs, art groups, individual & group nutritional counseling, instructional workshops, healthy socialization, field trips, peer support groups and transportation.	Bering expected to empower the clients and provide an average of 16 adult day care visits per day. Unexpected was the high number of clients in assisted living.
1) Can be a caregiver or 2) HIV infection symptomatic or asymptomatic	In-home respite care – Bering provides volunteer services to clients in their home. These services will provide socialization, companionship, and emotional support.	Bering provided self-sufficiency and self-esteem to clients and relief to the client’s caregivers; but, was surprised at the number of clients that live alone.



Client Advocacy

A unit of service is defined as one (1) hour of comprehensive legal service provided to HIV/AIDS infected individuals and/or their legal representatives by an Attorney licensed to practice in Texas. Only time spent by the Attorney working on a client’s case may be billed under contracts issued under this RFP. Attorney time billed to the contract must be recorded in 1/10th of an hour increments (i.e., 6 minutes is 0.1 hours). Travel time to and from a client’s residence is not billable.

Communication services are listed as a client advocacy program because the service is built into the cost of the service the client who needed the communication assistance was receiving (e.g. included in the cost of a primary care visit, or cost of a professional counseling session).

Services Provided

Comprehensive legal assistance includes but is not limited to estate planning, permanency planning, discrimination, entitlement, and insurance disputes. Criminal matters are not eligible for Ryan White funded legal assistance.

Client Advocacy Service Providers, Eligibility, and Outcomes

Houston Volunteer Lawyers, Inc., N.A.A.C.P., Sign Shares, and Southeast Texas Legal Clinic.

Table 15 Client Advocacy

CLIENT ADVOCACY		
Houston Volunteer Lawyers, Inc.		
Eligibility	Service Description	Outcomes
1) Must be 300% over poverty guidelines 2) HIV infection symptomatic or asymptomatic 3) Must live in Houston EMA Title II counties	Legal services such as representation in family law matters, landlord tenant disputes, consumer contracts. Social security and creditor problems. Houston Volunteer Lawyers provide medical directives, wills, powers of attorney, etc.	Expected to provide 2,014 hours of service to 350 clients. Unexpectedly, there was an increase in requests for legal seminars on topics such as returning to work, immigration and family law. Houston Volunteer lawyers do not have funding for such education.



Client Advocacy, cont...		
<u>N.A.A.C.P.</u>		
Eligibility	Service Description	Outcomes
1) Adhere to Federal Poverty Guidelines 2) HIV infection, symptomatic or asymptomatic, AIDS diagnosed, or affected/effectuated by HIV 3) Live in Houston EMA	This program provides client advocacy by way of legal services. Offering representation in administrative hearings, estate planning, and other legal issues/matters.	The desired outcomes of the last funding cycle were accomplished with 1159 units of service provided to 120 unduplicated clients. All clients served were satisfied with the benefits incurred as a result of legal assistance being provided. Unexpectedly, some clients had legal matters that the N.A.A.C.P. program did not have the monetary resources to handle and these matters were referred out to private attorneys.

<u>Sign Shares (DSG, Inc.)</u>		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic or w/ AIDS diagnosis 2) Substance free/abstinence or w/ harm reduction status	Communication Services – For those with a hearing impairment or who are deaf or hard of hearing – Sign Shares bridges the gap between all direct service providers and patients.	Interpreter services were subcontracted to medical care providers, employers, educational facilities, and virtually all programs for reasonable accommodation. HIV/AIDS direct care providers were comfortably and successfully offered the same program to deaf and HOH persons.



Client Advocacy, cont...		
Southeast Texas Legal Clinic		
Eligibility	Service Description	Outcomes
<ol style="list-style-type: none">1) 175% Poverty Federal Guidelines2) HIV infection, symptomatic or asymptomatic3) Live in 10 County Houston HSDA4) The legal issue must be HIV related	Direct legal assistance by a licensed attorney to an eligible client. Services range from estate planning to litigation matters.	STLC must provide approximately 2000 units of service to eligible clients under the current funding sources. The number of unduplicated clients will vary based upon the types of legal issues presented. STLC reduced the number of unduplicated clients has been noted because more litigation issues are being presented as opposed to the usually large number of estate planning requests. A positive result was a greater impact in addressing discrimination issues facing the target population.



