

## Medical Resources

as of February 2014

# El Paso, TX

<p><b>Texas Department of Criminal Justice Unit Level</b></p> <p>If you believe that you need medical treatment, fill out a written Sick Call Request (HSA-9) and place it in a Sick Call Request box.</p> <p>For information related to sexual abuse, please contact:</p> <p>Unit Level: Safe Prisons Coordinator/Staff Medical Services Mental Health Services</p> <p>Hotline: 1-800-799-SAFE (7233)</p>	<p><b>What to do First</b></p> <p>After release, the first thing you should do after calling your parole/probation officer is contact your case manager or a community service organization to make an appointment to meet with a case manager. Your case manager will help you to get needed services. Together you can create a plan to continue your medical care and address other needs like getting an ID, finding shelter, accessing food pantry and transportation.</p> <p>Don't wait until the last minute to call your case manager for assistance, they are there to answer questions and help you make the transition into your new life. If circumstances beyond your control keep you from going to your first appointment, call as soon as possible to discuss your situation and reschedule the appointment.</p>
<p><b>ADAP Drug Assistance Program (800) 255-1090</b></p> <p>Once you have been released, call ADAP to let them know. It can take several days to get your meds so it's important to call as soon as possible. When you call, an eligibility worker will assign you to a pharmacy. Sometimes they will need additional information or ask you to fill out a new application. If necessary, your case manager can help you complete the application and make sure it is correct. Once enrolled, your assigned pharmacy will need prescriptions and your ADAP ID number to order your meds. It will take a few days for your meds to be ready for pick up. If you have any questions call ADAP or your case manager for assistance. Open Monday-Friday, 8am-5pm (except for state holidays)</p>	

## Emergency Homeless Services

### Annunciation House, Inc.

1003 E. San Antonio Avenue 915 545-4509  
325 Leon Street 915 544-8451  
815 Myrtle Avenue 915 533-4675

Transitional housing, serves homeless migrants.

### Centro San Vicente - Homeless Clinic 915 351-8972

1208 Myrtle Street, El Paso, TX 79901

### Christian Home

7365 Alameda Ave. 915 778-1810

Faith-based program for single men over 18. Must stay in building for the first 30 days, be a citizen/legal resident and have photo ID. Background check, convicted felons accepted.

### El Paso Coalition for the Homeless 915 843-2170

Homeless information, referrals & crisis management.

### El Paso County General Assistance

800 E. Overland, 3rd Fl 915 546-8150  
9521 Socorro Road 915 859-4101  
3410 Morenci (if homeless) 915 747-3660

Provides residents with emergency rent, mortgage & utility assistance, medications, food vouchers and other critical needs. Monday-Friday 8am-5pm.

### HUD Supported Housing Programs

3410 Morenci (homeless) 915 747-3550

Low cost housing, includes supportive services.

El Paso MHMR Hotline 915 779-1800

24 hour suicide, crisis, rape hotline.

### Opportunity Center-Men's Shelter

1208 Myrtle Ave. 915 577-0069

### Opportunity Center-Women's Shelter

1220 Myrtle Ave. 915 577-0069,  
Ext 262

Provides emergency shelter for individuals without children. Provides food, clothing, medical care, housing, employment counseling and other programs.

### Rescue Mission of El Paso

1949 West Paisano 915 532-2575

Help for the homeless including food, clothing, shelter, counseling, job placement, employment for the disabled, drug and alcohol treatment program. Mostly individuals; limited space for families. Cannot accept sex offenders.

### Van Horn Community Christian Shelter

210 E. Broadway; Van Horn 79855 432 283-1631

Emergency shelter for men women and families.

## **Agencies: Medical Clinics and Social Services**

### **Aliviane, Inc.**

E. Rio Grande Avenue; El Paso, TX 79902  
Mailing address: PO Box 371710, EL Paso 79937-1710

(915) 782-4000  
BUS: Arizona\Laurel (3189)

Substance abuse prevention, inpatient and outpatient treatment and educational services for adults and adolescents. Mental health counseling for children, adolescents and adults, HIV early intervention program, and many other programs to address the needs of the homeless, veterans, pregnant women and others.

