

**Texas Department of Criminal Justice
Unit Level**

If you believe that you need medical treatment, fill out a written Sick Call Request (HSA-9) and place it in a Sick Call Request box.

For information related to sexual abuse, please contact:

Unit Level:

Safe Prisons Coordinator/Staff
Medical Services
Mental Health Services

Hotline: 1-800-799-SAFE (7233)

What to do First

After release, the first thing you should do after calling your parole/probation officer is contact your case manager or a community service organization to make an appointment to meet with a case manager. Your case manager will help you to get needed services. Together you can create a plan to continue your medical care and address other needs like getting an ID, finding shelter, accessing food pantry and transportation.

Don't wait until the last minute to call your case manager for assistance, they are there to answer questions and help you make the transition into your new life. If circumstances beyond your control keep you from going to your first appointment, call as soon as possible to discuss your situation and reschedule the appointment.

ADAP Drug Assistance Program

(800) 255-1090

Once you have been released, call ADAP to let them know. It can take several days to get your meds so it's important to call as soon as possible. When you call, an eligibility worker will assign you to a pharmacy. Sometimes they will need additional information or ask you to fill out a new application. If necessary, your case manager can help you complete the application and make sure it is correct. Once enrolled, your assigned pharmacy will need prescriptions and your ADAP ID number to order your meds. It will take a few days for your meds to be ready for pick up. If you have any questions call ADAP or your case manager for assistance. Open Monday-Friday, 8am-5pm (except for state holidays)

AIDS Services of Austin

(512) 458-2437

7215 Cameron Road, Suite A; Austin, TX 78752
Mailing Address: P.O. Box 4874; Austin, TX 78765

Bus Routes: 300 Govalle NB

Case management; oral health care; HIV testing; financial, housing (through the Housing Opportunities for Persons with AIDS (HOPWA) program) and legal assistance (not for criminal matters); food bank and medical nutrition therapy; early intervention services. Open Monday-Friday, 8:30am-5:30pm.

Austin Travis County Integral Care

(512) 804-3650

**Behavioral Health & Developmental Disabilities Services
Community AIDS Resources & Education (C.A.R.E.) Program**

1631 East 2nd Street, Building E; Austin, TX 78702

Bus Routes: 17 Cesar Chavez WB

Case management, mental health/substance use counseling and psychiatric services to individuals living with HIV/AIDS. Also offers HIV, Hepatitis C and Syphilis testing and harm reduction materials (condoms, needle/pipe cleaning kits, brochures, etc.) at no cost to the public. Open Monday-Friday, 8am-5pm.

Austin/Travis County Health & Human Svcs

(512) 972-5430

**Communicable Disease Unit
STD Clinic and HIV Services**

RBJ Building
15 Waller Street; Austin, TX 78702

Bus Routes: 21 & 22 RBJ Center

Hepatitis C and HIV testing, sexually transmitted disease (STD) testing and treatment, case management, housing assistance, prevention counseling and partner elicitation (PCPE) services. Open Monday-Friday, 8am-12pm & 1pm-5pm

Caritas of Austin

(512) 472-4135

611 Neches Street; Austin, TX 78701

Bus Routes: 4 and Silver Dillo

Offers assistance with rent/security deposits, utility payments/deposits and moving costs on a case by case basis. Open Mon-Wed-Thurs 8am-4pm; Tues 8am-6:30pm; Fri 8am-10am.