Health Education/Risk Reduction/Nutritional Services & Information about Treatments & Medications

Definition/Service

A unit of service is defined as one (1) course lasting a minimum of two (2) hours in health education and risk reduction and provided to a minimum of five (5) HIV+ infected individuals.

Services Provided

Services for all eligible HIV/AIDS infected individuals. This service is defined as the provision of information about medical and psychosocial support services and counseling. The services also includes the preparation and distribution of materials in the context of medical and psychosocial support services to educate clients with HIV about methods to reduce the spread of HIV. Services include, but are not limited to, health education on understanding and communicating about HIV infection; its effects on the body, emotions and interpersonal relations; and risk reduction on the transmission of HIV. Also included is information on complimentary/alternative therapies.

Health Education/Risk Reduction/Nutritional Service Providers, Eligibility, and Outcomes

AIDS Foundation Houston, Amigos Volunteers in Education and Services, Inc. (AVES) (provider survey was not submitted), Donald R. Watkins Memorial Foundation, Inc. (provider survey was not submitted), H.O.P.E. Project, Harris County Hospital District, Montrose Clinic, Montrose Counseling Center, N.A.A.C.P., Coalition for the Homeless of Houston/Harris Co., Inc., Diocesan AIDS Ministry – A Program of Associated Catholic Churches, Young Women’s Christian Association, and City of Houston Department of Health and Human Services.

Table 16 Health Education/Risk Reduction / Nutritional Service Providers

HEALTH EDUCATION/RISK REDUCTION		
AIDS Foundation Houston		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic 2) Must live in Houston EMA/HSDA	Project IMPACT - Comprehensive HERR workshops targeting persons living with HIV.	Provided at least 87 workshops with a minimum of 5 HIV+ consumers in each workshop. Unexpectedly, AFH had to reduce # of workshops due to mobility to secure appropriate documentation by clients in order to participate in workshop. A revision in documentation protocols is needed.



HEALTH EDUCATION/RISK REDUCTION, cont...

Harris County Hospital District

Eligibility	Service Description	Outcomes
1) Must be HIV + or with AIDS diagnosis 2) Must live in Harris Co.	Health Education / Risk Reduction - An 11-week curriculum which was offered in four day cycles and four night cycles. It covered reducing the risk of transmitting the virus, dealing emotionally with being HIV+, physical impact of HIV, maintaining health, managing medications, psychosocial meds and support services, and HIV-related illnesses.	

Montrose Clinic

Eligibility	Service Description	Outcomes
1) Must be 16 years of age or older 2) HIV infection symptomatic or asymptomatic	Next Step - Health Education/ Risk Reduction sections.	A 30% increase in knowledge about HIV was obtained. 300 clients received Next Step services. Appropriate referrals were given. Unexpectedly, some clients desired to have viral load testing, but funding was not available. And, the Next Step educator became a short-term case manager to help clients procure services.

Montrose Counseling Center

Eligibility	Service Description	Outcomes
	Courses in residential tx and prison re: HIV, HIV/CD, STD, TB, Hep B, Case Management.	Montrose Counseling did not have a # of presentations it was required to do. Education programs were used to enhance case management. The expected outcomes were risk reduction, harm reduction, and identify positive people.

N.A.A.C.P.

Eligibility	Service Description	Outcomes
1) 8 years and older 2) High risk for HIV/STDs	P.O.W.E.R. Program - HIV Education and prevention to at-risk African American women.	The N.A.A.C.P. prevented the spread of the HIV virus and/or its transmission.



HEALTH EDUCATION/RISK REDUCTION, cont...		

Coalition for the Homeless of Houston/Harris Co., Inc.		
Eligibility	Service Description	Outcomes
	HSCC is a forum of Homeless Service Providers that meets once a month to network and set priorities and actions to address homelessness in Houston/Harris Co.	Homeless service providers were able to collaborate for funding and increase services. Needs of homeless were met.