### **Alternatives Centre for Behavioral Health**

7760 Alabama St.; El Paso, TX 79904  
HOURS: Monday-Friday, 8am-8pm

(915) 757-7999  
BUS: 7735 Alabama\Zion (3114)

Substance abuse prevention, inpatient and outpatient treatment and educational services for adults and adolescents. Psychiatric services for adults, parenting classes, anger management, BIPP/Family Violence program and more.

### **Casa Vida de Salud**

6000 Hueco Avenue; El Paso, TX 79903

(915) 775-0505  
BUS: Hueco\Copia (2341)

A 37-bed, residential recovery center in Central El Paso providing peer-to-peer recovery support services on both a fee-for-service basis and by self-pay individuals.

Services include recovery coaching, life skills, education and recovery classes, 12-step etiquette, spiritual support, transportation to recovery meetings and groups.

### **Catholic Counseling Services**

499 Saint Matthews Street; El Paso, TX 79907  
HOURS: Mon, Weds, Thurs: 9am-6pm; Tuesday: 1pm-8pm;  
Friday: 9am-5pm (no appointments)  
Office closed 12pm-1pm for lunch.

(915) 872-8424  
BUS: North Loop\St. Mathews (948)

Counseling services available to anyone regardless of religion, race, ethnicity, income, age, gender or sexual orientation.

### **Centro de Salud Familiar la Fe**

#### **Central Clinic**

700 S. Ochoa Street; El Paso, TX 79901

(915) 545-4550  
BUS: Myrtle\Kansas (1292)

Offers HIV medical care, medications, specialty medical care, health insurance assistance, dental care and case management.

### **Centro de Salud Familiar la Fe**

#### **La Fe C.A.R.E. Center**

1505 Mescalero Drive  
El Paso, TX 79925

(915) 772-3366  
BUS: Bassett Place (610)

HIV testing; provides information and referrals for people with HIV/AIDS.

### **El Paso Department of Public Health**

5115 El Paso Drive, Suite B, Clinic A; El Paso, TX 79905  
HOURS: Monday-Thursday, 7am-6pm;  
closed 11:30am-12:30pm for lunch

(915) 771-5702  
BUS: 5000 Alameda\Concepcion (748)

Testing and treatment for syphilis, gonorrhea, chlamydia, trichomonas and HPV. Testing for HIV, no medical treatment (see La Fe CARE Center or Texas Tech University Health Sciences Center). HIV and STD resources and education. No appointment necessary, clients are seen on a walk-in basis.

### **Emergence Health Network**

El Paso Center for Mental Health/Intellectual Disabilities  
1600 Montana; El Paso, TX 79902

(915) 887-3410  
BUS: Yandell\Dallas (274)

Provides brief intervention, crisis counseling and support, referral for long-term treatment or to the El Paso Psychiatric Center. Available 24 hours.

### **El Paso Methadone**

5004 Alameda Avenue; El Paso, TX 79905  
HOURS: Monday-Friday 5am-11pm; Saturday 8am-10am

(915) 772-2045  
BUS: 5000 Alameda\Concepcion (748)

Provides outpatient substance abuse treatment, detoxification, methadone maintenance and methadone detoxification. Provides treatment to specialized groups, including senior citizens, individuals with HIV, pregnant or post partum women and Spanish language variations.

### **Family Service of El Paso**

6040 Surety Drive; El Paso, TX 79905  
HOURS: Monday-Friday, 8am-5pm

(915) 781-9900  
BUS: Montana\Geronimo (746)

Provides individual and group counseling and support groups for families, individuals, adults and youth. Services provided regardless of ability to pay. Case Management is available to all clients.

### **MHMR Sun City Behavioral Health**

2929 Montana Avenue, Suite B; El Paso, TX 79903

(915) 351-4659  
BUS: Five Points Terminal #5 (1831)

Offers housing assistance through HOPWA for people with HIV/AIDS.