<p>Community Action Inc. of Central Texas 101 Uhland Road, Suite 107; San Marcos, TX 78666</p> <p>HIV testing and counseling and HIV/AIDS education. The Rural AIDS Services Program provides case management for HIV positive individuals in Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano and Williamson counties. Case management includes transportation to medical and dental appointments, financial assistance for housing, utilities, food, prescriptions, physician visits and radiology services. Open Monday-Friday, 8am-5pm</p>	<p>(512) 392-1161</p>
<p>CommUnityCare Central Texas Community Health Centers David Powell Clinic 4614 North IH-35; Austin, TX 78751</p> <p>Bus Routes: 15 Red River, 37 Colony Park, 350 Airport</p> <p>HIV/AIDS testing and primary medical care, mental health services, medical case management, nutritional assessment/counseling, pharmacy services, individual counseling, health education and referral to services. Open Monday, Thursday, Friday 8:00am-5:00pm; Tuesday, Wednesday 8:00am-8:00pm</p>	<p>(512) 978-9100</p>
<p>Front Steps – ARCH Emergency Night Shelter 500 East 7th Street; Austin, TX 78768</p> <p>Bus Routes: 4, 485</p> <p>An overnight shelter for homeless men. Overnight residents have access to shower and bathroom facilities, case management and breakfast. Maximum capacity is 230 individuals (100 beds and 130 mats). Spaces are filled on a lottery basis, beginning at 6pm daily. There is no limit to the number of nights that an individual may access the shelter through the lottery. Reserved beds and dinner are available for clients receiving case management through the ARCH, Caritas' Re-entry Program, Austin Travis County MHMR, Veteran's Administration or similar organizations. Open seven days a week from 6pm-6am.</p>	<p>(512) 305-4100</p>
<p>Housing Authority of Travis County Main Office: 502 East Highland Mall Blvd., Suite 106-B Austin, Texas 78752</p> <p>An independent, government funded agency which provides access to safe, decent, low income housing to help meet the needs of the residents of Travis County (the city of Austin and most of the area surrounding Austin, including: Cedar Park, Lago Vista, Lakeway, Del Valle, Manor, Elgin, Pflugerville, as well as parts of Leander and Manchaca). The Housing Authority does not have funding available for emergency housing assistance. Go to www.hatctx.com for more locations.</p>	<p>(512) 480-8245</p>
<p>Project Transitions, Inc. 7101-B Woodrow Ave.; Austin, TX 78757-1859 <i>Mailing Address: P.O. Box 4826; Austin, TX 78765</i></p> <p>Bus Routes: 5, 17</p> <p>Transitional, subsidized housing for people living with HIV/AIDS and their families at various sites. Includes assistance with planning and achieving goals, locating permanent housing and individual program plans. Monday-Friday 8am-5:30pm.</p> <p>Residential hospice and supportive care for persons living with HIV/AIDS. Services provided are palliative and include nursing, physical support, meals, emotional/spiritual support, medication and pain management. Open 24 hours.</p>	<p>(512) 454-8646</p>
<p>Waterloo Counseling Center 314 E. Highland Mall Blvd, Suite 301; Austin, TX 78752</p> <p>Bus Routes: 7, 10, 300, 320, 339, 350</p> <p>Individual, family, couple and group counseling for straight and GLBT adults and children and people with HIV and their families. Offers support and psychotherapy groups for Coming Out Issues, Abuse/Trauma Issues and Transsexual/Transgender individuals, as well as play therapy for ages 5 and up, and counseling for children of gay parents; specializes in counseling for alternative family systems. Open Monday-Friday 8am-4:30pm; after-hours counseling is available.</p>	<p>(512) 444-9922</p>
<p>Wright House Wellness Center 4301-B North IH-35; Austin, TX 78722</p> <p>Bus Routes: 339</p> <p>Complementary health therapies (massage, acupuncture, chiropractic), food bank, individual and couples counseling, weekly support group, transportation assistance, housing assistance, case management, HIV prevention and education. Case management for previously incarcerated adults with Hepatitis C who are homeless or at-risk of becoming homeless. Open Monday-Thursday 9am-5:30pm, Friday 9am-5pm; other hours by appointment.</p>	<p>(512) 467-0088</p>

HELPFUL RESOURCES

2-1-1 Texas

Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 from anywhere in the state and tell the operator what you need. www.211texas.org

Austin Community Voicemail

See your case manager to set up a voice mail box.

Austin Travis County Integral Care Crisis Hotline

(512) 472-HELP (4357)

Mental Health crisis hotline providing licensed counselors 24 hours a day. Callers receive assessments, crisis intervention services if needed and referral to community resources.

Austin/Travis County HHSD

(512) 972-5083

HIV Resources Administration Unit

Please call to have a complete copy of the Austin area resource guide mailed to you.

Austin Outreach & Community Service Center

(512) 428-4490

6633 Hwy 290 East, Suite 303

Health education and prevention services to the community; referrals for medical and social services.

Capital Metro Transit

(512) 474-1200

Information about bus routes and schedules. M-F 7am-8pm; S-S 8am-5pm; Automated service available 24 hrs.

www.capmetro.org

Central Texas Veterans Health Care System

Austin Outpatient Clinic

(512) 823-4000

Medical care and other services for Veterans. Open M-F 7:30am-4pm; Extended hours and Saturday by appointment only; Closed on Sunday and Federal holidays. www.centraltexas.va.gov/visitors/austin.asp

Medicaid

(800) 252-8263

Information about Texas Medicaid & the Children's Health Insurance Program (CHIP).

www.hhsc.state.tx.us/Medicaid/index.html

Medicare

(800) 633-4227

Information & assistance with Medicare. www.medicare.gov

Planned Parenthood

(512) 477-5846

1823 East 7th Street

HIV and STD testing; family planning services.

Social Security

(800) 772-1213

Get information, forms or locate an office. Live help available M-F 7am-7pm; automated system available 24 hours a day. www.ssa.gov

Substance Abuse Treatment Support

Alcoholics Anonymous

(512) 444-0071

Cocaine Anonymous

(512) 479-9327

Narcotics Anonymous

(512) 480-0004

National Drug & Alcohol Abuse Toll Free Helpline

(855) 378-4734