Diocesan AIDS Ministry – A Program of Associated Catholic Churches		
Eligibility	Service Description	Outcomes
	Provides intensive case management, decreasing financial assistance and support groups focused on building life skills that lead to self-sufficiency. This is a 6 month program	This was a new program. Twelve single, female-head-of-household clients participated.



HEALTH EDUCATION/RISK REDUCTION, cont...		
The Center For Aids: Hope & Remembrance Project		
Eligibility	Service Description	Outcomes
Must be HIV + or with AIDS diagnosis	Information Center - Free printed and bulk subscriptions to national AIDS newsletters and other literature from basic to advanced, free Internet access, an extensive scientific and medical reference collection are provided on a walk-in basis. Treatment counseling by appointment is available. Also serves as a referral to social service providers.	The information center is designed to be as unintrusive as possible so there is no client intake process. While the Center does not know who 48% of our callers and visitors were in 1998, it knew that 30% identified themselves as PWAs and/or ASOs. By utilizing the treatment information resources at the information center, service providers were able to optimize service provision to clients and help empower them to procure the best health care available. PWAC used the info center for monthly meetings; AIDS Mastery used the space some weekends. A volunteer treatment advocate buddy training program with AIDS Foundation Houston is conducted at the Center. Both AFH and AVES have had staff rotations at the Center. A journal club is now taking place twice a month at noon.
Must be HIV + or with AIDS diagnosis	Research Initiative/Treatment Action (RITA!) - Provides a primary source of HIV/AIDS treatment and research information free of charge to PWAs, AIDS service providers, clinics, hospitals, and doctors' offices.	Provided a broader knowledge base for decision making purposes regarding treatments. Unexpectedly, RITA! was not included in POZ's review of treatment newsletters. The newsletter is indexed in AIDSLine.



HEALTH EDUCATION/RISK REDUCTION, cont...		
The Center For Aids: Hope & Remembrance Project		
Eligibility	Service Description	Outcomes
Must be HIV + or with AIDS diagnosis	Community Forums - The forums provide medical updates for PWAs who are heavily treated and most in need of new options and research information.	Allowed patient access to and dialogue with medical and scientific thought leaders in the field in order to increase knowledge base for making decisions about treatments. The Center for AIDS is now part of the program planning committee for the annual Houston Conference on AIDS in America. We also have a formal working agreement with Harris County Hospital District's HIV Projects division.

Young Women's Christian Association		
Eligibility	Service Description	Outcomes
1) School-age youth 2) Students attending Yates High School	To increase the number of low-income teens receiving education for enhancing their knowledge on HIV/STD, utilizing school-based settings.	Conducted 510 group sessions for a minimum of 11 people in school settings. The YWCA of Houston's HIV/STD program experienced positive outcomes in the past 10 months. High school students attending Yates High School have stated they are knowledgeable about HIV/STD illnesses and feel more comfortable discussing it.



HEALTH EDUCATION/RISK REDUCTION, cont...		
City of Houston Department of Health and Human Services		
Eligibility	Service Description	Outcomes
1) Harm reduction approach 2) Must live in Houston MSA	<p>Counseling/Testing, Referral & Partner Notification (CTRPN) – provide client centered prevention counseling, referral, partner notification, and screening for HIV and other STDs in HDHHS, community based organizations (CBO) clinical and outreach settings.</p> <p>HERR – provides individual, group and community level interventions designed to increase knowledge and influence behaviors for persons at risk for HIV.</p> <p>Early Intervention – provide empowerment and educational activities in individual and group settings to clients newly diagnosed with HIV.</p> <p>Public Information – provide mass media and other campaigns to provide awareness of HIV to the general public and communities at increased risk for HIV.</p>	<p>By Dec. 31, '99 - CTRPN will - *reach a minimum of 2,500 MSMs over age 25 and 2,500 MSM under 25; *reach a min. of 1,500 AfAm, 1,000 White and 500 Latino IDU/substance users; *reach a min. of 6,000 AfAm, 5,000 Latino and 4,000 White het females & 5,000 male hets at risk for STDs; *reach a min. of 150 male & 150 female sex workers; *achieve a 1.5-partner/cluster index from partner notification interviews conducted by HDHHS personnel w/ new HIV + clients; and *75% of new partners of HIV infected persons initiated for follow-up will receive prevention counseling.</p> <p>Early Intervention Prog. - % of new HIV+ clients attending the Next Step workshop will increase from 75% to 80; *% who access case management will increase from 66% to 80%; *all HIV+ clients will be offered viral load testing at the completion of the results counseling session; *95% of HIV- counseling & testing clients w/ an identified social, medical, or other need will be provided w/ an appropriate referral for services; and *95% of HIV- counseling & testing clients who are referred for other services will be offered prevention case management.</p>