### **Texas Tech University Health Sciences Center**

4801 Alberta Avenue; El Paso, TX 79903  
HOURS: Monday-Friday, 8am-5pm

(915) 545-6640  
BUS: 4815 Alameda\UMC (4046)

Offers HIV medical care, medications, specialty medical care, health insurance assistance and case management.

### **Trinity Detoxification and Behavioral Health Center**

(Homeward Bound, Inc.)

8716 Independence Drive; El Paso, TX 79907  
HOURS: Intake & assessment Monday-Friday 7:30am-3:30pm

(915) 772-9111  
BUS: 8744 Alameda\Phillipy (831)

Offers medical detox and crisis stabilization staffed by medical personnel a 24-hours. Clients receive a full physical exam and counseling during detox. The average stay is 3-7 days, depending on the level of drug/alcohol use and the client's physical condition. Referrals to appropriate follow-up services upon discharge. Offers a specialized residential program for individuals with HIV/AIDS.

### **University Behavioral Health El Paso**

1900 Denver Avenue; El Paso, TX 79902  
BUS: 1205 Cotton\Murchison (3135)

(915) 544-4000  
or 800-967-3411

Provides inpatient and outpatient mental health and chemical dependency care for children, adolescents, adults and seniors. Phones answered 24 hours.

## Helpful Resources

**2-1-1:** Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 and tell the operator what you need.

**Alcoholics Anonymous** 915 562-4081

**Narcotics Anonymous** 915 566-6060

**Big Bend Regional Medical Center** 432 837-3447

2600 Highway 118 North, Alpine, TX 79830

**Center for Employment Training** 915 859-1070

294 Candelaria Street; El Paso, TX 79927

**Centro San Vicente Clinic** 915 859-7545

8061 Alameda Avenue, El Paso, TX 79915

TOLL FREE: 877-415-5106

**El Paso VA Medical Center** 915 564-6100

5001 N Piedras St, El Paso, TX 79930

Medical care and other services for Veterans. Open Mon-Wed-Thur-Fri 8am-4:45pm; Tues 9am-4:45pm

**International AIDS Empowerment**

**800 Montana Avenue** 915 590-2118

HIV testing (M-F, 8a-4p), HIV education, housing, utility assistance, NA and AA meetings.

**Medicaid** 800 252-8263

Information about Texas Medicaid and the Children's Health Insurance Program (CHIP).

**Medicare** 800 633-4227

Information and assistance with Medicare.

**Rio Grande Area Agency on Aging** 915 533-0998

Information, referrals and assistance, case management and benefits counseling for seniors.

**San Elizario Clinic** 915 851-0999

13017 Pericao Road, San Elizario, TX 79849

Toll Free: 877-415-5106

**Social Security** 800 772-1213

Get information, forms or find a local office. Live help available M-F 7am-7pm; automated system available 24 hours a day.

**Sun Metro Paratransit-Lift** 915 544-2514

On-demand transportation using small buses with hydraulic wheelchair lifts. Trips can be scheduled from 4:30am-10pm Monday - Friday; 5:30am-10pm Saturday; and 6:30am-9pm Sunday and holidays. Trips must be scheduled at least 24 hours in advance.

**Texas Rio Grande Legal Aid, Inc.** 866 757-1570

State Benefits Legal Assistance Hotline-staffed Monday-Friday and has a voicemail system that allows callers to leave their information when lines are busy/calls are unanswered. Staff will return calls as soon as possible.

**Trinity-First U.M.C. Food Pantry** 915 533-2674

801 N. Mesa Street, El Paso, TX 79902

Mon, Weds, Fri 8:30am-4pm, Sat 8am-11am. Clients are eligible to receive food twice a month.

**University Medical Center of El Paso** 915 544-1200

(Formerly Thomason Hospital)

4815 Alameda Avenue, El Paso, TX 79905

**Valley Community Food Pantry** 915 588-5178

218 Fresno Drive, El Paso, TX 79915

**Viba Transportation** 915 544-8422

On-demand transportation using vans and small buses. Trips can be scheduled from 7am-7pm Monday-Friday; 7am-12pm Saturday. Trips must be scheduled at least 48 hours in advance.