| Local Service Category: | Linguistics Services |
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| Amount Available: | To be determined |
| Unit Cost: | |
| Budget Requirements or | Maximum of 10% of budget for Administrative Cost. |
| Restrictions (TRG Only): | |
| DSHS Service Category Definition | Support for Linguistic Services includes interpretation (oral) and translation (written) services, provided by qualified individuals as a component of HIV service delivery between the provider and the client, when such services are necessary to facilitate communication between the provider and client and/or support delivery of Ryan White-eligible services. |
| | Linguistic Services include interpretation/translation services provided by qualified interpreters to people living with HIV (including those who are deaf/hard of hearing and non-English speaking individuals) for the purpose of ensuring communication between client and providers while accessing medical and Ryan White fundable support services that have a direct impact on primary medical care. These standards ensure that language is not barrier to any client seeking HIV related medical care and support; and linguistic services are provided in a culturally appropriate manner. |
| | Services are intended to be inclusive of all cultures and sub-cultures and not limited to any particular population group or sets of groups. They are especially designed to assure that the needs of racial, ethnic, and linguistic populations severely impacted by the HIV epidemic receive quality, unbiased services. |
| Local Service Category Definition: | To provide one hour of interpreter services including, but not limited to, sign language for deaf and /or hard of hearing and native language interpretation for monolingual people living with HIV. |
| Target Population (age, gender, geographic, race, ethnicity, etc.): | People living with HIV in the Houston HIV Service Delivery Area (HSDA). |
| Services to be Provided: | Services include language translation and signing for deaf and/or hearing impaired HIV+ persons. Services exclude Spanish Translation Services. |
| Service Unit Definition(s) (TRG Only): | A unit of service is defined as one hour of interpreter services to an eligible client. |
| Financial Eligibility: | Income at or below 300% Federal Poverty Guidelines. |
| Client Eligibility: | people living with HIV in the Houston HSDA |
| Agency Requirements | Any qualified and interested agency may apply and subcontract actual |
| (TRG Only): | interpretation services out to various other qualifying agencies. |
| Staff Requirements: | ASL interpreters must be certified. Language interpreters must have completed a forty (40) hour community interpreter training course approved by the DSHS. |
| Special Requirements (TRG Only): | Must comply with the Houston HSDA Linguistic Services Standards of Care . The agency must comply with the DSHS Linguistic Services Standards of Care . The agency must have policies and procedures in place that comply with the standards <i>prior</i> to delivery of the service. |