HIV Counseling and Testing

Program Description

If someone thinks they have been exposed to HIV, they should consider taking an HIV test. This medical test is the only way to tell if someone is infected with the virus. The test can be done at a doctor's office or clinic. At many public clinics, the individual does not have to give their name, and often the test is free or at a very low cost. Typically, the testing sites give results to the individual in 10-14 days.

HIV Counseling and Testing Service Provider, Eligibility, and Outcomes

Harris County Sheriff's Dept., Montrose Clinic, Montrose Counseling Center, and Planned Parenthood of Houston

Table 17 HIV Counseling and Testing

HIV COUNSELING AND TESTING		
<u>Harris County Sheriff's Dept.</u>		
Eligibility	Service Description	Outcomes
1) HIV infection, symptomatic or asymptomatic 2) In custody of HCSD	The project offers HIV counseling, testing and education through PCPE counselors. It also offers HIV/STD education prevention and referrals to Early Intervention. The HERR education counselors do not specifically target the PLWH/A, in fact there is not documentation as to whether or not the client is (+). The targeted audience is women at high risk, i.e. drug users, sex workers, or partners of drug users, etc. The PCPE counselors provide pre-test and post-test HIV counseling. The HERR sessions include education about STDs, and negotiation skills.	Harris Co. Sheriff's Dept. had at least 7,000 PCPE Counseled and 2,200 HERR Education sessions.
<u>Montrose Clinic</u>		
Eligibility	Service Description	Outcomes
Must be 14 years or older	Provide pre & post test counseling and HIV test.	If someone tests positive, Montrose Clinic helps that person seek early medical intervention.



HIV COUNSELING AND TESTING, cont...

Montrose Counseling Center

Eligibility	Service Description	Outcomes
1) 500% of poverty level 2) 15 years of age or older 3) HIV infection, symptomatic or asymptomatic 4) Must live in Houston EMA	Testing in residential tx and on street.	Montrose Counseling did not have a # of presentations they were required to do. Education programs are to enhance case management. The expected outcomes were risk reduction, harm reduction, and identify positive people.

Planned Parenthood of Houston

Eligibility	Service Description	Outcomes
No requirements	Prevention counseling to identify & reduce risks, HIV testing & boost test counseling & referral to providers. Partner elicitation.	Increased clients self-perception of risk. Helped the client negotiate plans to reduce risk and learn serostatus. Helped get positive clients to early intervention and case management.



Health Insurance Continuation

The money in this category is provided to one contractor to pay for the State's high-risk pool insurance for eligible HIV+ individuals within the EMA. Unit of service is one month of insurance coverage.

Health Insurance Continuation Provider, Eligibility, and Outcomes

The Assistance Fund.

Table 18 Health Insurance Continuation

HEALTH INSURANCE CONTINUATION		
The Assistance Fund		
Eligibility	Service Description	Outcomes
1) Income must be 250% of poverty or below 2) All ages eligible 3) HIV infection symptomatic or asymptomatic 4) Must live in 10 county area in/around Houston 5) Must have insurance already in place	Offer assistance with copayments, deductibles and insurance premiums for up to 29 months. No cap on services, no waiting list.	Provision of units of service kept clients from being patients of Harris County Hospital Dist. Unexpectedly, financial resources were outstripped by demand – i.e. could pay for more services, but limited due to funding.



Support Groups/Non-Mental Health

A unit of service is defined as one (1) support group session. Support groups (non-mental health) for Persons Living with HIV (PLWH) who are in need of support with issues secondary to recent developments in HIV-related treatment. Groups have at least 5 and no more than 15 participants, not including agency staff and/or facilitators. Groups meet at least weekly throughout the term of the contract year. The groups focus on changes PLWH face since the introduction of protease inhibitor (PI) class medications and multiple drug therapies.

The changes in attitudes and behaviors of PLWH who may have been preparing for terminal stage AIDS and are now healthier include: loss of disability income eligibility; returning to the workforce and the implications that may have in benefit eligibility; family and personal relationships (increased stress, questions about one's absence from the workforce for an extended period of time, etc.); and coping with changes in personal health brought on by PI medications.

Agency Qualifications

Qualified agencies have a Registered Nurse (RN) with at least 2 years HIV-related experience on staff or available as a contractor to provide coordination and consultation to the group participants and facilitator in regards to medication and health issues. Groups may be facilitated by a layperson who has personal knowledge of HIV/AIDS related issues (PLWH preferred). Qualified agencies have has at least 2 years experience in the provision of HIV/AIDS related services in the greater Houston metropolitan area. Support groups are provided in community based locations which are convenient to the attendees' residence (community centers, churches, etc.).

Support Group Service Providers, Eligibility and Outcomes

AIDS Foundation Houston, Art League of Houston, Donald R. Watkins Memorial Foundation, Inc. (provider survey not submitted), H.O.P.E. Project, Houston Area Community Services, Inc. (provider survey not submitted), the N.A.A.C.P., and the Riverside General Hospital (provider survey not submitted).

Table 19 Support Groups, Non-Mental Health

SUPPORT GROUPS, NON-MENTAL HEALTH		
AIDS Foundation Houston		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic 2) Living in HSDA/EMA	The provision of peer facilitated support groups which focus on treatment issues, including compliance, adherence, back to work issues, credit counseling, and quantity/quality of life issues.	Completion of at least 51 support groups attended by a minimum of 3 HIV+ individuals per group. Unexpectedly, AFH had to adjust number of groups due to mobility to secure needed HIV+ documentation.



SUPPORT GROUPS, NON-MENTAL HEALTH, cont...

Art League of Houston		
Eligibility	Service Description	Outcomes
1) Must be between ages 25-35 2) HIV infection symptomatic or asymptomatic or w/ AIDS diagnosis	Art Classes – Free weekly art classes year round funded by the city of Houston through CACHH, the Art Colony Association. A light which is provided by the National Council of Jewish Women.	Participants created individual works of art which were exhibited, used, given as gifts or sold by the students; paintings, mosaic furniture, birdhouses, decorative items.

Donald R. Watkins Memorial Foundation, Inc.		
Eligibility	Service Description	Outcomes

Houston Area Community Services, Inc.		
Eligibility	Service Description	Outcomes

N.A.A.C.P.		
Eligibility	Service Description	Outcomes
1) 18 years and older 2) HIV + 3) Substance free/abstinence 4) Live in City of Houston 5) Women at high-risk	Women Developing Solutions - Support groups/nonmental health.	Program was expected to serve 1,094 and served 1,000. The positive aspect was the changing attitude of the clients.

Riverside General Hospital		
Eligibility	Service Description	Outcomes

H.O.P.E. Project		
Eligibility	Service Description	Outcomes
Must be HIV + or with AIDS diagnosis	Treatment Mixer - A revolving group of men heavily treated attend this loosely structured meeting facilitated by the R.N. to exchange information about treatment.	PWAs came to the mixer with scientific questions in advance of or immediately after a visit to their physician. The mixer empowered the PWA in the decision-making process. Unexpectedly, attendance at the mixers dropped off in 1998. Newly diagnosed men have also attended.



Rehabilitation Care

A unit of service is a physician-ordered physical therapy and/or skilled rehabilitation service provided to HIV patients in community-based organizations, health care facilities, and/or patient's home.

Services Provided

Diagnostic evaluations, pain management and training/rehabilitation in the following areas: activities of daily living, neuromuscular rehabilitation, gait, mobility, speech, language and cognitive abilities.

Rehabilitation Care Provider, Eligibility and Outcomes

UT Health Science Center for Houston Recovery Campus

Table 20 Rehabilitation Care

REHABILITATION CARE		
UT Health Science Center for Houston Recovery Campus		
Eligibility	Service Description	Outcomes
1) Must be medically indigent 2) 18 years or older 3) HIV infection symptomatic or asymptomatic 4) Substance use history and status is required 5) Must live in HHS Region 6 6) Must be homeless	Stabilization (medical, drug abuse, and mental health) for homeless HIV+ persons prior to entry into residential substance abuse treatment. Service initiation.	Decreased the number of people recycled through the system after they were released from Ben Taub, HCPC, etc. and helped prevent them from returning to the streets. 324 will receive stabilization; 100 will receive treatment; 25% will maintain stable housing 6 months subsequent to tx; 25% will have maintained sobriety. Unexpectedly, it has been impossible to get HIV case management organizations (except MCC) to participate in multi-disciplinary staffing; although Consortium agencies state need for service. Such a task requires intensive on-going outreach.



Volunteer and Buddy/Companion

Volunteers/Other

Volunteer programs provide innovative programs to benefit HIV/AIDS infected individuals. The intent of all the volunteer programs is to provide direct “hands on” volunteer services and not volunteers for agency administrative assistance.

Services Provided

The provider has a demonstrate a capacity to recruit, train, coordinate and support a pool of volunteers to service a broad geographical area. The services funded in this service category are used to provide respite care or “buddy” programs. These are not outreach or case management services.

Volunteers/Community

The use of volunteers to support a variety of volunteer programs to provide support services for HIV/AIDS infected individuals which may include, but are not limited to, buddy programs, spiritual and emotional support and companionship. The intent of volunteer programs is to provide direct “hands on” volunteer services and not volunteers for agency administrative assistance.

Services Provided

The provider has a capacity to recruit, train, coordinate and support a pool of volunteers to service a broad geographical area.

Volunteer Service Providers, Eligibility, and Outcomes

AIDS Foundation Houston, Foundation for Interfaith, and PWA Coalition.

Table 21 Volunteer and Buddy/Companion

VOLUNTEER AND BUDDY/COMPANION		
<u>AIDS Foundation Houston</u>		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic. 2) Must live in HSDA or EMA.	Volunteer services – Provides direct client service through 7 specific programs. These include Camp, Creative Arts Healing, Hotline, Pediatric, Phone Buddy, Senior Companion, Hospital, and Stone Soup Food Pantry.	Recruited and trained a minimum of 150 volunteers to produce 19,000 hours of service to 1,000 unduplicated clients through direct client service. New programs were created late in 1998 based on a review of client needs focusing on treatment adherence.



VOLUNTEER AND BUDDY/COMPANION, cont...		
AIDS Foundation Houston		
Eligibility	Service Description	Outcomes
1) Must be between the ages of 7-16 years 2) HIV infection symptomatic or asymptomatic	Camp HOPE - Gives children living with HIV/AIDS the chance to experience the outdoors in a safe and supportive manner – and simply to have fun.	For most of the children, these were first-time experiences. Not only did they have a good time, they also increased their self-esteem and learned what camaraderie is all about. The camp, which won Leadership Houston’s 1996 Leadership in Action Award by taking top honors in the Health and Human Services category, has been enormously successful. Initial response was so positive that Camp Hope entered into collaboration with the Camp for All Foundation to extend the annual event to a full week.
1) Must be 6 or older 2) Can be a caregiver or symptomatic / asymptomatic 3) Must live in greater Houston	Camp H.U.G. - the first and only camp program in the greater Houston area specifically designed for HIV+ children, their siblings, and their parents or caregivers. It provides nurturing environments in which children with HIV/AIDS can experience life as “normal kids”. Also, parents and caregivers are invited to attend an afternoon psychosocial workshop led by an expert on children and families living with HIV/AIDS.	Recreation has been the main purpose of Camp H.U.G. – children can enjoy an afternoon of horseback riding, team sports, fishing, canoeing, arts and crafts, nature studies, swimming and other water sports.

Foundation for Interfaith		
Eligibility	Service Description	Outcomes
1) Income verification is necessary 2) HIV infection symptomatic or asymptomatic 3) Live in Houston HSDA	Provide 36,000 hours to 170 unduplicated clients and supervise 605 volunteers organized into Care Teams.	



VOLUNTEER AND BUDDY/COMPANION, cont...		
People With AIDS Coalition – Houston, Inc.		
Eligibility	Service Description	Outcomes
Must be 18 years of age or older	Provide support for HCHD/TSC as well as host special events for clients.	PWA expected to provide 16,000 units (hours) of service throughout the Houston EMA.



Hospice Care/Home Hospice Care

Services Provided

Services must include, but are not limited to:

- Medical and nursing care,
- Palliative care,
- Psychosocial support,
- Spiritual guidance, and
- Bereavement services for the patient and surviving family members.

Physical therapy services can be made available on a subcontract basis.

Agency Qualifications

Providers are licensed by the Texas Department of Health as a hospital, special hospital, special care facility or Home and Community Support Services Agency (with Hospice Designation). Agency must be Medicaid and Medicare certified.

Hospice Care Service Provider, Eligibility, and Outcomes

Bering Omega Community Services.

Table 22 Residential Hospice

RESIDENTIAL HOSPICE		
Bering Community Service Foundation w/ Omega House		
Eligibility	Service Description	Outcomes
1. Must be 18 years of age and older 2. Less than 6 months prognosis	Hospice to PWAs in the terminal stage of their illness in a serene and attractive surrounding while offering spiritual and psychosocial support for resident families and partners.	Provided 24 hr nursing assisted by 90 highly trained patient care volunteers. Unexpectedly, Bering saw an increase in clients the last several months.



Referral

Program Description

Referral Service Providers, Eligibility and Outcomes

AIDS Foundation Houston, Coalition for the Homeless of Houston/Harris Co., Inc., and Montrose Clinic.

Table 23 Referrals

REFERRAL SERVICES		
<u>AIDS Foundation Houston</u>		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic 2) Living in HSDA/EMA	Referrals, needs assessment, advocacy, benefits counseling, and follow-up.	Increased access to available, appropriate, affordable and acceptable services.
<u>Coalition for the Homeless of Houston/Harris Co., Inc.</u>		
Eligibility	Service Description	Outcomes
	Data/Network – Coalition provides I & R for call-in agency staff or individual requesting services to avoid becoming homeless or emergency shelter when homeless. Referral is also made to substance abuse programs when requested.	Individuals received assistance in what they requested, i.e. food, clothing, shelter, utility or rent assistance, etc.
Agency fee of \$25, individual fee of \$10 to be member of HSCC.	Homeless Services Coordinating Council (HSCC) – Same as Data/Network + HSCC is a forum of Homeless Service Providers that meets once a month to network and set priorities and actions to address homelessness in Houston/Harris Co.	Same as Data/Network - homeless service providers collaborated for an increase in funding and services. Needs of homeless were met.
<u>Montrose Clinic</u>		
Eligibility	Service Description	Outcomes
1) Must be 18 years of age or older 2) Various disease state criteria 3) Must have physician referral	HIV Research – Provide clients access to clinical drug trials. Clinical trials are a way for PLWH/A to help advance research and have access to “cutting edge” treatments. All drugs used now are only available because others participated in clinical trials.	Clients had positive health outcomes. New drugs were approved by FDA.



Outreach and Prevention

Program Description

Outreach and prevention, in the sum of all efforts, intended to stop the further transmission of HIV; education that is intended to prevent transmission of HIV to non-infected persons. Activities provide relevant information in a way that is understandable to the individual, including offering advise and suggestions, identifying alternatives and their probable consequences, modeling behaviors, teaching problem-solving techniques, or clarifying perceptions. (Not currently or previously funded with RW Title I funds in Houston, part of Service Linkage Worker responsibilities under Case Management).

Outreach includes programs which have as their principal purpose as identifying people with HIV disease so that they may become aware of and may be enrolled in care and treatment services. It does not include HIV counseling and testing nor HIV prevention education.

Services Provided

- Planned and delivered in coordination with local HIV prevention outreach programs to avoid duplication of effort;
- Targeted to populations known through local epidemiology data to be at a disproportionate risk of HIV infection;
- Be conducted at times and in places where there is a high probability that HIV-infected individuals will be reached;
- Be designed with quantified program reporting that will accommodate local effectiveness evaluation.

Outreach Service Providers, Eligibility and Outcomes

Houston Area Community Services, Montrose Counseling Center, N.A.A.C.P., Diocesan AIDS Ministry – A Program of Associated Catholic Churches, and MHRA of Harris Co.

Table 24 Outreach and Prevention

OUTREACH AND PREVENTION		
Houston Area Community Services,		
Eligibility	Service Description	Outcomes
HIV + or diagnosed with AIDS.	Provide outreach services to engage persons who never used the HIV system of Care to utilize it.	Served at least 800 people of HIV infection. One negative outcome was that many clients had already been in the HIV/CMS at one point in time.



OUTREACH AND PREVENTION, cont...

N.A.A.C.P		
Eligibility	Service Description	Outcomes
	HIV/AIDS and STD education. Self-esteem empowerment.	

Montrose Counseling Center		
Eligibility	Service Description	Outcomes
1) Must be 13 years of age or older 2) Must be at risk for HIV 3) Currently using substances or have history 4) Live in Houston EMA/HSDA	Montrose Counseling does street outreach in Fort Bend Co.	Montrose Counseling did not have a # of presentations they were required to do. Education programs are to enhance case management. The expected outcomes were risk reduction, harm reduction, and the identification of positive people.

Diocesan AIDS Ministry – A Program of Associated Catholic Churches		
Eligibility	Service Description	Outcomes
1) Targets faith-based groups 2) Must live in 11 counties of Diocesan of Galveston - Houston	Developing and maintaining Parish outreach to promote education and information related to Diocesan AIDS Ministry and HIV/AIDS.	Provided outreach services to at least 6 parishes, 2 St. Vincent de Paul Conferences, 6 faith-based organizations in Galveston and 2 interfaith activities. The Interfaith Planning Committee did an outreach project through several pantries and food programs. 600 educational flyers went out.

MHMRA of Harris Co./PATH		
Eligibility	Service Description	Outcomes
	Outreach to homeless mentally ill, psychiatric services, rehab, case management, dual diagnosis services, substance abuse programming, housing referrals.	Served approximately 840 clients during FY98. Contacted 2100 homeless during FY98. Total funds for FY98 \$369,000. Stabilized homeless mentally ill population both through psychiatric and through housing.



Employment Assistance/Vocational Counseling and Training

Program Description

For someone living with HIV, staying productive and active is important for both financial and emotional reasons. Several agencies in the Houston area have programs that will train, counsel, and refer people looking for jobs. If able to work, a person with HIV can benefit from a steady paycheck, possible health insurance, improved self-esteem and more choices.

Employment Assistance/Vocational Counseling & Training Service Providers

AIDS Foundation Houston and Nightingale Adult Day Center

Table 25 Employment Assistance

EMPLOYMENT ASSISTANCE		
AIDS Foundation Houston		
Eligibility	Service Description	Outcomes
1) HIV infection symptomatic or asymptomatic	Spirit Wellness Center - Outreach, employment resources, job search and to place clients in employment services.	Helped 50% of clients become employed. Discovered that 50% of clients that take classes increase their knowledge.
2) Living in HSDA/EMA	The do nutrition counseling to increase knowledge.	
Nightingale Adult Day Center		
Eligibility	Service Description	Outcomes
1) Must be over age 15	Vocational counseling, job seeking assistance and job placement.	Provided 8,000 units of service to 123 unduplicated clients with 94 clients finding employment. Have found that people completing classes are finding employment. Large number of clients has not fully completed classes.
2) HIV infection symptomatic or asymptomatic		
3) Live in Houston EMA		



Leadership Development

Program Description

Leadership Development Service Provider, Eligibility, and Outcomes

People With AIDS Coalition (PWA)

Table 26 Leadership Development

Leadership Development		
People With AIDS Coalition		
Eligibility	Service Description	Outcomes
Must live in Houston EMA	Project L.E.A.P. is a 96-hour training program that teaches infected and affected individuals how to advocate for funding for HIV/AIDS.	Upon completion, 30 people (25 HIV+) should seek to serve on committees, councils, and Boards of Directors that determine resource prioritization and allocation for HIV/AIDS related funding. A 4 fold increase in participation by graduates in advocacy related programs and activities occurred.